



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100218

Date Received: **JUL 15 2004 2:06**
Repository
Reference No. 10095155

OWNER INFORMATION (Type or Print)

Name: _____
Address: _____
City: **MESA** State: **AZ** Zip Code: _____
Daytime Telephone Number: _____ E-mail Address: _____
Evening Telephone Number: _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: **11/10/03** YES NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: **KMHWF35H93**
Make: **HYUNDAI** Model: **SONATA** Model Year: **2003**
Date Purchased: **10-7-03** Dealer's Name and Telephone Number: **PITRE BURN 15020** Engine: _____ No. Cylinders: **6** Fuel Type: **GAS**
Original Owner: Dealer's City: **SCOTTSDALE** State: **AZ** Zip Code: **85257**
Transmission Type: **AUTOMATIC** Antilock Brakes: _____ Powertrain: _____ Vehicle Component Code: **141000 AIR BAGS:FRONTAL**
 Cruise Control: _____ Multiple Failure: **1**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): **02-OCT-2004** Failure Mileage: **9678** Failure Speed: **40**
AIR BAG DID NOT DEPLOY

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM19ABC036): _____ Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: **1** Number of Deaths: **0** Reported to Police: **Y**

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 40 MPH CONSUMER'S VEHICLE COLLIDED WITH THE VEHICLE IN FRONT. UPON IMPACT, BOTH FRONTAL AIR BAGS FAILED TO DEPLOY. DRIVER SUSTAINED MINOR INJURIES. VEHICLE WAS TOWED TO THE DEALER FOR INSPECTION. *AK

CONSUMER SUFFERED A BAKEN KNEE CAP & EXTREME TORSO BRUISING. MY CAR T BOWED THE OTHER @ 90° ANGLE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

ADOT USE ONLY

REPORT ID

COPY 4740
628
Total No. of Sheets 8

ARIZONA TRAFFIC ACCIDENT REPORT

1 POLICE ONLY - FORWARD COPY TO ADOT TRAFFIC RECORDS SECTION 6048 2002 S. 17th AVE., PHOENIX, ARIZONA 85007-3223

YEAR: 04 MONTH: 10 DAY: 02 HOUR: 16 MIN: 09 SEC: 07 ZONE: 29 COUNTY: 14995

COMPLETE THE FOLLOWING SUPPLEMENT IF ANY (circle) AND ANY (diamond) ARE CHECKED

2 Total Units: 2 Total Fatalities: 0 Estimated Total Damage: Over/Under: Offset/Not Offset: Govt. Prop./Not Govt. Prop.: Persons Transported by: Towed Away or Not Towed Away: District and No.: 1611

3 LOCATION: SOUTHERN AVE McCLINTOCK DR

Direction of Travel: North South East West

Distance: 180 Mileage: 1.3

4 Driver 1: None License: 003724370 State: AZ Sex: M Age: 3

Driver 2: None License: 003208397 State: AZ Sex: M Age: 3

TRAFFIC UNIT NO. 1

Body Style: 2000 FORD BLK Year: 1999 VIN: 1FAPP42X2P

Removed by: EAST TRADING Order of: DRIVER Posted Speed Limit: 45 City ER Speed: 5

Insurance Company: STATE FARM INSURANCE Telephone Number: (877) 395-1089 Policy Number: 334 266-801-136 Effective Date: 08/01/04 Exp Date: 06/01/05

TRAFFIC UNIT NO. 2

Body Style: 2003 HYUN DAI Year: 2003 VIN: KMHWE35H93A878481

Removed by: EAST TRADING Order of: DRIVER Posted Speed Limit: 45 City ER Speed: 45

Insurance Company: NATIONWIDE INSURANCE Telephone Number: 1-800-421-3535 Policy Number: 77 02 C 076646 Effective Date: 09/21/04 Exp Date: 10/21/04

5 PASSENGERS

| Seat # | Seat Pos | Sex | Name | Address | City | State | Zip Code | Age | Sex | Injury |
|--------|----------|-----|------|---------|------|-------|----------|-----|-----|--------|
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6 Other Property Damage (Describe): _____ Address: _____ City: _____ State: _____ Zip Code: _____ Telephone Number: _____

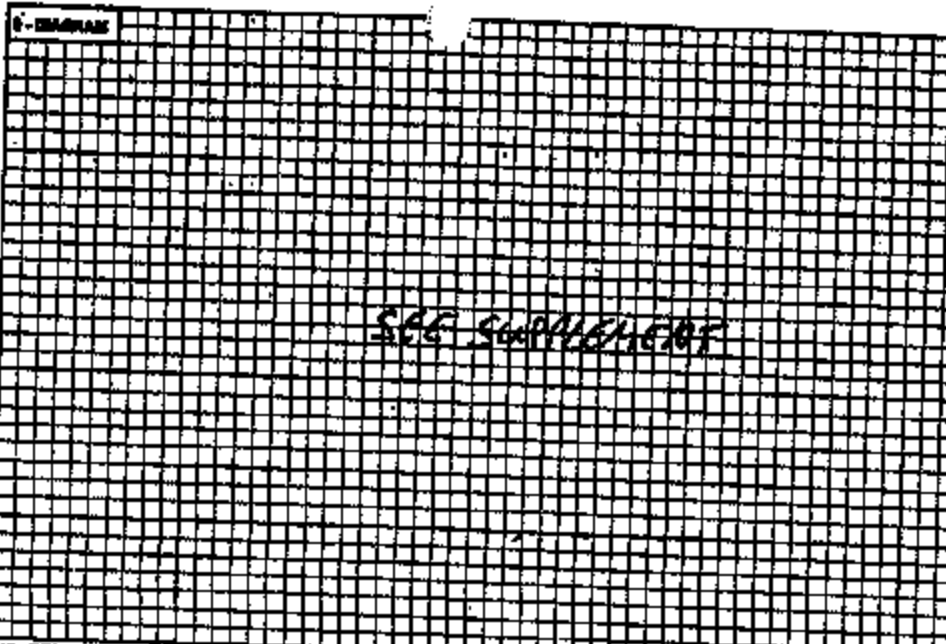
7 WITNESSES:

| Name | Address | City | State | Zip Code | Telephone Number |
|-----------------|---------|------|-------|----------|------------------|
| <u>TEMPE AZ</u> | | | | | <u>5757</u> |
| <u>TEMPE AZ</u> | | | | | <u>23</u> |
| <u>MESA AZ</u> | | | | | <u>31</u> |

8 Reporter: G. DUARTE #14995 Agency: TEMPE PD Date Reported: 10-02-04 Time Reported: 1614

XADOTCS

R. Scott



DATE
MONTH

11 - STOPPING OCCURRED
 YES NO

12 - VEHICLE
 1 2 3

13 - LOCATION
 UNIT NO. A.R.E. NO. OR DIV. CODE
 1 28-974
 1 28-2322
 1 28-909 A1

14 - EVIL ACTION
 YES NO TO FIRST HAZARDOUS EVENT
 RIGHT LEFT OTHER

15 - NUMBER OF COLLISION
 CHECK ONLY ONE
 1 SINGLE VEHICLE
 2 ANGLE
 3 LEFT TURN
 4 RIGHT TURN
 5 U-TURN
 6 REAR-END
 7 HEAD-ON
 8 REVERSE SIDE DIRECTION
 9 REVERSE (OPPOSITE DIRECTION)
 10 BACKING
 11 NON-CONTACT MOTORCYCLE
 12 NON-CONTACT NON-MOTORCYCLE
 13 PEDESTRIAN
 14 BICYCLE
 15 OTHER

16 - TRAFFIC VIOLATION
 CHECK ONE PER VIOLATION
 1 2 3

1 GOING STRAIGHT AGAIN
 2 SLOWING IN TRAFFIC
 3 STOPPED IN TRAFFIC
 4 MAKING LEFT TURN
 5 MAKING RIGHT TURN
 6 MAKING U-TURN
 7 ENTERING ALLEY OR DRIVEWAY
 8 LEAVING ALLEY OR DRIVEWAY
 9 OVERTAKING/PASSING
 10 CHANGING LANES
 11 BACKING
 12 BACKING VEHICLE, OBJECT, PEDESTRIAN
 13 ENTERING PARKING POSITION
 14 LEAVING PARKING POSITION
 15 IMPROPERLY PARKED
 16 IMPROPERLY PARKED
 17 IMPROPERLY PARKED VEHICLE
 18 CHANGING ROAD
 19 WALKING WITH TRAFFIC
 20 WALKING AGAINST TRAFFIC
 21 STANDING
 22 LYING
 23 GETTING ON OR OFF VEHICLE
 24 WORKING ON OR PUSHING VEHICLE
 25 WORKING ON ROAD
 26 OTHER
 27 UNKNOWN

18 - DESCRIBE WHAT HAPPENED
 VEHICLE #1 WAS ATTEMPTING TO MAKE A LEFT TURN FROM A PRIVATE DRIVE AT THE 100 BLK OF E. SOUTHERN AVE SOUTHBOUND TO EAST BAND, WHEN VEHICLE #2, WHICH WAS WESTBOUND ON SOUTHERN AVE IN THE CENTER THRU LANE, COLLIDED WITH IT.

19 - NAMED TOWN TO BY
 DESERT SANITARIAN / S.W. 274
 DESERT SANITARIAN / S.W. 272

16 - LIGHT CONDITION
 CHECK ONLY ONE
 1 BRIGHT
 2 DIMMER DUSK
 3 DIMMER
 YES NO

1 STREETLIGHT
 2 STREETLIGHT
 3 FUNCTIONING

17 - WEATHER CONDITION
 CHECK ONLY ONE
 1 CLEAR
 2 CLOUDY
 3 SLEET/RAIL
 4 FOG
 5 SNOW
 6 SEVERE CROSSWIND
 7 BLOWING SAND, SOIL, DIRT, SMOG
 8 FOG, SMOG, SMOKE

18 - ROAD SURFACE TYPE
 CHECK ONLY ONE
 1 ASPHALT
 2 CONCRETE
 3 GRAVEL
 4 DIRT
 5 OTHER

19 - INTERSECTION
 CHECK ONLY ONE
 1 INTERSECTION
 2 JUNCTION AREA
 3 NON-JUNCTION AREA
 4 DRIVEWAY ACCESS
 5 ALLEY ACCESS
 6 ALLEY

20 - INTERSECTION
 SIGNAL
 YES NO

21 - SPECIAL LOCATION
 CHECK ONLY ONE
 1 SCHOOL CROSSING
 2 PEDESTRIAN CROSSWALK (STRIPED)
 3 PEDESTRIAN CROSSWALK (NO STRIPES)
 4 BRIDGE
 5 TUNNEL
 6 IN CROSSING
 7 SOFT AREA
 8 SIDE PATH
 9 3-WAY LEFT TURN LANE

22 - SIGNAL ROAD CONDITION
 CHECK ONLY ONE
 1 UNDER CONSTRUCTION TRAFFIC ALLOWED
 2 UNDER CONSTRUCTION NO TRAFFIC ALLOWED
 3 UNDER REPAIRS
 4 HOLES, RUTS, BUMP
 5 OBSTRUCTION - PROTECTED
 6 OBSTRUCTION - UNPROTECTED
 7 OBSTRUCTION - UNPROTECTED - UNLIGHTED AT NIGHT
 8 OBSTRUCTIVE SIGNAGE
 9 CHANGING ROAD WIDTH
 10 WATER STANDING OR SWAMP
 11 TEMPORARY LANE CLOSURE

23 - TRAFFIC CONTROL DEVICE
 CHECK ANY THAT APPLY
 1 TRAFFIC SIGNAL
 2 YIELD SIGN
 3 STOP SIGN
 4 WARNING SIGN
 5 ROADWORK SIGN
 6 FLASHING SIGN
 7 FLAGMAN OR OFFICER

24 - INTERSECTION ROAD CHARACTERISTICS
 CHECK ONLY ONE
 1 3-WAY STRIPED CENTERLINE
 2 3-WAY, NO STRIPES
 3 2-WAY, PAINTED MEDIAN
 4 2-WAY, UNPAINTED MEDIAN
 5 2-WAY, CONCRETE BARRIER
 6 2-WAY, DUBLE BARRIER
 7 3-WAY, IMPAVED MEDIAN
 8 3-WAY, UNPAVED MEDIAN
 9 1-WAY STREET

25 - ROAD GRADE
 CHECK ONLY ONE
 1 LEVEL
 2 DOWNHILL
 3 UPHILL
 4 HILLCREST
 5 DIP

26 - ROAD SURFACE CONDITION
 CHECK ONLY ONE
 1 DRY
 2 WET
 3 SAND, MUD, DIRT, OR GRAVEL
 4 SNOW
 5 SLUSH
 6 ICE
 7 OTHER
 8 UNKNOWN

27 - CONDITION OF DRIVERS
 CHECK ANY THAT APPLY
 1 NO APPARENT INFLUENCE
 2 HAD BEEN IMPAIRED
 3 LINE OF VISION
 4 ALCOHOL
 5 FELL ASLEEP/PATRIED
 6 PHYSICAL IMPAIRED
 7 PRESCRIPTION DRUGS
 8 OTHER
 9 UNKNOWN

28 - RELATIONS VIOLATIONS
 TWO CHECKS PER PERSON MAY BE SELECTED
 1 NO IMPROPER ACTION
 2 SPEED TOO FAST FOR CONDITIONS
 3 EXCEEDED MAX. SPEED
 4 FAILED TO YIELD RIGHT-OF-WAY
 5 FOLLOWED TOO CLOSELY
 6 RAN STOP SIGN
 7 OBEYED TRAFFIC SIGNAL
 8 MADE IMPROPER TURN
 9 DROVE IN OPPOSING TRAFFIC LANE
 10 KNOWINGLY OPERATED VEH. IMPAIRED OR IMPROPER EQUIPMENT
 11 UNLAWFUL MOTORCYCLE SAFETY EQUIPMENT NOT USED
 12 PASSED IN NO PASSING ZONE
 13 UNLAWFUL CHANGE
 14 OTHER UNLAWFUL PASSING
 15 MATHYDRON
 16 DID NOT USE CROSSWALK
 17 WALKED ON WRONG SIDE OF ROAD
 18 OTHER
 19 UNKNOWN

29 - VEHICLE DEFECTS
 TWO CHECKS PER VEHICLE MAY BE SELECTED
 1 NO APPARENT DEFECTS
 2 DEFECTIVE BRAKES
 3 DEFECTIVE STEERING
 4 DEFECTIVE HEADLIGHTS
 5 DEFECTIVE TAIL LIGHTS
 6 DEFECTIVE TURN SIGNAL
 7 PUNCTURE OR BLOWOUT
 8 ONE OR MORE BROKEN TIRES
 9 FOG
 10 DEFECTIVE WINDSHIELD WIPER
 11 DEFECTIVE BURNOUT SYSTEM
 12 OTHER DEFECTS
 13 NO TRAILER BRAKES
 14 UNKNOWN

30 - VEHICLE CHARACTERISTICS
 CHECK ONE PER VEHICLE
 1 2 3

1 NOT CIRCLED
 2 BY FRONT STOPPED VEHICLE
 3 BY MOVING VEHICLE
 4 BY BUILDING
 5 BY SIGNBOARD
 6 BY HILLORBIT
 7 BY LOAD ON VEHICLE
 8 BY TRAIL, BUSHES
 9 BY HIGHLIGHT
 10 BY SUN GLARE
 11 BECAUSE OF BAD WEATHER
 12 OTHER
 13 RAIN, SNOW, FOG ON WINDSHIELD
 14 WINDSHIELD CRACKED - OTHER
 15 UNKNOWN

31 - DIRECTION OF TRAFFIC
 CHECK ONE PER DIR
 1 2 3

1 NORTH 2 EAST
 3 SOUTH 4 WEST
 5 EAST 6 WEST
 7 EAST 8 WEST
 9 WEST 10 UNKNOWN

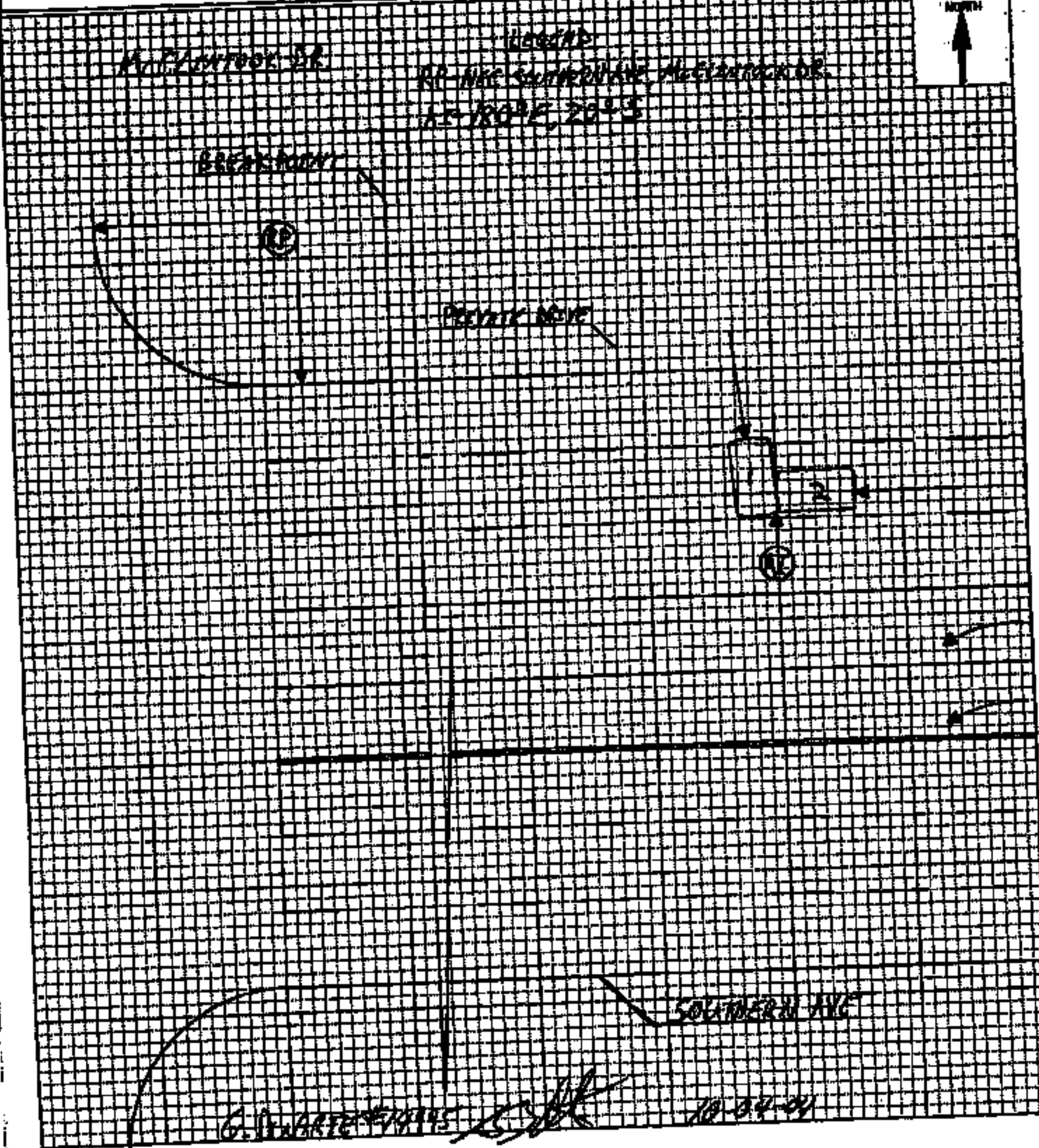
STOP HERE - BACK

ARIZONA BOARD OF TRAFFIC
SUPPLEMENT
FORWARD COPY TO
ACCIDENT RECORDS ANALYSIS UNIT 2847
ARIZONA DEPARTMENT OF TRANSPORTATION
201 S. 17TH AVENUE, PHOENIX, ARIZONA 85003-2847

Accident Report Number
04-169740
962

ACCIDENT DIAGRAM

- MEASUREMENTS ARE APPROXIMATE AND NOT TO SCALE
- MEASUREMENTS ARE SCALED SCALE _____



CHR001B SPLSDSP00G
NDI0100

Hyundai Motor America
Service Contract CANCEL

11/05/2004
10:40:17

Contract No : 239579 VIN : KMHWF35H93A
Sonata (EF) V-6
Contract Plan : 4B 10/100 99+ADVAN.PLUS Maintenance/Service : N (Y/N)

Last Name : First : MI :
Address :
City : MESA State : AZ Zip Code :
Telephone No :

Dealer Code : AZ016 PITRE HYUNDAI F&I SSN :
Effective Date : 10/08/2003 (mmddyymm) Contract Received : 12/05/2003
Selling Price : 1182.14 Selling Mileage : 25
Cancel Date : 10/06/2004 (mmddyymm) Cancel Mileage : 9,801

----- Dealer Cost -----

| Contract | Maintenance/Service | Surcharge | Total | Cancellation Fee |
|-------------------|---------------------|-----------|-----------------|------------------|
| 559.00 | .00 | .00 | 559.00 | 25.00 |
| Customer Refund : | 1,039.35 | | Dealer Refund : | 503.30 |

Option : 1-Help 24-Process
3-End 17-Refund Amt Ref.

CAM0007 Process has been completed.

