



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

Repository ☐

29-SEP-2004

Reference No.

2004 NOV -1 PM 12:35 0094589

OWNER INFORMATION (Type or Print)

Name

Address

City CANTON

State IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/19/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2C3AA63H258

Make

CHRYSLER

Model

300 C

Model Year

2005

Date Purchased

05-JUN-04

Dealer's Name and Telephone Number

HOSSELY AUTO PLAZA INC. 309-647-1513

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

CANTON

State

IL

Zip Code

61520

Transmission Type

☒

Antilock Brakes

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

021000 SUSPENSION:FRONT

AUTOMATIC

☒

Cruise Control

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-AUG-2004

Failure Mileage

500

Failure Speed

30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

VEHICLE PULLED TO THE RIGHT WHILE DRIVING 30 MPH OR MORE. VEHICLE HAD BEEN TO DEALER ON TWO SEPARATE OCCASIONS. DEALER INFORMED CONSUMER THAT WAS THE NORMAL CHARACTERISTIC OF THAT VEHICLE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

6-15-04 I Purchased a 2005 Chrysler 300C From Art Hossler Auto Plaza IN
CANTON IL. - I returned The car 2 TIMES because IT Pulled To The right -
The First Time IT WAS Checked For Alignment And I WAS Told IT Checked out OK
- The Second Time I WAS Told THAT Chrysler Had Sent Adjustable CAM
bolts And They were installed - Also my wife WAS Told THAT The car WAS
designed To have A slight Pull To The right - I called Chrysler
About That Statement but never got AN Answer - I called Chrysler
Again About The pull To The right AND WAS Told THAT ALL WAS NORMAL
AND IF STILL WAS NOT SATISFIED I SHOULD go To A outside Source To
get The car fixed - THAT IS when I Told Chrysler I WAS going To call This
Agency - Sept 29-04 - which I did - 2 hrs Later I received A CALL From Hossler
Auto Plaza AND WAS ASKED IF I could bring The car back To Them which I did on
10-5-04 - They Adjusted The "CRADLE" AND The car drives OK
So AT This Time I would like To only Place This on FILE -

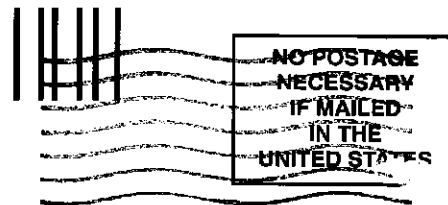
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR**

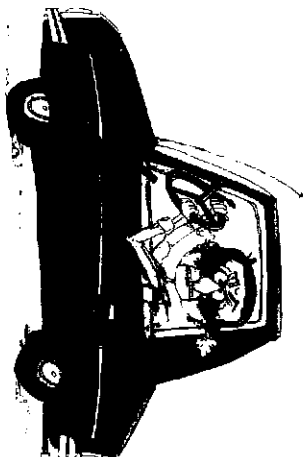
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline