



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 120

Date Received

2004 NOV 16
28-SEP-2004

Repository ☐

CH 4-33
Reference No.
10094556

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MARION State IA Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized representative, provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 11/21/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1P4GP44R1TB [REDACTED] Make PLYMOUTH Model GRAND VOYAGER Model Year 1998
Date Purchased Dealer's Name and Telephone Number 1st Ave Plymouth 319-366-7111
Original Owner ☐ Dealer's City Cedar Rapids Ia State Zip Code
Transmission Type Auto ☒ Antilock Brakes ☒ Cruise Control Powertrain 3.3 V6 - Auto Vehicle Component Code 138200 VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 28-SEP-2004 Failure Mileage 68,000 Failure Speed all

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/85R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATED THAT WINDSHIELD WIPERS WORKED INTERMITTENTLY, AND SOMETIMES WILL NOT SHUT OFF. CONSUMER TOOK THE VEHICLE TO THE DEALER, AND WAS TOLD THAT THE PROBLEM WAS POWER DISTRIBUTION CENTER OF THE VEHICLE WHICH WAS MALFUNCTIONING. TO REPAIR VEHICLE WOULD COST APPROXIMATELY \$700.00. *AK

Wipers will operate on own. Will happen on startup, turning or driving. Transmission may limp at this time. Wipers may or may not shut off.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.