



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DDT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1388

Date Received
2004 NOV 10 PM
04-OCT-2004

Repository
05
Reference No.
10094952

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: BARRE State: VT Zip Code: [REDACTED]
Daytime Telephone Number: [REDACTED] Email Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address to the vehicle manufacturer, Date: 10/29/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
PLEASE PROVIDE: 1GJW52K9WF
Make: OLDSMOBILE Model: INTRIGUE Model Year: 1988
Date Purchased: 7/30/98 Dealer's Name and Telephone Number: ROSI TRUCK 1-800-476-493-332038
Original Owner: Dealer's City: BARRE State: VT Zip Code: 05841
Engine: No. Cylinders: 6 Fuel Type: Regular GAS
Transmission Type: Automatic Antilock Brakes: Powertrain: 3800 V6 ENGINE WITH SFI
Vehicle Component Code: 089200 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM: MANIFOLD
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 16-SEP-2004 Failure Mileage: 128900 Failure Speed: STARTING VEHICLE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHEN STARTING THE VEHICLE SMOKE CAME FROM UNDER THE HOOD. CONSUMER WAS INFORMED THAT INTAKE MANIFOLD BLEW OUT. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. "AS THEIR WAS A LOUD EXPADSION WHEN I TRY TO START THE CAR. THERE HAS BEEN A REPORTED INCREASE IN THE FAILURE OF THE FUEL. PRESSURE REGULATORS IN THIS ENGINE."

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I went out to the parking lot after work to start my car. When I turned on the keys, there was a loud explosion under the hood. Smoke came pouring out. I could smell gas. I thought there was a fire under the hood. When I opened the hood, the intake manifold was blown apart. I called a tow truck to take the car to the garage.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

October 29, 2004

Customer Assistance Representative
Oldsmobile Customer Assistance Network
16E Judson Street
P.O. Box 436006
Pontiac, MI 48343-6006

To Whom It May Concern:

I am writing to report a serious safety failure on my 1998 Oldsmobile Intrique which was purchased new. The VIN is 1G3W52K9WF[REDACTED]. On September 16, 2004, I went to start my car, but a loud explosion occurred with a strong gas smell and smoke pouring out from under the hood. An eye witness yelled "get out - the car is on fire." However, when I opened the hood the smell of gas was still strong and the intake manifold was torn apart. Also, the hood which covers the spark plugs and other engine components was split. We travel considerably and would have found this problem to be very inconvenient had it happened in Kansas! The total repair bill is attached for your consideration.

I have been informed the Oldsmobile Division has known for awhile that the fuel pressure regulator has been failing at an increasing rate. I believe vehicle owners should have been notified to get this regulator replaced or General Motors should have been issued a safety recall on this item. I am requesting compensation for this repair. Additionally, the rear seat belt on this car has failed again. This has been recalled once before. Please advise me if this can be replaced.

Sincerely,

A large black rectangular redaction box covering the signature of the sender.

CF NHTSA
Att: Defects Investigations

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**