



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
- To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 262

Date Received: 2004 NOV 10 PM 3:00
30-SEP-2004
Repository:
Reference No.: 10094778

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: SCHENECTADY State: NY Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted]

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KCAFA52671B
Model: LANOS Model Year: 2001
Data Purchased: 2-28-01 Dealer's Name and Telephone Number: Otto Cadillac + Pontiac + Oldsmobile 518 369 5000
Engine: No. Cylinders: 4 Fuel Type: Gas
Original Owner: Dealer's City: Albany State: NY Zip Code: [Redacted]
Transmission Type: AUTOMATIC Airlock Brake Powertrain: FRONT WHEEL DRIVE
 Cruise Control Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 30-SEP-2004 Failure Mileage: [Redacted] Failure Speed: 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/85R15): [Redacted]
DOT No. (Example: DOTM18ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: YES Civil Report: [Redacted] X-FILES: [Redacted] [Redacted] PD

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED RECALL 0V4357000 CONCERNING CAM SHAFT POSITION SENSOR. DEALER WAS NOT IN OPERATION. *AK
May 2004 (Mother's Day weekend) I was making a left hand turn on Erie Blvd. Siting at a green light. Street conditions were very wet, had just gotten done raining. An eighteen year old male never slowed down or stopped until he rear-ended me. Damage to his car was totaled. Damage to Daewoo was new bumper and exhaust system - he went up & under my rear bumper. I would have not needed a new bumper except part of his headlight was impaled into it. Repairs done at Otto Albany.

waiting for traffic

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974, Public Law 93-578 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This car has had 2 complete brake jobs (including rotors), 1 complete Valve job within the first year of my owning it. It now needs to have the passenger side headlight socket rebuilt. The driver's side was done in April 2004 during its inspection. The front defrosters really don't do their job. I have to drive with my window cracked during rain or snow, they have not worked properly since day 1 when I bought the car. I have 1 place where I can get work done on this car. They do it only because we are loyal customers there. NO dealership wants to see this car. I can't take it back to otto mitsubishi incli flon part because they said not to bring it back to them anymore. I can't trade it in because I still owe \$7,000 on it the car is worth about \$2,000.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

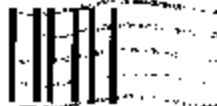
National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



Suzanne M. Brassard 2158 Tower Ave., Binghamton, NY 13304



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

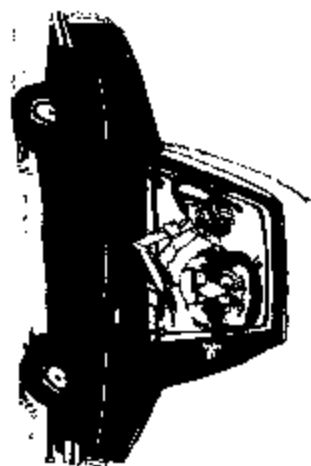
DASH2DOT

and dial toll free at

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