



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

PM 1:21

05-OCT-2004

Repository

Reference No.
10095105

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City SALEM State OR Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

Evening Telephone Number

same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized representative, NHTSA will not contact you or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 10/26/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KLATAZ2G1B [REDACTED]
Make DAEWOO Model LANOS Model Year 2001
Date Purchased [REDACTED] Dealer's Name and Telephone Number **WORK WORK ON SALEM Mazda - then SCAM** Engine: No: Cylinders Fuel Type: Gas
Original Owner Dealer's City **SALEM** State **OR** Zip Code **97305**
Transmission Type Antilock Brakes Powertrain Vehicle Component Code: 062000 ENGINE AND ENGINE COOLING: COOLING SYSTEM
AUTOMATIC Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 04-OCT-2004 Failure Mileage 30000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

RECALL 04V357000 FOR THE CAM SHAFT POSITION SENSOR WAS ISSUED. CONSUMER WAS UNABLE TO REACH THE MANUFACTURER FOR THREE WEEKS. *AK **NOT THE MANUFACTURER - The Daewoo customer service place. I needed to know where to take my Daewoo in for the recall. I've tried to call them before - they are never there. The recall was for a safety feature - obviously - and they should have staff to AT LEAST ANSWER THE PHONE!!**

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.