



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DDOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received: 2006 APR 26 PM 2:33
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Reference No.: 10085414

OWNER INFORMATION (Type or Print)

Name: [Redacted] Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Address: [Redacted]
City: OAK PARK State: MI Zip Code: [Redacted] Evening Telephone Number: [Redacted]
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of dashboard on driver's side: JM1BJ222 [Redacted] Make: MAZDA Model: PROTEGE Model Year: 2000
Date Purchased: Dec 2000 Dealer's Name and Telephone Number: Metro Mazda (48) 548-0444 Engine: No. Cylinders: 6 Fuel Type: Gas
Original Owner: [X] Dealer's City: Ferndale State: MI Zip Code: 48220
Transmission Type: Automatic Artlock Brakes: Powertrain: _____ Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION
Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 11-SEP-2004 Failure Mileage: _____ Failure Speed: 60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/85R15): _____
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 50 MPH CHECK ENGINE LIGHT APPEARED ON THE DASHBOARD AND REMAINED ON. VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION, AND THE MECHANIC DETERMINED THAT TRANSMISSION NEEDED TO BE REPLACED. ALSO WHILE APPLYING THE BRAKE PEDAL VEHICLE FAILED TO STOP. HOWEVER, CONSUMER WAS ABLE TO MAINTAIN CONTROL OF THE VEHICLE, AND DROVE IT TO THE DEALER FOR INSPECTION. MECHANIC DETERMINED THAT THE BRAKES NEEDED TO BE REPLACED, AND REPLACED THEM THREE TIMES. HOWEVER, THE PROBLEM RECURRED. *AK

The transmission costs [Redacted] along.
With this being a new car with not

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect, if the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Much Mileage - the transmission should not fail. There is evidence of many consumers with the Mazda Protege that are experiencing early transmission failure and Mazda should recall the vehicle at once.

The car jerked and was shifting gears while driving it. This is clearly a defect in my car and it is not safe for me to drive to work. I kept a good car maintenance schedule as well. Mazda North American operations was contacted and they do not offer any solutions.

ATTACH ADDITIONAL SHEETS IF NECESSARY

I am writing a letter to the State of Michigan Attorney General as well for the transmission costs of [redacted] and the car failed again 4 year later.



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

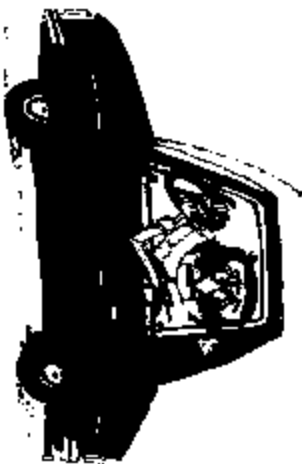
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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