



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

08-OCT-2004

Repository ☐

Reference No.
1009551-07

OWNER INFORMATION (Type or Print)

Name

Address

City SEMINOLE

State OK

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2GCEK19T113

Make

CHEVROLET

Model

CK15753

Model Year

2001

Date Purchased
18-DEC-00

Dealer's Name and Telephone Number

Gibbs Stallings 405-379-5424

Engine:

No. Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Holdenville

State

OK

Zip Code

74848

Transmission Type

AUTOMATIC

☒ Anti-lock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

110000 ELECTRICAL SYSTEM

Multiple Failure: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-OCT-2002

Failure Mileage

20000

Failure Speed

5 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Please indicate in detail the location, Federal, State, and local (if applicable).

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

ON GOING PROBLEM WITH THE OVER RIDE SENSOR FOR THE HEAD LIGHTS CAUSING THEM TO GO OFF PREMATURELY WHILE DRIVING AT NIGHT. DEALER WAS CONTACTED. *JB

08 OCT 2004

30100

08 OCT 2004

08 OCT 2004

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Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Twice I have had headlight failure at night, once while parked and once while pulling out of my driveway. Both times I was attempting to turn on my dome lights when my headlights and instrument panel lights went off. I have discovered that, if the dome override button is in the out position and the headlamp switch is at the automatic position, making contact with the dome override button (by depressing the button enough to make contact but not enough to push the button to the "in" position) twice in a row turns off the Automatic Headlamp System and the Daytime Running Lamps. This turns off all your lights. Every Chevrolet of the same body style (pick-up, suburban, tahoe) I have checked, regardless of the year model, responds the same. Turning the headlamp switch to the on position will prevent this. I have called Chevrolet customer service twice to report the problem. Both times I was told they were unaware of a problem and referred to a dealer along with a service request number. I have gone to three local dealers. Two were not aware of the problem, one was. The vehicle was checked out and I was told the system operated as designed. Attached are three sheets from the owners manual for clarification. ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
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IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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Exterior Lamps



Your parking lamp and headlamp switch is on the driver's side of your instrument panel.

Turn the knob clockwise to the parking lamps symbol to manually turn on the following:

- Parking Lamps
- Sidemarker Lamps
- Taillamps
- License Plate Lamps
- Instrument Panel Lights

*Dome light
Switch*

*Dome over-
ride.*

Turn the knob clockwise to the master lamps symbol to turn on all the lamps listed as well as the headlamps.

Turn the knob all the way counterclockwise to turn off your lamps and put the system in auto headlamp mode.

Automatic Headlamp System

When it is dark enough outside, your automatic headlamp system will turn on your headlamps at the normal brightness along with other lamps such as the taillamps, sidemarker, parking lamps and the instrument panel lights. The radio lights will also be dim.

Your vehicle is equipped with a light sensor located on the top of the instrument panel in the defroster grille. Be sure it is not covered, or the system will be on whenever the ignition is on.

The system may also turn on your headlamps when driving through a parking garage, heavy overcast weather or a tunnel. This is normal.

There is a delay in the transition between the daytime and nighttime operation of the Daytime Running Lamps (DRL) and the automatic headlamp systems so that driving under bridges or bright overhead street lights does not affect the system. The DRL and automatic headlamp system will only be affected when the light sensor sees a change in lighting lasting longer than the delay.

To idle a manual transmission equipped vehicle with the DRL off, set the parking brake. The DRL will stay off until you release the parking brake.

The following procedure applies only to vehicles first sold in the United States.

When necessary, you may turn off the Automatic Headlamp System and the Daytime Running Lamps (DRL) feature by following these steps:

1. Turn the ignition to RUN.
2. Press the DOME OVERRIDE button four times within six seconds. After the fourth press of the button, a chime will sound informing you the system is off. The system will revert back to the automatic mode when the ignition is turned off and on again.
3. To return to the automatic mode, push the DOME OVERRIDE button four times within six seconds (the chime will sound), or turn the ignition off and on again.

As with any vehicle, you should turn on the regular headlamp system when you need it.

Fog Lamps (If Equipped)

If your vehicle has fog lamps, use them for better vision in foggy or misty conditions. Your parking lamps and/or low-beam headlamps must be on for your fog lamps to work.



The fog lamp switch is located on the left side of your instrument panel.

Press the switch to turn the fog lamps on. Press the switch again to turn them off. An indicator light will glow in the switch when the fog lamps are on.

Remember, fog lamps alone will not give off as much light as your headlamps. Never use the fog lamps in the dark without turning on the headlamps.

The fog lamps will go off whenever the high-beam headlamps come on. When the high beams go off, the fog lamps will come on again.

Front Reading Lamps (If Equipped)



If your vehicle has reading lamps, press the button located next to the lamp to turn the lamp on. The lamps can be adjusted to point in the direction you want.

Press this button again to turn the lamp off.

Dome Lamps

The dome lamps will come on when you open a door.

You can also turn the dome lamps on by turning the thumbwheel, located next to the parking/headlamps knob, all the way up. In this position, the dome lamps will remain on whether the doors are opened or closed.

You can use the DOME OVERRIDE button, located below the parking/headlamp knob, to set the dome lamps to come on automatically when the doors are opened, or remain off. To turn the lamps off, press the button into the "in" position. With the button in this position, the dome lamps will remain off when the doors are open. To return the lamps to automatic operation, press the button again and return it to the "out" position. With the button in this position, the dome lamps will come on when you open a door.