

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

2004 SEP 21 AM 9:04

10094482

OWNER INFORMATION (Type or Print)

Name

Apt. No.

City
MEADVILLEState
PA

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/22/04

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of
windshield on driver's side)

Make

CHRYSLER

Model

GRAND-
VOYAGER

Year

2000

1C4GJ44G0YB

Purchased Date

4/2000

Dealer's Name

GRIF SHUSTER'S CHRYSLER

Dealer's City

NEW FREEDOM

State

PA

Zip Code

Engine Size (CID/CC/L)

3.3L

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection

No. Cylinders

6

Manufacture Date
(on driver's door or pillar)7/3/00
2/00

Transmission Type

☐ Manual☒ Automatic

Restraint System

☐ Driverside Air Bag☐ Motorbelt☐ Passengerside Air Bag☐ 2-Point Belt☐ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Sport Utility☒ Van☐ Truck☐ Minivan☐ Motorcycle☐ Other

Body Style

☐ 2-Door ☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other VAN

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

☐ Left☐ Right☐ Front☐ Rear

Failed Part(s)

☐ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s):

Failed Part(s)
Available?☐ Yes ☐ NoNHTSA Previously
Contacted?☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Fatalities

0

Reported to Manufacturer

☐ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

VAN WAS PARKED ON GRADE FACING DOWN HILL - IN PARK - I KEY
TURNED TO AUXILIARY FOR RADIO. WHEN I WENT TO SHIFT, OFF WENT PAST OFF
ONE IN DRIVES SEAT (NO ONE TOUCHING BRAKE) & CAR SHIFTED INTO
(R). & TOOK OFF DOWN HILL, EVENTUALLY RUNNING ME OVER
(FACE FORWARD) (L) REAR TIRE RAN OVER (R) HIP THIGH.
(EMERGENCY BRAKE WAS NOT APPLIED)
SAFETY HAZARD - ABLE SHIFT ALL GEARS WITHOUT APPLY BRAKE
IF KEY IS TURNED ON.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ALSO - EMERGENCY BRAKE LIGHT IS HIDDEN FROM
VIEW BY STEERING WHEEL. ~~AND~~ ~~AND~~

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

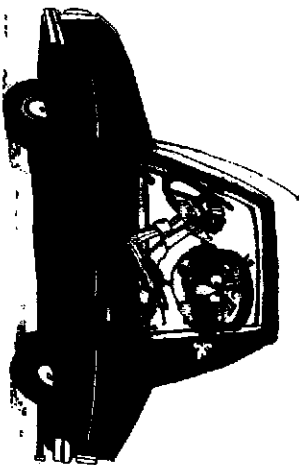
DASH 2 DOT

and dial toll free at

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