



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

30-SEP-2004

Repository

Reference No. 10084749

OWNER INFORMATION (Type or Print)

Name: [REDACTED]  
Address: [REDACTED]  
City: WEST PALM BEACH State: FL Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date: / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FMRU15W12L [REDACTED]  
Make: FORD Model: EXPEDITION Model Year: 2002  
Date Purchased: 3/02 Dealer's Name and Telephone Number: AL PARKER FORD  
Engine: No. Cylinders: 8 Fuel Type: Gas  
Original Owner:  Dealer's City: WEST PALM BEACH State: FL Zip Code: [REDACTED]  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control  
Powertrain: REAR WHEEL DRIVE Vehicle Component Code: 181000 TIRES:TREAD/BELT  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 30-SEP-2004 Failure Mileage: 42000 Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: CONTINENTAL Tire Model (Name or Number): CONTINENTAL Tire Size (Example P215/85R16): P275/60R17  
DOT No. (Example: DOTM18ABC036): ADT044T4801  Original Equipment  Prior Repair Failure Location: PASSENGER SIDE REAR  
Tire Component Code: 181000 TIRES:TREAD/BELT Tire Failure Type: TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: \_\_\_\_\_ Number of Deaths: \_\_\_\_\_ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

RECALL 02T012000 CONCERNING CONTINENTAL TIRED SEPARATION. MANUFACTURER WAS CONTACTED REGARDING THIS RECALL, AND CONSUMER WAS TOLD THAT BECAUSE DOT NUMBERS DID NOT MATCH THE TIRES ON VEHICLE WERE NOT SUBJECT TO THE RECALL. MANUFACTURER WILL NOT HONOR THE RECALL. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a condensed summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Right Rear TIRE of my vehicle appeared to suffer the same effect that was noted in Continental Recall of 10 TIRE previously. The TIRE appeared to separate exposing the inner RADIALS. While my wife was driving the day before we reported it, she noted the veh to be handling roughly and she heard a thumping sound. It was then we noticed the TIRE had separated. All 4th 3 tires did not. I called Continental and was instructed to bring the veh to one of their inspection sites. I brought the truck to TIRE Kingdom Royal Palm Beach Florida where it was inspected. The manager informed me I could use a set of tires, I told him Continental sent me here as the tires were recalled. He did not know of <sup>recall</sup> ATTACH ADDITIONAL SHEETS IF NECESSARY  
I replaced my tires at a cost of \$477.00. I quality <sup>recall</sup> have tire + will send photos if required.

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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and dial toll free at

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DOT Auto Safety Hotline (DASH) 2 DOT



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