



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

2004 NOV -3 PM 2:29
08-OCT-2004

Repository ☐

Reference No.
10096286

OWNER INFORMATION (Type or Print)

Name
Address
City BRISTOL State IN Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date 10/26/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GHDX13E93D

Make OLDSMOBILE Model SILHOUETTE Model Year 2003

Date Purchased Dealer's Name and Telephone Number

Original Owner ☐ Dealer's City State Zip Code

Engine: No: Cylinders Fuel Type: Gas

Transmission Type AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain ALL WHEEL DRIVE

Vehicle Component Code
171100 LATCHES/LOCKS/LINKAGES:DOORS:LATCH
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-OCT-2004
Failure Mileage 29675
Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:

Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured 1 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE HOLDING A CHILD THE SLIDING DOOR CLOSED ON THE CHILD'S ARM, BREAKING IT. THE KEY REMOTE HAD TO BE USED TO UNLOCK THE DOOR. THERE WAS ALSO ANOTHER CLOSE CASE WITH AN OLDER CHILD. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

On Friday October 1st. I was holding my 1-year-old daughter after retrieving her from her car seat to go into a building. I pushed the button for the right automatic passenger door to shut and leaned in the front seat to get the diaper bag and another item. She apparently reached back and the sliding door closed, latched and locked on her right arm; breaking the radius.

She cried herself to sleep until I could get her in for an x-ray. This was horrifying as a mother!

I reported the incident to General Motors and of course have been passed from one department to the next. Upon investigation I have learned they are under investigation for, at that time, 19 other cases 13 of which produced broken bones from these automatic doors. Within their owner's manual it shows a large suitcase as an item that the door would retract, a small child doesn't have a chance. My baby could've been crushed had it been her head or chest. The door gains more pressure, as it grows closer to the latch. The safety features need to be redesigned to mimic that of a garage door where a sensor would cue it to open. I found that Chrysler Town and Country and the Honda Odyssey are much more forgiving and sensitive to an object getting in it's way. We used a small plastic soda bottle to demonstrate this and it worked. With our 2003 Oldsmobile silhouette; the bottle was crushed.

General Motors is not willing to help in this matter other than to reimburse me for our medical expenses. This does not solve the problem! I am still driving a vehicle with an unsafe safety system and potential for another child getting hurt.

I strongly urge you to investigate into this matter more to prevent further damage from any other person or person's children.

I look forward to your response and investigation in to this matter.

Thank you,

Bristol, IN