



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100192

Date Received  
2004 NOV 15 PM  
06-OCT-2004

Repository   
Reference No.  
10096726

OWNER INFORMATION (Type or Print)

Name [Redacted]  
Address [Redacted]  
City AQUINNAH State MA Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]  
Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2HKYF18563H [Redacted]  
Make HONDA Model PILOT Model Year 2003  
Date Purchased 2-12-03 Dealer's Name and Telephone Number BARRY Motors Inc  
Engine: No. Cylinders \_\_\_\_\_ Fuel Type: Gas  
Original Owner  Dealer's City North Dartmouth State MA Zip Code 02947  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain FRONT WHEEL DRIVE  
Vehicle Component Code 191000 VEHICLE SPEED CONTROL-ACCELERATOR PEDAL  
Multiple Failure: Several

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 9-22-03  
12-04-04 Failure Mileage 12 Failure Speed \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15)  
DOT No. (Example: DOTNALSABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)  
Crash  Yes  No Fire  Yes  No  
Number of Persons Injured \_\_\_\_\_ Number of Deaths \_\_\_\_\_ Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

THE ACCELERATOR PEDAL STICKS. WHEN THE APPLIED THE ACCELERATOR THE VEHICLE DID NOT RESPOND AS IT SHOULD. THE OWNER HAS TAKEN THE VEHICLE TO THE DEALER AND ALL THEY WOULD DO IS SPRAY THE PEDAL WITH SILICONE. THEY ALSO SAID THAT THIS FUNCTION IS NORMAL FOR THIS VEHICLE. PROVIDE FURTHER DETAILS. \*JB

Police/Fire Department Report, Photos, and Retail Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

Law 80-179 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. Your response may be used to assist the NHTSA in determining whether a manufacturer is responsible for a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, if any, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Nov 2, 04

I experienced the gas Pedal sticking before I brought the car in for the 15,000 mile service. I mentioned it to the service person. They said they take care of it. Shortly after that service the pedal continued to stick on acceleration off & on. I became afraid of driving the car because of not knowing when it would act up again. I brought the car for service on 12-04-03. I stressed my concern to the service person. They performed the service, and said my car was ready as I attempted to drive away the pedal stuck. I brought the car back immediately the guy who serviced it came out looked under the dash. sprayed silicone on the pedal arm. I asked him why? He said all Hondas have a problem with the pedal sticking. I told him its dangerous not knowing when it will act up. I'm sending along copies of the service done on my car. The car has 40,000 miles and the pedal continues to stick. I will be taking it in again to be re the silicone spray.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NHTSA-218  
400 7th Street, SW  
Washington, DC 20590



**QUESTIONNAIRE**  
**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at:

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**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



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11-2-04

My husband accompanied me to the dealership and I had to get very firm about my concerns in December. I reported it again in May. They said they took care of it, usually after they performed ser the pedal starts sticking again after about 1000 miles they said it was carbon build up. I appreciate you attention to this matter I'm disappointed in the dealership because this is the 4th car I've purchased from them. Thank you for your attention & efforts

Sincerely

[Redacted Signature]

Aguinnah, M

[Redacted]

[Redacted]

P.S.

I don't mind  
 If you give them  
 my name. Maybe they'll  
 believe I'm serious  
 about my concerns.

[Redacted]

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**