



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 120

Date Received

2004 NOV -3
30-SEP-2004

Repository ☐

1-18
Reference No.
10094750

OWNER INFORMATION (Type or Print)

Name

Address

City PLAINSBORO

State NJ

Zip Code

Daytime Telephone Number

608 760 9323

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/27/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GTEC10M8VE

Make

GMC

Model

1500

Model Year

1996
1997

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

138200 VISIBILITY: WINDSHIELD WIPER/WASHER; MOTOR

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

30-SEP-2004

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC035)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER COMPLAINED ABOUT WINDSHIELD WIPERS WORKING INTERMITTENTLY. TOOK VEHICLE TO THE DEALER AND HAD THEM REPAIRED. HE THEN SHOWED THE DEALER THAT THERE WAS A RECALL. HE WAS TOLD BY THE MECHANIC THAT THIS VEHICLE WAS NOT ON RECALL, AND ADVISED CONSUMER TO CONTACT THE MANUFACTURER. CONSUMER THEN CONTACTED THE MANUFACTURER, AND WAS TOLD THE SAME THING. CONSUMER FELT SINCE WINDSHIELD WIPERS WERE NOT WORKING DURING RAINY TIMES IT WAS A SAFETY HAZARD. ALSO, CONSUMER WAS TOLD THAT THE PROBLEM WAS A CRACKED SOLDER JOINT ON THE CONTROL BOARD. CONSUMER INSISTED ON BEING REIMBURSED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.