



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1387

Date Received

04-OCT-2004

Repository ☐

Reference No.
10094822

OWNER INFORMATION (Type or Print)

Name: [REDACTED] Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Address: [REDACTED]
City: ADAIRSVILLE State: GA Zip Code: [REDACTED] Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [REDACTED] Date: 1/1/

VEHICLE INFORMATION

17 digit vehicle identification Number Located at bottom of windshield on driver's side: 1FDXE4D50XH [REDACTED] Make: COACHMEN Model: CATALINA Year: 1996
Date Purchased: [REDACTED] Dealer's Name and Telephone Number: [REDACTED] Engine: No. Cylinders: [REDACTED] Fuel Type: [REDACTED]
Original Owner: ☐ Dealer's City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]
Transmission Type: ☐ Antilock Brakes ☐ Cruise Control Powertrain: [REDACTED] Vehicle Component Code: 191000 TIRES:TREAD/BELT
Multiple Failure: 7

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 30-JUL-2001 Failure Mileage: 38428 Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: FIRESTONE Tire Model (Name or Number): STEELTEX Tire Size (Example P215/65R15): 225/75/16
DOT No. (Example: DOTM1ABBC036): 389 Original Equipment: ☐ Prior Repair: ☐ Failure Location: ALL seven Locations (Spare)
Tire Component Code: 191000 TIRES:TREAD/BELT Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash: ☐ Yes ☒ No Fire: ☐ Yes ☒ No Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if aid part is available).

THE RIGHT REAR INNER TIRE VIBRATED, AND A BULGE CAME OUT OF THE TREAD, BUT HELD AIR. AT 46,724 MILES THE FRONT RIGHT TIRE VIBRATED, AND THE TREAD SEPARATED, BUT HELD AIR. AT 48,510 MILES THE LEFT REAR INNER TIRE TREAD SEPARATED AND BLEW OUT. AT 62,715 MILES THE RIGHT OUTER REAR TIRE TREAD CAME OFF, AND AT 62,793 MILES THE LEFT REAR OUTER TIRE VIBRATED, AND THE TREAD SEPARATED, BUT HELD AIR. MANUFACTURER NOT PROVIDING ANY ASSISTANCE, JUST REQUESTING THE TIRES TO BE SENT TO THEM. ALL TIRES WERE REPLACED. *AK

ALL 7 Firestone Tires Have Failed. When motorhome was purchased I had 20871 miles on it and all tires appeared nearly new. The 1st failure was adjusted at 50% for a like tire. Failure 2 and 3 were adjusted to Michelin and cost more than if I went to Wal-Mart. The tire that delaminated did damage to RV of \$26,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Firestone informs me that they would not manufacture a defective tire. They blame over loading and/or under inflation. I have done neither.

They wanted me to MAIL them one of the tires. (The one that delaminated and caused the damage) since I was going right thru Nashville and to save 20-30\$. They said I could NOT do that (bring in person). Their info package mentioned that most tires did not meet the 'defective' category.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTSA-216
400 7th Street, SW
Washington, DC 20590

1-888-DASH-2-DOT

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline

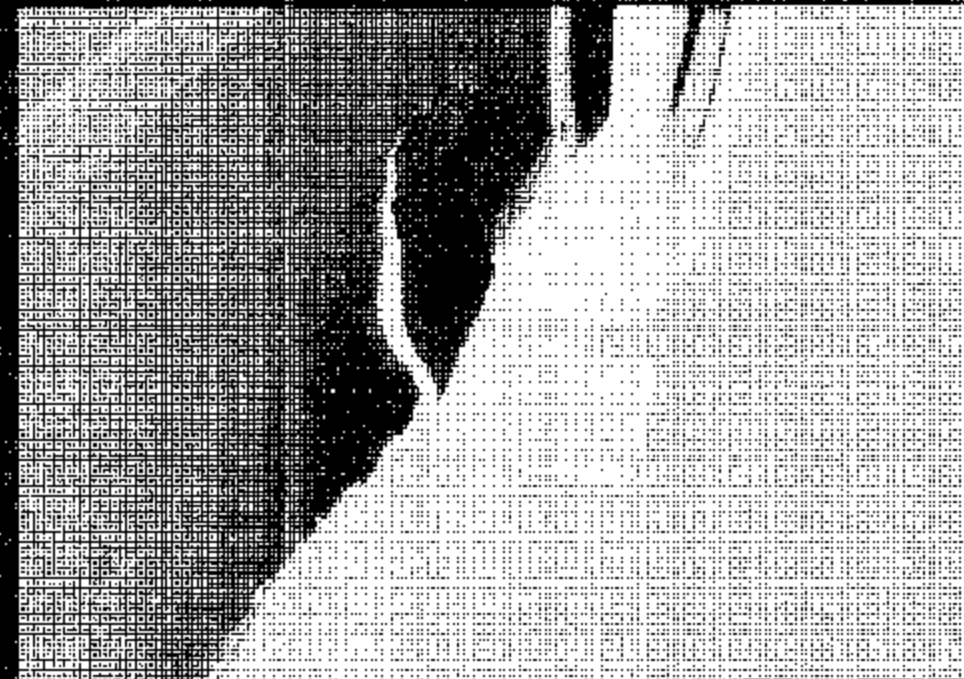
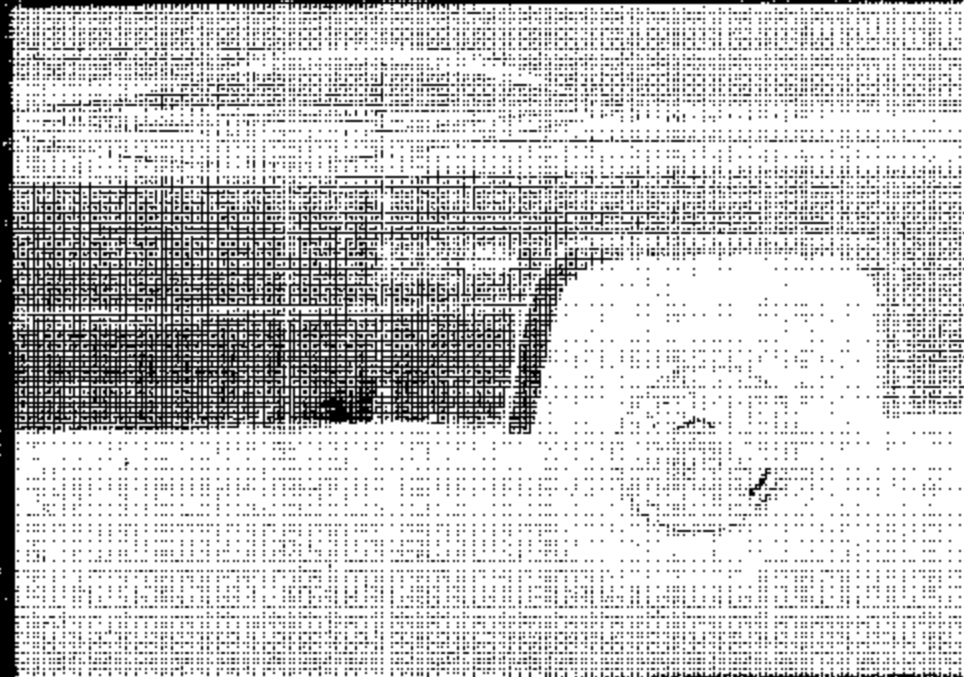
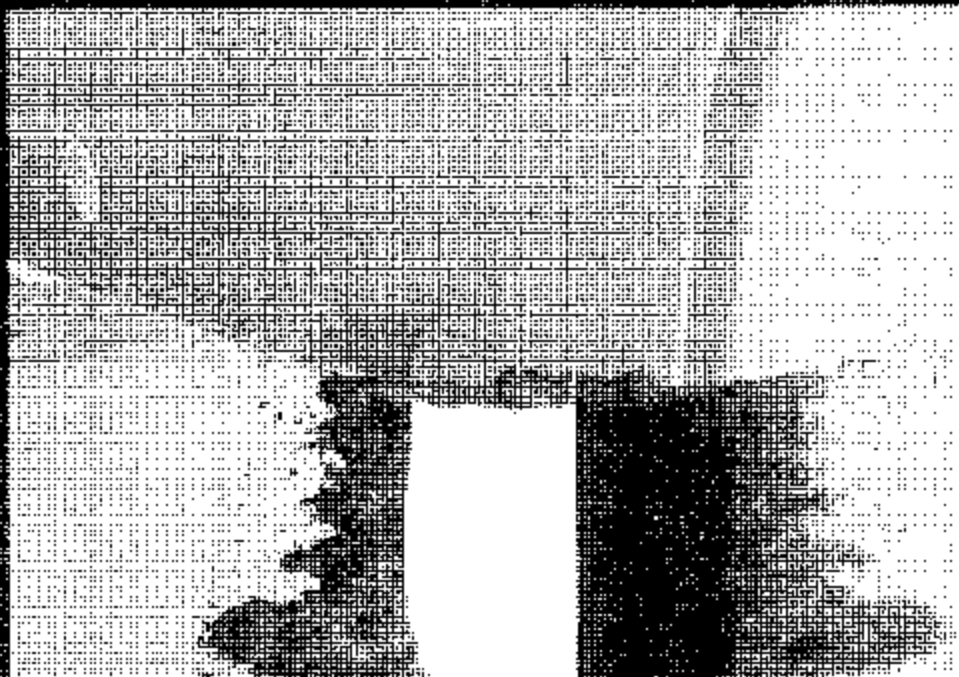
(DASH) 2 DOT



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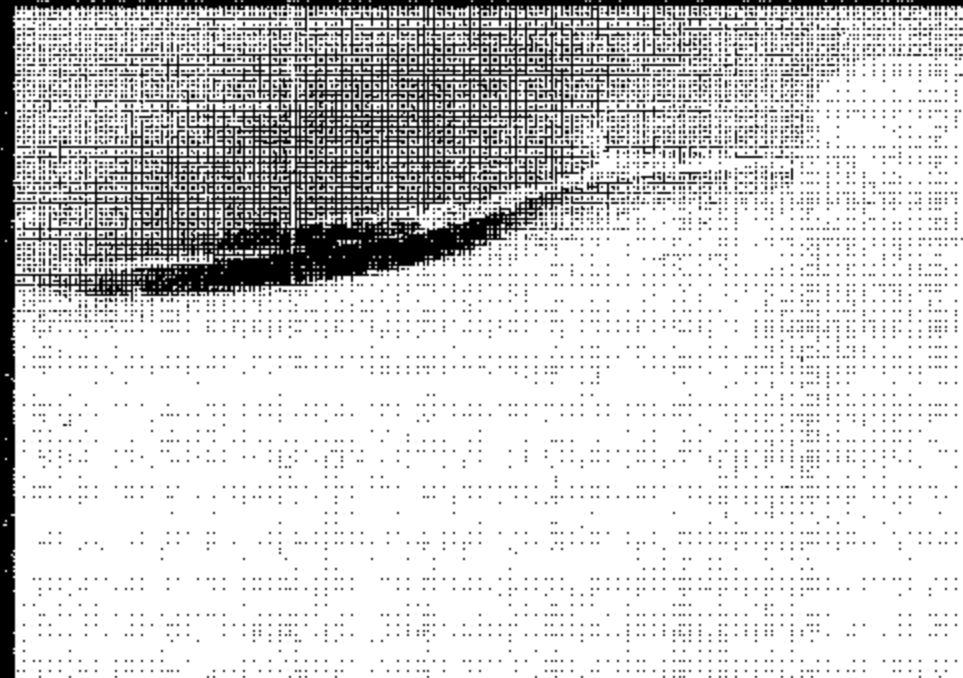
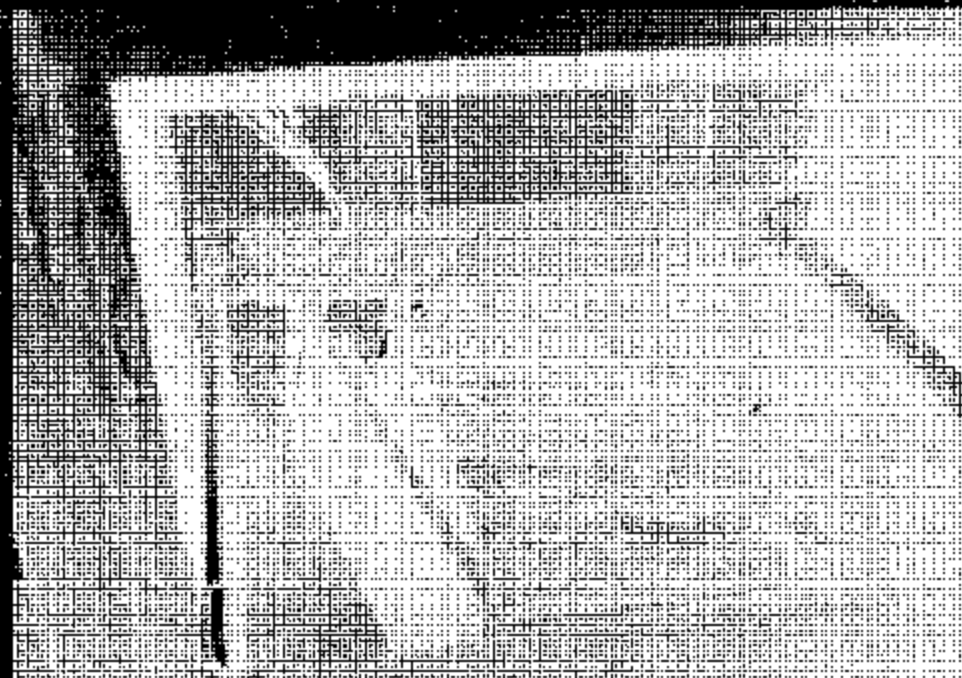
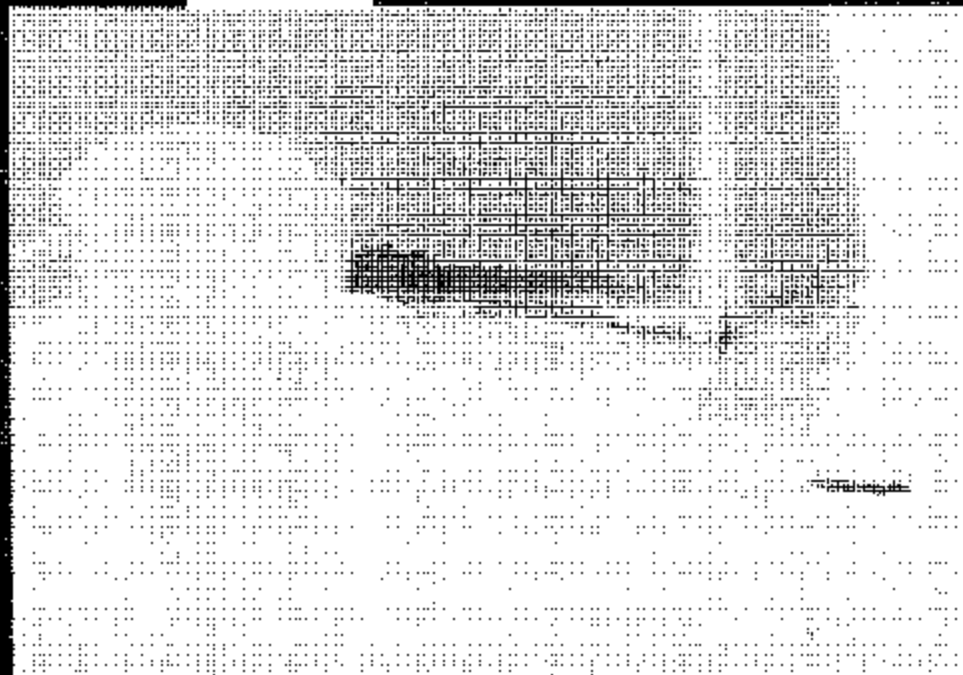
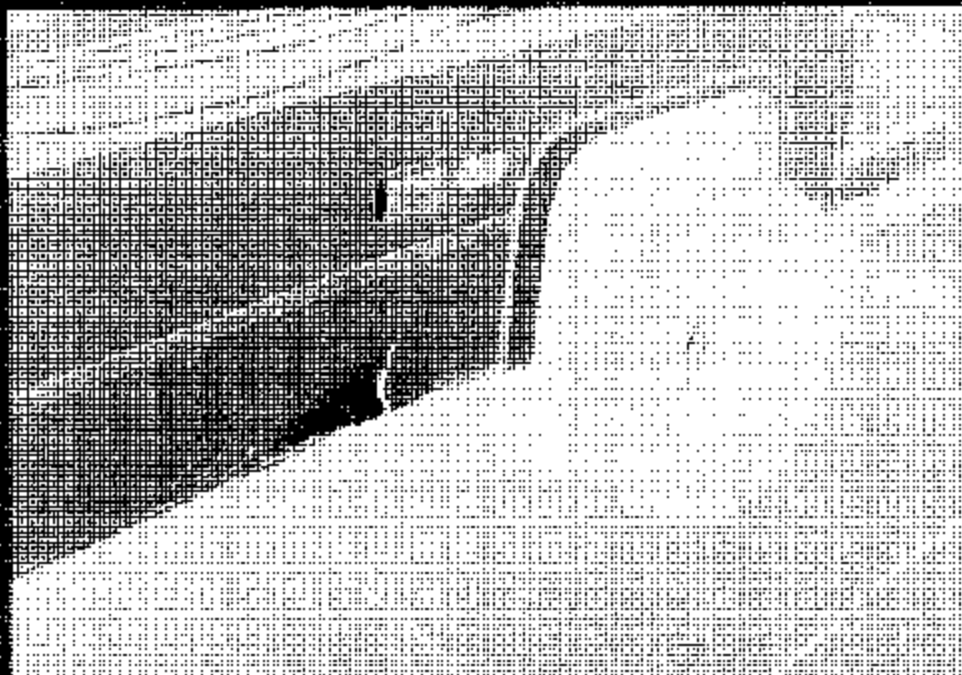
Reference No 10094922

Admission, GA



Reference No 10094922

Adrianville, Ok



inside of motor home, above wheel well

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**