



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100182

Date Received

2004 NOV 10 PM
27 SEP 2004

Repository ☐

2: 53

Reference No.
10084367

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: VIENNA State: VA Zip Code: [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

Evening Telephone Number

[REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT include your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 11/10/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at base of windshield on driver's side: VIN 3 RENE 13227
Serial # 10: [REDACTED]
Make: WINNEBAGO Model: ADVENTURER Model Year: 2000
Date Purchased: Jan 2000 Dealer's Name and Telephone Number: Rolling Hills RV
Original Owner: ☒ Dealer's City: Ashland State: VA Zip Code: 23065
Engine: No. Cylinders: 10 Fuel Type: Gas
Transmission Type: AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain: REAR WHEEL DRIVE
Vehicle Component Code: 182900 STRUCTURE: BODY: ROOF AND PILARS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 11 MAY 2004 Failure Mileage: 11400 Failure Speed: 65 mph (30'). Roof covering on driver's side blew up
Did not totally detach.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/85R15): [REDACTED]
DOT No.: (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Name: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

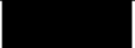
Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

THE ROOF OF THE MOTOR HOME LIFTED OFF THE J RAIL ON DRIVER SIDE OF THE MOTOR HOME. CONSUMER CONTACTED THE WINNEBAGO,
AND WAS TOLD THAT THEY WERE AWARE OF THE DEFECT THAT CAUSED THE ROOF TO LIFT IN A SEVERE CROSS WIND, BUT WERE NOT
WILLING TO REPAIR THE DEFECT. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

November 4, 2004


Vienna, VA 

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

Dear Sir or Madam:

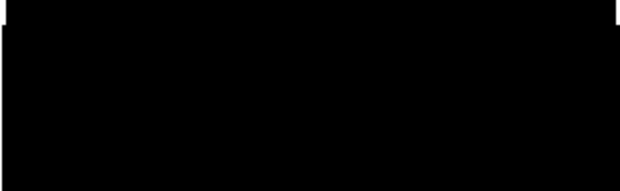
Herewith my completed complaint form and additional correspondence.

It is important to note that the roof covering in question is glued from underneath. Obviously a vehicle owner cannot see if the adhesive is about to fail (see Winnebago letter dated August 11, 2004). No adhesive was evident upon my inspection of the roof covering edge when the failure occurred on May 17, 2004.

I have included a directory of dealers. The ones I have highlighted indicated that they have had customers with a problem similar to mine. Beckley Enterprises, Inc. at Thurmont, Maryland indicated that they have had to repair many roof failures and is the company that informed me that the roof covering is glued from underneath. Other highlighted dealers commented repairs made ranged from a "few" to "several".

I cannot find my repair receipt however I am enclosing a transmittal document for the check from my insurance company. My deductible is \$500.00; the total repair bill was \$1,163.74.

I stand ready to answer any questions you may have.

Sincerely,




August 11, 2004

[REDACTED]
Vienna, VA [REDACTED]

Dear [REDACTED]

Your letter addressed to Steve Evenson has been referred to the Service Administration Department for response.

Winnebago Industries regrets any difficulties you have experienced with your 2000 Adventurer. Our sincere desire is to provide quality products and service to all Winnebago owners.

While we appreciate your concern and the sincerity that prompted you to write, we must decline any participation in your request for a new roof on your motor home.

It has been our experience that cracked or failed sealants along this area and with other influences, such as road vibration or high winds, may lead to the fiberglass disengaging from the J-channel. As explained in the Operator's Manual, which accompanied your motor home, we stress the importance of inspecting and maintaining the sealants on all our vehicles.

Thank you for writing. We regret we were unable to assist you.

Sincerely,

Mike Hamson

Mike Hamson
Service Advisor

k8-11bz5

[REDACTED]
VIENNA, VA. [REDACTED]

JULY 31, 2004

Winnebago Industries
Attn: Mr. Steve Stevenson, Customer Relations
PO Box 152, 605 West Crystal Lake Road
Forest City, Iowa 50436

Dear Mr. Stevenson:

Please thank Mr. Wigern for his response to my letter which was passed to him on or about June 25, 2004.

Unfortunately, Mr. Wigern and the individual who approved his letter, failed to respond to my request. A casual reading of my letter would reveal that I did not ask for financial assistance towards the repairs my coach "currently required" as I had the coach work done in Lubbock, Texas on May 21, 2004. Also I am well aware of warranty provisions covering my coach, accordingly, further recitation of those provisions is not necessary. My letter plainly asked that I be supplied with a properly installed new roof on my Adventurer to correct an obvious failure by Winnebago.

It would appear that engineers at Winnebago failed to account for flexing of the coach which caused the microscopically thin roof shell to suddenly detach itself from the top of the sidewall which is also of minimal thickness. The sudden detachment of the roof shell at highway speeds is startling and the chance of a piece of the thin roof shell ripping off and striking other vehicles is highly probable. In my case the roof shell did not tear enough to eject a piece of the roof which was very fortunate for me and my insurance company and ultimately, Winnebago. As it was, there was much horn blowing and flashing of lights as drivers on both sides of the interstate saw my roof shell flapping in the wind; all thirty feet of it. Clearly, there is a safety factor involved in my case and others like mine. For this reason, I believe that Winnebago's product liability extends beyond the stated warranty period. Owners and their insurance companies should not have to bear the burden of Winnebago's reluctance to correct an obvious engineering defect compounded by the failure to take some sort of corrective action during the assembly process.

Winnebago developed a kit to fix a problem they knew they had. This kit falls woefully short of a satisfactory repair and burdens the owners and their insurance companies with the costs for Winnebago's failures. Make no mistake Mr. Stevenson, my only request is that Winnebago replace my roof shell and to do so without further delay and any expense to me. I will be happy to drive to the factory.

I apologize for not responding to Mr. Wigert's letter much earlier as I was travelling. My travel was not in my motorhome as I no longer have confidence in my well being while travelling in the motorhome. I look forward to your early response with such response containing specificity rather than some standard out the file form letter. I do not intend to let the matter drop.

Sincerely,
[REDACTED]



June 30, 2004

[REDACTED]
Vienna, VA [REDACTED]

Dear [REDACTED]

This is in response to your letter we received June 25, 2004.

With the purchase of your Winnebago®, you received a warranty that covered defects in material and workmanship for a period of 12 months or 15,000 miles, whichever occurs first. The Winnebago Industries® basic warranty coverage on your Adventurer® expired on January 28, 2001.

While we appreciate your concern and the sincerity that prompted you to write, we must respectfully decline any financial assistance towards the repairs that your coach currently requires.

Thank you for writing. We regret we are unable to assist you in this matter.

Sincerely,

A handwritten signature in cursive script that reads "Michael Wigern".

Michael Wigern
Service Advisor

t6-29d1

[REDACTED]
Vienna, VA [REDACTED]

Mr. Steve Stevenson
Customer Relations
Winnebago Industries Inc.
PO Box 152
Forest City, Iowa 50436

Dear Mr. Stevenson:

This correspondence is relative to a roof problem I had on May 17, 2004, with my Adventurer Model 32 V, serial number [REDACTED] which I purchased in January, 2000.

While on a cross country trip traveling on the interstate in the Sweetwater, TX area I heard a very loud noise coming from the left roof area (drivers side) of the coach. As soon as I was able to safely pull over and stop, I immediately saw that the roof had lifted up the entire length of the coach. I was able to climb up on the roof and re-insert the edge of the roof cove back into the existing slot. In doing so I observed a small tear along the front edge of the roof. I also noted that there was not any signs of any type of adhesive on the edge of the cove portion that was inserted in the existing slot. It was hard for me to believe that Winnebago, with their reputation for quality, would affix the roof material without some sort of retention material when considering that the coach is going to flex and/or undergo some stress which would cause the roof cove to pop up.

After reinserting the roof cove I drove another twenty miles before the roof lifted up again. I managed to pull over onto a side road and reinsert the roof cove. Fortunately I had a roll of masking tape which I used to tape the roof down until such time as I could get to the nearest Winnebago dealer which turned out to be Billy Sims RV in Lubbock, TX, a distance of approximately 100 miles. The dealer ordered a kit from you folks which apparently had been developed by Winnebago because other owners had the same sort of problem I experienced. My trip was interrupted for five days waiting for material to arrive and to be applied. The cost of this repair was \$1,170.00 plus the cost of my trip interruption. The dealer informed me that they have had other units in with the same problem as mine. I did an informal survey of dealers around the country and was told that they too have had to fix a number of units.

To fix the roof properly, the dealer informed me that a kit would have to be applied to both edges of the roof as the other non damaged side would experience the same problem. I now find that the recommended fix is unsatisfactory as the J rails and caulk traps a certain amount of water on the roof. In our hot humid weather, algae grows. Additionally, the trapped water will eventually find its way into the interior of the coach.

unless I constantly inspect the roof for signs of caulk problems. I am 75 years old and don't relish the climbing up and down a ladder.

In my view, the only satisfactory solution to my problem is for Winnebago to properly install a new roof on my coach. I am not looking for reimbursement for my expenditures or trip interruption. I want my coach properly restored so that I can once again return to traveling with a high degree of confidence in my coach.

I look forward to an early written response to my request. Any telephone calls to me must be accompanied by a verbal agreement that the two way conversation will be tape recorded to ensure that an accurate transcription of the conversations can be made.

Thank you in advance for your consideration and to any higher level Winnebago executive who may become involved.

Sincerely,

[REDACTED]
June 18, 2004
[REDACTED]

REPORT 3598

 8131 TEL(780)882-3737
FAX(780)882-3122

 HUNTERS TRAILER & MARINE, LTD.
25308 TWP ROAD 331A
SPRUCED GROVE, AB, CANADA T7X 3B3

BRITISH COLUMBIA

 8116 TEL(604)530-8141
FAX(604)530-9576

 TRAVELAND LEISURE VEHICLES, LTD.
20529 HWY. 10 (LANGLEY BYPASS)
LANGLEY, BC, CANADA V3A 5E8

 8104 TEL(250)856-1122
FAX(250)856-2161

 TRIANGLE HOMES, LTD.
10299 MC DONALD PARK ROAD
SIDNEY, BC, CANADA V8L 4B9

 8137 TEL(250)494-5077
FAX(250)494-1211

 PEACH GROVE INVESTMENTS, INC.
1720 WHARF ST, RR 4, SITE 82, CP 10
SUNGERLAND, BC, CANADA V0H 1Z0

 8107 TEL(604)574-7666
FAX(604)574-3854

 OTTO MOBILES VANCOUVER, LTD.
17535 888 AVENUE
SURREY, BC, CANADA V3S 5V2

 8087 TEL(250)786-4607
FAX(250)786-4711

 VOYAGER RV CENTRE
9250 HIGHWAY 97
WINFIELD, BC, CANADA V4V 1P8

MANITOBA

 8113 TEL(204)857-7874
FAX(204)239-4571

 PORTAGE TOYOTA, INC.
HIGHWAY 1A WEST
PORTAGE LA PRAIRIE MB, CANADA R1N 0M

ONTARIO

 8128 TEL(905)857-2283
FAX(905)857-7100

 MOTOR HOME VACATIONS (CANADA)
12465 HIGHWAY 50
BOLTON, ONTARIO, CANADA L7E 1M3

 8072 TEL(905)888-5874
FAX(905)888-4633

 GONTEDECOR, LTD.
3280 HIGHWAY #7
BROOKLIN, ONTARIO, CANADA L0B 1C0

 8129 TEL(705)583-2638
FAX(705)583-2200

 EARLTON CAMPING CENTRE, LTD.
HIGHWAY 11 NORTH, BOX 430
EARLTON, ONTARIO, CANADA P0J 1E0

 8041 TEL(518)658-7000
FAX(518)658-8288

 SN'E WINNEBAGO LTD
21858 HIGBURY AVENUE NORTH
LONDON ONTARIO CANADA N6M 1C0

 6083 TEL(518)268-3951
FAX(518)268-2534

 FOREST CITY MOTOR HOMES, LTD.
HWY 2/3KM E OF AIRPORT RD(DUNDAS ST)
LONDON, ONTARIO, CANADA N6M 2P0

 8127 TEL(805)957-3344
FAX(805)957-7855

 SICARD HOLIDAY CAMPERS, LTD.
7526 NORTH 20 HIGHWAY
SMITHVILLE, ONTARIO, CANADA L0R 2A0

 8121 TEL(807)248-8989
FAX(807)248-4002

 SMITH'S RV CENTRE
940 COBALT CRESCENT
THUNDER BAY, ONTARIO, CANADA P7B 8W

 8097 TEL(705)888-2821
FAX(705)888-2616

 DUHAMEL & DEWAR INC
HWY 17 WEST
WHITEFISH ONT CANADA P0M 2M0

QUEBEC

 8135 TEL(450)791-2727
FAX(450)791-2836

 ROULOTTES A.S. LEVESQUE 1993, INC.
430 RUE COUTURE
STE-HELENE, PQ J0H 1M0

 8132 TEL(450)868-7941
FAX(450)868-2213

 RAYMOND LEBLANC, INC.
1275 DES LAURENTIDES
VINCENT, LAVAL, QUEBEC H7M 2Y2

SASKATCHEWAN

 8123 TEL(306)763-1888
FAX(306)763-8398

 WHEEL ESTATE SERVICES, LTD.
HIGHWAY 2 SOUTH
PRINCE ALBERT, SASK, CANADA S8V 8V4

NOVA SCOTIA

 8128 TEL(902)543-3344
FAX(902)543-4715

 COLEMANS' AUTOHAUS, INC.
PO BOX 590, AUTO ROW, OLD ROUTE 3
BRIDGEWATER, NS, CANADA B4V 2X8

 8138 TEL(802)854-2234
FAX(802)854-5544

 757630 ONTARIO INC.
8 WALKER AVE.
LOWER SACKVILLE, N.S. B4C 4A1

 8122 TEL(802)758-2663
FAX(802)758-4188

 KEN SMITH SALES (1982)
20811 HIGHWAY #2, P.O. BOX 98
SHUBENACADIE, NS, CANADA B0N 2H0

INTERNATIONAL

 7083 TEL(43)234-5000
FAX(43)234-5130

 NEAT RV CO. LTD
2248-1 WAKAMATSU-CHO WAKABA-KU
CHIBA 284, JAPAN 000 000

 7085 TEL(92)962-2000
FAX(92)885-3838

 KAFER CO., LTD
14-1 ATAGO 4-CHOME, NISHI-KU
FUKUOKA CTY 818 JAPAN 000 000

 7088 TEL(311)870-1371
FAX(311)870-1371

 SUTER WOHNMOBILE C/O SCHENKER INT.
7550 22ND AVE S SUITE 127
MINNEAPOLIS MN 55450

 7087 TEL(913)383-3878
FAX(913)383-3878

 SUMEX, INC.
12704 SOUTH DARNELL
OLATHE, KS 66062

 7082 TEL(33)452-3310
FAX(33)453-2366

 KINTETSU MOTORS CO., INC.
7-8, MITA 3 CHOME, MINATO-KU
TOKYO 108, JAPAN 000 000

 7071 TEL(189)370-3774
FAX(189)377-1745

 DUDLEY'S AMERICAN MOTORHOMES LTD.
A415 ABINGDON ROAD
WITNEY, OXFORDSHIRE ENGLAND OX2 7XA

 7078 TEL(25)579-3780
FAX(255)793-7330

 WINNEBAGO IND. EUROPE GMBH
43 ROTHENBERGER STRASSE
48493 WETTRINGEN, GERMANY

 7086 TEL(25)579-3730
FAX(255)793-7330

 WINNEBAGO IND. EUROPE GMBH
43 ROTHENBERGER STRASSE
48493 WETTRINGEN, GERMANY

REPORT 3598



VERMONT

1491 TEL(802)223-3884
FAX(802)228-8139

MEKKELSEN TRAILER SLS & RENTALS INC
ROUTE 2
EAST MONTPELIER, VT 05601

1986 TEL(802)878-4907
FAX(802)878-0608

EHLE'S RV, INC.
70 UPPER MAIN STREET
ESSEX JUNCTION, VT 05452

2260 TEL(802)265-3675
FAX(802)265-2085

RV CENTER, INC.
JUNCTION ROUTE 4 & 4A
FAIR HAVEN, VT 05743

VIRGINIA

0857 TEL(804)550-7323
FAX(804)550-8586

MCGEORGE CAMPING CENTER, INC.
10281 SLIDING HILL ROAD
ASHLAND, VA 23006

2047 TEL(540)898-7200
FAX(540)898-9305

SAFFORD DODGE, INC.
5202 JEFFERSON DAVIS HIGHWAY
FREDERICKSBURG, VA 22408

1167 TEL(703)982-1100
FAX(703)982-7271

REINES RV CENTER, INC.
10850 BALLS FORD ROAD
MANASSAS, VA 20108

2048 TEL(540)388-8000
FAX(540)388-0880

SNYDER'S RV, INC.
2011 WEST MAIN STREET
SALEM, VA 24183

1623 TEL(757)499-3300
FAX(757)499-7862

DAVIS CORNER MOTORS INC.
5632 VIRGINIA BEACH BOULEVARD
VIRGINIA BEACH, VA 23462

1864 TEL(757)898-5700
FAX(757)898-0387

VIRGINIA RV SALES, INC.
7023 ROUTE 17
YORKTOWN, VA 23692

WASHINGTON

1387 TEL(360)559-8238
FAX(360)559-0028

ROY ROBINSON, INC.
8516 35TH AVENUE NORTHEAST
MARYSVILLE, WA 98270

1905 TEL(800)331-1821
FAX(800)547-0016

RUSS DEAN FORD, INC.
1325 N. 32ND PLACE, P.O. BOX 2347
PASCO, WA 99302

1949 TEL(360)778-4606
FAX(360)687-2891

POULSBO RV, INC.
19479 VIKING AVENUE N.W.
POULSBO, WA 98170

2267 TEL(800)782-4448
FAX(360)846-3528

ADVENTURE RV CENTER, INC.
17611 NORTHEAST UNION ROAD
RIDGEFIELD, WA 98642

2275 TEL(360)681-2331
FAX(360)681-0224

ADVENTURE RV CENTER, INC.
22 GILBERT ROAD
SEQUIM, WA 98282

2298 TEL(360)426-3616
FAX(360)426-3854

ADVENTURE RV CENTER, INC.
1131 W. KAMILCHE LANE
SHELTON, WA 98584

1930 TEL(800)873-9002
FAX(509)921-8144

R 'N' R HOLIDAY RV, INC.
NORTH 108 VISTA ROAD
SPOKANE, WA 99212

0277 TEL(253)474-9507
FAX(253)472-7043

SOUTH SIDE MOTORS, INC.
7202 SOUTH TACOMA WAY
TACOMA, WA 98408

WEST VIRGINIA

2121 TEL(304)366-7104
FAX(304)363-8345

TRAILER CITY, INC.
2045 FAIRMONT AVENUE
FAIRMONT, WV 26034

1683 TEL(304)252-7101
FAX(304)252-9914

LITTLE VALLEY AUTO & RV SALES, INC.
P.O. BOX 340, ROUTES 16 & 19
PROSPERITY, WV 25909

WISCONSIN

1781 TEL(414)763-9595
FAX(414)763-7862

BURLINGTON CAMPING & TRAVEL, INC.
3145 WEGGE DRIVE
BURLINGTON, WI 53105

1881 TEL(715)723-5380
FAX(715)723-3244

NORTH POINT RV, LTD.
12083 COUNTY HIGHWAY 00
CHIPPEWA FALLS, WI 54728

4817 TEL(808)244-6238
FAX(808)244-1699

WISCONSIN RV WORLD DIV OF WI MOBILE
5920 HAASE ROAD
DE FOREST, WI 53532

2186 TEL(820)488-3131
FAX(820)405-2632

VAN BOXTEL FORD, INC.
1956 BOND ST.
GREEN BAY, WI 54303

1226 TEL(651)436-5231
FAX(715)386-7752

RANDY ITEN CHEVROLET, INC.
I-94 AT EXIT NO. 2
HUDSON, WI 54018

1951 TEL(715)235-0641
FAX(715)235-1230

KOA TRAILER SALES, INC.
2501 BROADWAY STREET NORTH
MENOMONIE, WI 54751

2037 TEL(820)564-2381
FAX(820)564-2388

HORN'S SALES & SERVICE, INC.
8120 FRONTAGE ROAD
SHEBOYGAN, WI 53082

1867 TEL(608)786-2244
FAX(608)786-3255

COULEE REGION RV CENTER, INC.
W3262 COUNTY ROAD 'B'
WEST SALEM, WI 54988

WYOMING

5002 TEL(307)577-9347
FAX(307)577-9390

MAX AUTO & MARINE SALES, INC.
550 EAST 1ST STREET
CASPER, WY 82601

ALBERTA

6136 TEL(403)250-8017
FAX(403)281-4683

NOVAK RV LTD.
2410 BARLOW TRAIL NORTHEAST
CALGARY, AB, CANADA T1Y 3N7

6112 TEL(403)273-1000
FAX(403)569-0788

GUARANTEE RV CENTER, INC.
404 MERIDIAN ROAD NORTHEAST
CALGARY, AB, CANADA T2A 2N8

6125 TEL(780)437-7100
FAX(780)437-0064

GUARANTEE RV CENTER, INC.
3815 - 89TH STREET
EDMONTON, AB, CANADA T6E 3N8

6139 TEL(780)538-2120
FAX(780)538-1236

HAPPY TRAILS HOME & LEISURE CENTRE
15211 100 STREET
GRANDE PRAIRIE, AB, CANADA T8V 7C2

SOUTH CAROLINA

1927 TEL(864)223-2248
FAX(864)223-2289
MASTERS RV CENTRE, INC.
104 HIGHWAY 248 SOUTH
GREENWOOD, SC 29649

0876 TEL(843)553-6633
FAX(843)553-0516
SONNY'S CAMP-N-TRAVEL MART, INC.
8155 RIVERS AVENUE
NORTH CHARLESTON, SC 29406

SOUTH DAKOTA

4115 TEL(605)225-8400
FAX(605)225-0008
XL RECREATION CORPORATION
BOX 168 HIGHWAY 12 WEST
ABERDEEN, SD 57402

1231 TEL(605)996-3268
FAX(605)996-1181
JACK'S CAMPERS, INC.
I-90 WEST, EXIT 330, BOX 844
MITCHELL, SD 57301

1747 TEL(605)339-3230
FAX(605)331-6386
TEPEE TOWN, INC./SPADER CAMPER CTR
I-90 & NORTH CLIFF AVENUE
SIOUX FALLS, SD 57101

2184 TEL(605)269-2225
FAX(605)269-2485
DUL HOMES, INC.
NORTH HIGHWAY 34, P.O. BOX 88
WHITEWOOD, SD 57793

TENNESSEE

2281 TEL(423)344-1276
FAX(423)344-1846
AMERICAN BOAT MART, INC.
8010 HIGHWAY 58
HARRISON, TN 37341

1034 TEL(423)282-8011
FAX(423)282-0920
CROWDER RV CENTER, INC.
4533 BRISTOL HIGHWAY
JOHNSON CITY, TN 37601

2254 TEL(423)970-4085
FAX(423)984-6213
CHILDWEE TRAILER SALES, INC.
4037 AIRPORT HIGHWAY
LOUISVILLE, TN 37777

0390 TEL(901)332-3414
FAX(901)332-3421
DAVIS CAMPER SALES, INC.
1145 EAST BROOKS ROAD
MEMPHIS, TN 38118

1220 TEL(615)888-1600
FAX(615)391-4296
CULLUM & MAXEY CAMPING CENTER, INC.
2614 MUSIC VALLEY DRIVE
NASHVILLE, TN 37214

TEXAS

2145 TEL(817)780-5380
FAX(817)783-5833
MCCLAIN'S RV FORT WORTH, INC.
SOUTH I-35W, EXIT 24
ALVARADO, TX 76008

0891 TEL(806)358-4893
FAX(806)352-8858
JACK SISEMORE-TRAVELAND
4341 CANYON DRIVE
AMARILLO, TX 79110

1721 TEL(830)981-9000
FAX(830)981-9806
ANCIRA GMC TRUCKS & MOTORHOMES INC
IH-10 WEST, P. O. BOX 1887
BUERNE, TX 78008

2273 TEL(512)295-2308
FAX(512)295-3740
1800 BARTON SPRINGS, INC.
15700 IH-35 @ EXIT 220/P.O. BOX 1028
BLUDA, TX 78810

2245 TEL(915)778-8800
FAX(915)778-4444
MCINTYRE RV, INC.
8500 MONTANA AVENUE
EL PASO, TX 79925

2186 TEL(713)843-1331
FAX(713)843-8925
HOLIDAY WORLD OF HOUSTON, LLC
11400 GULF FREEWAY
HOUSTON, TX 77034

2077 TEL(281)821-2334
FAX(281)442-6591
LONE STAR RV SALES, INC.
14444 N. FREEWAY
HOUSTON, TX 77060

1640 TEL(840)487-3300
FAX(840)487-3587
MCCLAIN'S RV SUPERSTORE N. DALLAS
P.O. BOX 969, NORTH I-35E, EXIT 460
LAKE DALLAS, TX 75085

1740 TEL(806)745-8791
FAX(806)745-8798
BILLY SIMS TRAILER TOWN - LUBBOCK
1615 LOOP 289 SOUTH
LUBBOCK, TX 79423

2286 TEL(409)751-3500
FAX(409)751-5382
HAPPY TRAILS RV, INC.
648 SOUTH MAIN
LUBBERTON, TX 77857

2023 TEL(956)585-4444
FAX(956)518-2826
BERT OGDEN RIO GRANDE RV CTR., INC.
1404 E. EXPRESSWAY 83
MISSION, TX 78572

1773 TEL(915)337-8635
FAX(915)333-4708
BILLY SIMS TRAILER TOWN - ODESSA
520 EAST 2ND
ODESSA, TX 79781

2172 TEL(361)729-0031
FAX(361)729-2008
CAMPER CLINIC, INC.
302 WEST MARKET
ROCKPORT, TX 78282

2087 TEL(409)885-3554
FAX(409)885-2011
CLIFF JONES, INC.
1629 SOUTH CIRCLE DR., P.O. BOX 420
SEALY, TX 77474

2296 TEL(210)651-6300
FAX(210)651-6590
CRESTVIEW RV SAN ANTONIO, INC.
16473 IH 35W
SELMA, TX 78154

1844 TEL(254)771-2038
FAX(254)771-5834
ANCIRA GMC TRKS & MH INC/ANCIRA MH
4501 S. GENERAL BRUCE DR.
TEMPLE, TX 76702

0839 TEL(803)838-5486
FAX(803)832-8678
SHADY PINES TRAILER SALES, INC.
ROUTE 8 BOX 418R HIGHWAY 67 WEST
TEXARKANA, TX 75801

2178 TEL(903)597-1471
FAX(903)892-1578
TYLER RV CENTER, INC.
285 EAST NORTHEAST LOOP 323
TYLER, TX 75708

1714 TEL(940)787-1234
FAX(940)787-1108
OTIS THOMAS SALES, INC.
2808 JACKSBORO HIGHWAY
WICHITA FALLS, TX 76302

UTAH

0749 TEL(801)627-1300
FAX(801)627-8181
CUTRUBUS MOTORS, INC.
895 WEST RIVERDALE ROAD
OGDEN, UT 84408

1230 TEL(801)262-2921
FAX(801)263-8066
MOTOR SPORTSLAND, INC.
4001 SOUTH STATE STREET
SALT LAKE CITY, UT 84107

1173 TEL(801)255-9200
FAX(801)255-4670
ARDELL BROWN AUTO SALES, INC.
9300 SOUTH STATE STREET
SANDY, UT 84070

REPORT 3599

 2270 TEL(330)602-8100
 FAX(330)602-9200

 RV AMERICAN, INC.
 411 COMMERCIAL PARKWAY
 DOVER, OH 44822

 1448 TEL(888)628-8589
 FAX(927)836-7764

 MCNULTY MOTORS, INC.
 547 SOUTH MAIN
 ENGLEWOOD, OH 45322

 2276 TEL(740)373-2928
 FAX(740)373-8263

 COBB & COULSON AUTO SALES, INC.
 ROUTE 1, NEWPORT PIKE
 MARIETTA, OH 45750

 3534 TEL(330)484-3811
 FAX(330)484-8255

 WINNS RV CENTER, INC.
 6075 DRESSLER ROAD NORTHWEST
 NORTH CANTON, OH 44720

 1122 TEL(440)327-8811
 FAX(440)327-0149

 MOORE'S TRAVEL TRAILERS, INC.
 34155 LORAIN ROAD
 NORTH RIDGEVILLE, OH 44039

 2042 TEL(419)337-1570
 FAX(419)338-0853

 EXECUTIVE TRAVELERS, INC.
 ST. RT. 108 EXIT 3, OHIO TURNPIKE
 WAUSEON, OH 44887

 1083 TEL(440)844-8224
 FAX(440)844-2033

 RUFF, INC.
 28820 CHARDON ROAD
 WILLOUGHBY HILLS, OH 44092

OKLAHOMA

 2187 TEL(818)265-1111
 FAX(818)265-8258

 THURMAN TRAVELAND, INC.
 19123 EAST ADMIRAL PLACE
 CATOOSA, OK 74015

 3811 TEL(800)554-4508
 FAX(405)789-8861

 MCCLAIN'S RV SUPERSTORE OKC WEST
 7110 WEST REND, I-40 W. AT ROCKWELL
 OKLAHOMA CITY, OK 73127

 1751 TEL(405)872-8855
 FAX(405)677-6817

 MCCLAIN'S RV SUPERSTORE OKC SOUTH
 3338 SOUTH I-35
 OKLAHOMA CITY, OK 73128

 1907 TEL(918)272-1363
 FAX(918)272-5451

 LEWIS TRAVEL TRAILERS, INC.
 11518 EAST 88TH STREET NORTH
 OKMSSO, OK 74085

OREGON

 2170 TEL(541)980-2488
 FAX(541)388-2442

 JIM SMDLICH MOTORS, INC.
 2250 NORTHEAST HIGHWAY 20
 BEND, OR 97701

 2266 TEL(541)269-5121
 FAX(541)267-0333

 DARRIC, INC.
 871 SOUTH BROADWAY
 COOS BAY, OR 97420

 2087 TEL(800)282-8542
 FAX(503)884-4207

 OCEAN WAY MOTORS, INC.
 3180 SOUTHEAST DAYTON BY-PASS
 DAYTON, OR 97114

 2173 TEL(800)867-6006
 FAX(541)688-8415

 THE RV CORRAL, INC.
 1890 HIGHWAY 99 NORTH
 EUGENE, OR 97402

 2287 TEL(541)476-9827
 FAX(541)478-6190

 DAVID E. DENNIS
 240 UNION AVENUE
 GRANTS PASS, OR 97827

 1840 TEL(503)661-5946
 FAX(503)665-9090

 GRESHAM RV CENTER, INC.
 325 NORTHEAST HOGAN ROAD
 GRESHAM, OR 97030

 1800 TEL(800)732-2141
 FAX(503)842-2812

 OLINGER TRAVEL HOMES, INC.
 6503 SE ALEXANDER (230 & T V HWY)
 HILLSBORO, OR 97123

 1246 TEL(800)379-5332
 FAX(541)898-1128

 GUARANTY CHEV. PONT. OLDS., CO.
 20 HIGHWAY 99 SOUTH, P.O. BOX 279
 JUNCTION CITY, OR 97448

 0482 TEL(800)258-2141
 FAX(503)771-3601

 OLINGER TRAVEL HOMES, INC.
 8401 SOUTHEAST 82ND AVENUE
 PORTLAND, OR 97268

PENNSYLVANIA

 2182 TEL(610)837-9580
 FAX(610)837-9473

 HAROLD'S RV CENTER
 7514 BETH-BATH PIKE
 BATH, PA 18014

 2117 TEL(670)784-5388
 FAX(570)784-5388

 HERITAGE MOTORS, INC.
 528 MONTGOMERY BOULEVARD
 BLOOMSBURG, PA 17815

 1988 TEL(614)695-8817
 FAX(614)695-8814

 ANSLEY & LEWIS, INC.
 P.O. BOX 239, 1280 ROUTE 764
 DUNCANVILLE, PA 16838

 1928 TEL(610)253-7700
 FAX(610)253-7770

 ALL SEASONS RECREATIONAL VEH., INC.
 2867 NAZARETH ROAD
 EASTON, PA 18042

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 FAX(215)295-9074

 MEDIA CAMPING CENTER, INC.
 327 TYBURN ROAD
 FAIRLESS HILLS, PA 19030

 2277 TEL(724)863-7600
 FAX(724)863-4383

 IRWIN TRAILER SALES, INC.
 10750 ROUTE 30
 IRWIN, PA 15842

 3828 TEL(610)566-1833
 FAX(610)881-0877

 MEDIA CAMPING CENTER, INC.
 1249 WEST BALTIMORE PIKE
 MEDIA, PA 19063

 1788 TEL(570)368-1771
 FAX(570)368-1855

 SPITLER, INC.
 OLD ROUTE 220, P.O. BOX 267
 MONTGOMERYVILLE, PA 17754

 1978 TEL(717)285-3155
 FAX(717)285-0887

 GAYLE KLINE'S TRAVEL TRLR CTR, INC.
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 MOUNTVILLE, PA 17854

 1638 TEL(614)725-8761
 FAX(614)725-4475

 FERRARO FORD, INC.
 10092 WEST MAIN ROAD
 NORTH EAST, PA 16428

 1827 TEL(570)888-2255
 FAX(570)888-1854

 JOE'S MARINE, INC.
 209 SPRING STREET
 SAYRE, PA 16840

 3835 TEL(610)562-3071
 FAX(610)562-3860

 TOM SCHAEFFERS CMFG & TRAVL CTR INC
 1236 POTTSVILLE PIKE (U.S. RT. 61)
 SHOEMAKERSVILLE, PA 19385

RHODE ISLAND

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 FAX(401)884-4555

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 968 QUAKER LANE
 EAST GREENWICH, RI 02818

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 FAX(603)798-4978

 GARY'S SPORTS & RV CENTER, INC.
 PO BOX 328/168 DOVER RD(CHICHESTER)
 EPSOM, NH 03234

 2080 TEL(603)466-5454
 FAX(603)466-5932

 CURRIER CHRYSLER PLYMOUTH CORP.
 471 MAIN STREET
 GORHAM, NH 03581

 1888 TEL(603)883-1082
 FAX(603)883-0780

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 550 AMHERST STREET, ROUTE 101A
 NASHUA, NH 03062

NEW JERSEY

 1908 TEL(973)948-3800
 FAX(973)948-2041

 CEDAR RIDGE TRAILER SALES, INC.
 R.D. #2, BOX 426, ROUTE 206
 BRANCHVILLE, NJ 07828

 2240 TEL(732)801-5758
 FAX(732)886-5831

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 1959 RIVER AVENUE (ROUTE 8)
 LAKEWOOD, NJ 08701

 2198 TEL(732)822-2500
 FAX(732)822-2804

 CAMPERS OF AMERICA, INC.
 3405 HIGHWAY 33
 NEPTUNE, NJ 07783

 1770 TEL(856)828-7400
 FAX(856)828-5225

 LOCUST HILL CORPORATION
 4121 BLACK HORSE PIKE
 TURNERSVILLE, NJ 08012

 2041 TEL(608)877-8200
 FAX(608)877-8208

 WILLINGBORO CHRYSLER PLYMOUTH, INC.
 ROUTE 190 P.O. BOX 187
 WILLINGBORO, NJ 08048

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 FAX(505)282-7883

 ROCKY MOUNTAIN RV WORLD, INC.
 12700 CENTRAL AVENUE SOUTHEAST
 ALBUQUERQUE, NM 87123

 2168 TEL(505)298-1800
 FAX(505)298-1200

 CHISOLM TRAIL RV
 12020 CENTRAL SOUTHEAST
 ALBUQUERQUE, NM 87123

 2139 TEL(505)523-0715
 FAX(505)523-4787

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 LAS CRUCES, NM 88005

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 FAX(518)436-8429

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 ALBANY, NY 12205

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 FAX(518)843-4031

 ALPIN HAUS SKI SHOP, INC.
 ROUTE 30
 AMSTERDAM, NY 12010

 2272 TEL(631)589-5295
 FAX(631)589-6358

 OZZIE'S CAMPING CENTER, INC.
 1607 LAKELAND AVENUE
 BOHEMIA, NY 11716

 1872 TEL(716)538-8848
 FAX(716)538-2862

 MEYER'S CAMPERS, INC.
 3388 STATE ROAD
 CALEDONIA, NY 14423

 1143 TEL(516)758-8020
 FAX(516)758-8022

 CONTINENTAL RECREATION VEHICLES INC
 C/O 25 ROME STREET
 FARMINGDALE, NY 11735

 1381 TEL(914)457-3127
 FAX(914)457-4183

 PRICE-RITE BOAT AND CAMPER SALES
 1128 ROUTE 17K
 MONTGOMERY, NY 12549

 2165 TEL(607)432-8100
 FAX(607)436-8308

 EGA ACQUISITIONS CORP.
 RD #2, BOX 304, ROUTE 23
 ONEONTA, NY 13820

 3241 TEL(315)268-3211
 FAX(315)268-1519

 LLOYDS RV CENTER, INC.
 POTSDAM-NORWOOD ROAD
 POTSDAM, NY 13676

 2193 TEL(315)484-7107
 FAX(315)468-1949

 MEYER'S CAMPERS, INC.
 759 STATE FAIR BOULEVARD
 SYRACUSE, NY 13208

 0786 TEL(814)951-4400
 FAX(814)951-4816

 CRESTWOOD RV CENTER, INC.
 162 MAIN STREET
 TUCKAHOE, NY 10707

NORTH CAROLINA

 3303 TEL(800)438-5888
 FAX(828)258-8884

 BOB LEDFORD'S RV & MARINE, INC.
 328 NEW LEICESTER HIGHWAY
 ASHEVILLE, NC 28808

 2153 TEL(704)734-0585
 FAX(704)734-0582

 YOUNG RV SALES
 101 OAK GROVE ROAD
 KINGS MOUNTAIN, NC 28088

 2135 TEL(828)837-5558
 FAX(828)837-3522

 MOUNTAIN TOP MOTOR SPORTS, INC.
 2320 US HIGHWAY 19
 MURPHY, NC 28608

 1185 TEL(919)231-8710
 FAX(919)231-8849

 SERVICE SALES, INC.
 4208 NEW BERN AVENUE HWY 64 EAST
 RALEIGH, NC 27610

 1218 TEL(336)377-2158
 FAX(336)377-2381

 BILL PLEMMONS, INC.
 6725 UNIVERSITY PARKWAY
 RURAL HALL, NC 27045

 2182 TEL(810)791-8414
 FAX(810)382-8167

 L & S RV SALES
 8842 MARKET STREET
 WILMINGTON, NC 28405

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 2020 TEL(701)255-7878
 FAX(701)255-1678

 CAPITAL RV CENTER, INC.
 1900 NORTH BISMARCK EXPRESSWAY
 BISMARCK, ND 58501

 2287 TEL(701)281-8300
 FAX(701)282-8633

 AMERICAN RV, INC.
 P.O. BOX 10485, 3333 39TH ST. SOUTH
 FARGO, ND 58108

OHIO

 1891 TEL(513)823-3600
 FAX(513)245-8145

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 3491 STRUBLE ROAD
 CINCINNATI, OH 45251

 0717 TEL(614)864-7878
 FAX(614)864-7889

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 8838 SCARBOROUGH BOULEVARD
 COLUMBUS, OH 43232

 1796 TEL(837)253-6242
 FAX(837)253-5029

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 4840 LINDEN
 DAYTON, OH 45432

 2078 TEL(740)383-4068
 FAX(740)383-4068

 ALUM CREEK RV, INC.
 5742 EAST STATE ROUTE 37
 DELAWARE, OH 43015



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FAX(616)281-1890

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7308 SOUTH DIVISION STREET
GRAND RAPIDS, MI 49548

1782 TEL(231)943-4050
FAX(231)943-4076

TC-RV, INC.
708 NORTH US 81 SOUTH
TRAVERSE CITY, MI 49884

1832 TEL(248)674-0346
FAX(248)674-3809

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5300 HIGHLAND ROAD
WATERFORD, MI 48327

1895 TEL(248)349-0900
FAX(248)349-4150

GENERAL RV CENTER, INC.
48500 12 MILE ROAD
WIXOM, MI 48383

MINNESOTA

2248 TEL(612)422-4171
FAX(612)422-4176

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7103 HIGHWAY 10 NORTHWEST
ANOAKA, MN 55303

2136 TEL(612)894-3800
FAX(612)894-8229

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12020 I-35W SOUTH
BURNSVILLE, MN 55337

1651 TEL(800)955-4845
FAX(218)728-8001

BULLYAN TRAILER SALES, INC.
4945 MILLER TRUNK HIGHWAY
DULUTH, MN 55811

0885 TEL(807)345-5855
FAX(807)345-5852

GAG'S CAMPER WAY, INC.
BOX 242 ROUTE #9
MANKATO, MN 56001

1889 TEL(507)286-4000
FAX(507)286-0136

MATTOX ENTERPRISES, INC./UNIVERSAL
2850 HIGHWAY 14 WEST
ROCHESTER, MN 55902

2075 TEL(612)445-2611
FAX(612)445-2653

BRAMBILLA'S, INC.
550 VALLEY PARK DRIVE, P.O. BOX 37
SHAKOPEE, MN 56379

2348 TEL(800)882-8603
FAX(320)251-2876

PLEASURELAND INC
37TH & DIVISION STREET
ST CLOUD MN 56301

MISSISSIPPI

1624 TEL(801)434-8551
FAX(601)434-6888

JOHNNY BISHOP, INC.
8871 US HIGHWAY 45 NORTH
COLUMBUS, MS 38705

1741 TEL(800)748-8741
FAX(228)863-0517

RELIABLE RV SALES, INC.
725 PASS ROAD
GULFPORT, MS 39501

MISSOURI

2120 TEL(573)449-0821
FAX(573)875-1887

US CENTRES, INC.
1800 OLD HWY 69 SOUTH
COLUMBIA, MO 65201

2030 TEL(816)229-2257
FAX(816)224-4486

TRAILSIDE CAMPERS RV SALES, INC.
700 R.D. WIZE ROAD
GRAIN VALLEY, MO 64029

2266 TEL(417)823-9110
FAX(417)824-7806

WHEELER RV CENTER
4301 SOUTH RANGELINE ROAD
JOPLIN, MO 64804

0727 TEL(888)887-8321
FAX(417)864-4835

RELIABLE IMPORTS & MOTORHOMES, INC.
438 INGRAM MILL ROAD
SPRINGFIELD, MO 65802

2628 TEL(314)631-3500
FAX(314)631-6497

M.R. THOMAS AUTO SALES
275 LEMAY FERRY ROAD
ST LOUIS, MO 63125

MONTANA

0487 TEL(406)252-8313
FAX(406)254-0502

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525 ST JOHNS AVENUE
BILLINGS MT 59101

2609 TEL(800)231-2289
FAX(406)761-2302

MC COLLUM MODERN RV'S, INC.
4200 TENTH AVENUE SOUTH
GREAT FALLS, MT 59405

2807 TEL(406)728-4070
FAX(406)721-4876

RANGITSCH BROTHERS
2001 WEST BROADWAY
MISSOULA MT 59801

2092 TEL(406)541-4800
FAX(406)541-4801

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4800 GRANT CREEK ROAD
MISSOULA, MT 59808

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1048 TEL(308)384-2040
FAX(308)384-2043

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5112 SOUTH ANTELOPE DRIVE
GRAND ISLAND, NE 68803

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FAX(402)466-9488

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2727 CORNHUSKER HIGHWAY
LINCOLN, NE 68504

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FAX(308)534-5114

LARRY'S RV SALES & SERVICE
1802 EAST 4TH STREET
NORTH PLATTE, NE 69103

NEVADA

1848 TEL(775)885-1777
FAX(775)885-7430

MICHAEL HOHL MOTOR COMPANY
4455 SOUTH CARSON STREET
CARSON CITY, NV 89701

2257 TEL(775)883-7834
FAX(775)883-8196

MCKINNISH AUTO SALES & LEASING, INC.
5130 HIGHWAY 50 EAST
CARSON CITY, NV 89708

2806 TEL(800)342-8908
FAX(702)485-8014

FINDLAY RV CENTER, INC.
4530 BOULDER HIGHWAY
LAS VEGAS, NV 89121

1947 TEL(702)896-8000
FAX(702)896-8001

L.V.R.V., INC.
13175 LAS VEGAS BOULEVARD SOUTH
LAS VEGAS, NV 89124

2166 TEL(775)851-1204
FAX(775)851-0748

LIBERTY RECREATION VEHICLES, INC.
9125 SOUTH VIRGINIA STREET
RENO, NV 89511

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FAX(603)447-3001

HILL'S REALTY, INC.
CONWAY OUTLET CTR., RT. 16 BOX 287
CONWAY, NH 03818

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 FAX(515)882-5758

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 P. O. BOX 328, HIGHWAY 68 NORTH
 FOREST CITY, IA 50438

 1228 TEL(515)386-2121
 FAX(515)386-3286

 HARRISON RV, INC.
 HIGHWAY 4 NORTH, P.D. BOX 189
 JEFFERSON, IA 50129

 1728 TEL(319)377-8244
 FAX(319)377-7018

 JOHNNY KETELSEN REC. VEHICLES, INC.
 598 57TH STREET
 MARION, IA 52302

 0892 TEL(515)882-5497
 FAX(515)882-1082

 BOWLING MOTORS & RV SALES, INC.
 707 CHURCH STREET
 OTTUMWA, IA 52501

KANSAS

 2044 TEL(785)598-2221
 FAX(785)598-2223

 FOUR SEASONS RV ACRES, INC.
 2502 WINK ROAD
 ABILENE, KS 67410

 1802 TEL(316)225-5452
 FAX(316)225-0452

 HAMLEY BROTHERS
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 DODGE CITY, KS 67801

 1161 TEL(913)856-8145
 FAX(913)856-8008

 DLATHE FORD SALES, INC.
 19310 GARDNER ROAD
 GARDNER, KS 66030

 2283 TEL(316)721-1333
 FAX(316)721-2712

 ADVENTURE RV & TRUCK CENTER L.L.C.
 9331 WEST KELLOGG
 WICHITA, KS 67209

 2278 TEL(316)733-2200
 FAX(316)733-2278

 B & B TRAVELAND, INC.
 16138 EAST KELLOGG
 WICHITA, KS 67230

KENTUCKY

 1702 TEL(606)233-1775
 FAX(606)231-9369

 HALL'S CAMPERS & MOTOR HOMES
 875 BEASLEY STREET
 LEXINGTON, KY 40509

 2122 TEL(502)443-0848
 FAX(502)443-4924

 CHUCK MULLEN NISSAN, INC.
 3164 PARK AVENUE
 PADUCAH, KY 42002

LOUISIANA

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 FAX(318)445-1628

 CENLA CAMPING CENTER, INC.
 1916 NORTH BOLTON
 ALEXANDRIA, LA 71803

 1836 TEL(225)275-2040
 FAX(225)275-8807

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 12912 FLORIDA BOULEVARD
 BATON ROUGE, LA 70815

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 FAX(318)463-5580

 KITE BROS., INC.
 1940 NORTH PINE STREET
 DE RIDDER, LA 70534

 2198 TEL(504)429-1212
 FAX(504)429-1219

 PAW PAW'S CAMPER CITY, INC.
 401 NORTH MORRISON BOULEVARD
 HARRISON, LA 70401

 1852 TEL(318)232-4308
 FAX(318)237-1408

 TRADE WINDS CAMPING CENTER, INC.
 3226 EVANGELINE THRUWAY NORTH
 LAFAYETTE, LA 70507

 2079 TEL(318)345-1891
 FAX(318)345-0224

 HOPE'S CAMPER CORNER, INC.
 6120 I-20 FRONTAGE ROAD
 MONROE, LA 71202

 0500 TEL(800)256-8696
 FAX(318)938-0007

 RANDY'S TRAVEL TOWN, INC.
 7288 GREENWOOD ROAD
 SHREVEPORT, LA 71118

MAINE

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 FAX(207)783-7188

 AUTO CENTER, INC.
 747 MINDT AVENUE
 ALBURN, ME 04210

 1753 TEL(207)988-4300
 FAX(207)988-4416

 MC KAY'S RV CENTER
 102 MAIN ROAD
 HOLDEN, ME 04429

 1895 TEL(800)682-7355
 FAX(207)375-4014

 MOUNTAIN ROAD RV
 RFD 1, BOX 2620
 SABATTUS, ME 04280

MARYLAND

 1984 TEL(410)626-8228
 FAX(410)626-8302

 RECREATION WORLD, INC.
 119 FERGUSON ROAD
 ANNAPOLIS, MD 21401

 1959 TEL(301)474-4900
 FAX(301)474-3888

 QUEENSTOWN MOTOR COMPANY, INC.
 8523 BALTIMORE BOULEVARD
 COLLEGE PARK, MD 20740

 2086 TEL(410)658-5200
 FAX(410)658-1590

 CHARLIE'S CAMPING CENTER, INC.
 10100 LIBERTY ROAD
 RANDALLSTOWN, MD 21133

 1898 TEL(301)598-3300
 FAX(301)598-7093

 BECKLEY'S ENTERPRISES INC.
 11108 ANGLEBERGER ROAD
 THURMONT, MD 21788

MASSACHUSETTS

 1837 TEL(413)247-3144
 FAX(413)247-5249

 DIAMOND RV CENTRE, INC.
 188 WEST STREET
 HATFIELD, MA 01088

 2118 TEL(608)821-3366
 FAX(608)821-1670

 CAMPERS INN OF RAYNHAM, INC.
 720 CHURCH STREET AT ROUTE 44
 RAYNHAM, MA 02787

 2283 TEL(978)887-7336
 FAX(978)887-0170

 AAA WICKERS SALES AND RENTALS, INC.
 236 BOSTON STREET
 TOPSFIELD, MA 01963

MICHIGAN

 2115 TEL(734)284-5500
 FAX(734)284-5568

 GENERAL RV CENTER, INC.
 17277 RACHO ROAD
 BROWNSTOWN TOWNSHIP, MI 48192

 1831 TEL(810)849-3000
 FAX(810)849-4802

 GENERAL RV CENTER, INC.
 48135 GRATIOT AVENUE
 CHESTERFIELD, MI 48061

 2114 TEL(806)786-7988
 FAX(806)786-3421

 HILLTOP CAMPERS, INC.
 2808 NORTH LINCOLN ROAD
 ESCANABA, MI 49829

REPORT 3598

0828 TEL(800)633-8881
FAX(850)484-8808

HILL KELLY DODGE INC.
8171 NORTH PENSACOLA BOULEVARD
PENSACOLA FL 32506

1963 TEL(850)477-8888
FAX(850)477-2803

CARPENTER'S CAMPERS, INC.
6450 PENSACOLA BOULEVARD
PENSACOLA, FL 32534

1388 TEL(800)282-7800
FAX(813)248-4859

LAZY DAYS RV CENTER, INC.
6130 LAZY DAYS BOULEVARD
SEFFNER, FL 33584

2067 TEL(861)689-5788
FAX(861)689-2722

PALM BEACH RV, INC.
5840 NORTH MILITARY TRAIL
WEST PALM BEACH, FL 33407

1169 TEL(800)946-6322
FAX(407)877-8844

LUKE POTTER WINNEBAGO, INC.
12201 WEST COLONIAL DRIVE
WINTER GARDEN, FL 34787

GEORGIA

1860 TEL(888)527-8287
FAX(770)920-2875

JOHN BLEAKLEY RV CENTER, INC.
6200 FAIRBURN ROAD
DOUGLASVILLE, GA 30134

2295 TEL(412)559-2820

FIRST FLORIDA FINANCE, INC.
5130 JEWEL FUTCH ROAD
LAKE PARK, GA 31636

1003 TEL(812)788-7100
FAX(812)788-7107

INTERNATIONAL AVNING CO., INC.
4428 PID NONO AVENUE
MACON, GA 31206

2018 TEL(412)925-8726
FAX(412)920-0807

BILL WAITS RV WORLD, INC.
15002 ABERCORN EXTENSION
SAVANNAH, GA 31419

IDAHO

1987 TEL(208)348-8203
FAX(208)348-1474

RETREAT ENTERPRISE, INC.
3880 CHINDEN BOULEVARD
BOISE, ID 83714

2288 TEL(208)772-8581
FAX(208)772-8786

FORETRAVEL NORTHWEST, INC.
7418 NORTH GOVERNMENT WAY
COEUR D'ALENE, ID 83818

2174 TEL(800)826-5336
FAX(208)739-0491

WESTLAND MOTOR CO., INC.
1186A EAST 990 SOUTH
EDEN, ID 83325

2158 TEL(800)574-1285
FAX(208)529-3655

SMITH CHEVROLET CO., INC.
1285 N HOLMES
IDAHO FALLS, ID 83401

1784 TEL(208)746-5850
FAX(208)746-0886

LEWISTON AUTO & RV, INC.
1718 23RD STREET
LEWISTON, ID 83501

2271 TEL(208)888-4241
FAX(208)888-8076

BODILY RV, INC.
203 EAST 1ST STREET
MERIDIAN, ID 83842

ILLINOIS

2171 TEL(630)830-6200
FAX(630)830-9655

BARRINGTON MOTOR SALES
1201 WEST LAKE STREET
BARTLETT, IL 60103

2284 TEL(800)324-4882
FAX(815)883-8710

TAYLOR BROWN CHEVROLET HYUNDAI INC.
I-57 AND ROUTE 50
BRADLEY IL 60915

2252 TEL(308)792-2785
FAX(308)792-4789

J & J CAMPER SALES, INC.
1801 ROUTE 5
EAST MOLINE, IL 61244

2246 TEL(308)527-8400
FAX(308)527-7802

EL PASO RV SALES & SERVICE
PO BOX 209, 148 EAST MAIN ST.
EL PASO, IL 61738

1853 TEL(800)773-7311
FAX(847)741-0433

MOTORHOMES UNLIMITED, INC.
1500 EAST LAKE STREET
ELGIN, IL 60120

1348 TEL(800)367-3885
FAX(847)362-1424

BERNARD CHEVROLET, INC.
1001 SOUTH MILWAUKEE AVENUE
LIBERTYVILLE, IL 60045

1825 TEL(618)497-2777
FAX(618)497-2024

MYERS CYCLE SALES
1002 WEST PINE STREET
PERCY, IL 62272

2285 TEL(815)844-5000
FAX(815)844-7197

PONTIAC RV, INC.
RT 23 & INTERSTATE 55
PONTIAC, IL 61784

1321 TEL(815)954-5581
FAX(815)954-2436

WINNEBAGO MTR HOMES & TRLR SLS INC.
6841 AUBURN STREET
ROCKFORD, IL 61101

1811 TEL(847)385-9500
FAX(847)385-9501

BOB LEONARD, INC.
I-94 & RUSSELL ROAD, P.O. BOX 219
RUSSELL, IL 60075

INDIANA

1833 TEL(800)425-2438
FAX(219)925-6964

BEN DAVIS CHEV, OLDS, BUICK, PONT, INC.
STATE ROUTE 8 WEST, P.O. BOX 682
AUBURN, IN 48706

0650 TEL(219)787-1040
FAX(219)787-1038

CAMP-LAND, INC.
1171 LIONS DRIVE
BURNS HARBOR, IN 46304

2297 TEL(812)282-7718
FAX(812)288-9424

TOM STINNETT HOLIDAY RV CENTER, INC.
520 MARRIOTT DRIVE
CLARKSVILLE, IN 47128

1214 TEL(800)255-7870
FAX(317)887-4343

STOUT'S RV SALES, INC.
303 SHEEK ROAD
GREENWOOD, IN 46143

2137 TEL(219)865-1656
FAX(219)322-0348

ROLLIN-ON, INC.
500 U.S. 30
SCHERERVILLE, IN 46378

0898 TEL(765)759-7505
FAX(765)759-7435

JACK SMITH & SON, INC.
3400 NORTH LEE PITT ROAD
YORKTOWN, IN 47396

IOWA

1954 TEL(319)277-2641
FAX(319)277-7380

ACE FOODALL, INC.
5424 UNIVERSITY AVENUE
CEDAR FALLS, IA 50613

2242 TEL(712)366-2581
FAX(712)366-2584

LEACH CAMPER SALES, INC.
1829 WEST SOUTH OMAHA BRIDGE ROAD
COUNCIL BLUFFS, IA 51501

1828 TEL(800)227-0443
FAX(315)282-1428

ED GARNER'S AUTORAMA RV CENTER, INC.
2227 SOUTHEAST 14TH STREET
DES MOINES, IA 50320

REPORT 3599

 2134 TEL(408)778-8220
FAX(408)778-1277

 DAN GAMAL, INC.
16726 CONDOT ROAD
MORGAN HILL, CA 95037

 1878 TEL(800)266-1155
FAX(816)772-1050

 VILLAGE RV, INC.
1039 ORLANDO AVENUE
ROSEVILLE, CA 95661

 2088 TEL(209)545-5525
FAX(209)545-0945

 DAN GAMAL, INC.
4400 SALIDA BOULEVARD
SALIDA, CA 92383

 0124 TEL(858)874-8000
FAX(858)874-8042

 LA MESA RV CENTER, INC.
7430 COPLEY PARK PLACE
SAN DIEGO, CA 92111

2292

 LA MESA RV CENTER, INC.
2929 SAN PABLO DAM ROAD
SAN PABLO, CA 94803

 2281 TEL(831)458-1777
FAX(831)458-9161

 WAYNE MERRITT MOTOR COMPANY, INC.
1805 SOQUEL AVENUE
SANTA CRUZ, CA 95062

 0551 TEL(800)255-8545
FAX(805)925-3445

 IVERSEN MOTOR CO., INC.
1818 SOUTH BROADWAY/P.O. BOX 5287
SANTA MARIA, CA 93458

 2143 TEL(408)749-0117
FAX(408)730-0112

 SKY RIVER, INC.
1039 EAST EL CAMINO REAL
SUNNYVALE, CA 94087

 1181 TEL(805)639-2032
FAX(805)644-0667

 CROWN DODGE
3255 VENTURA ROAD
VENTURA, CA 93003

 2142 TEL(805)642-0276
FAX(805)642-0828

 R.E. BARBER RECREATION VEHICLES INC
3650 E MAIN STREET
VENTURA, CA 93003

 2258 TEL(558)651-2300
FAX(558)651-2350

 A.V. JENAN, INC.
6803 BETTY DRIVE
VISALIA, CA 93281

 2025 TEL(916)671-9070
FAX(916)671-8082

 DAR KIM, INC.
3300 COLUSA HIGHWAY
YUBA CITY, CA 95993

COLORADO

 2284 TEL(719)834-7606
FAX(719)634-1248

 RANDRICH, INC. DBA/DEE'S RV, INC.
2330 NAEGELE ROAD
COLORADO SPRINGS, CO 80904

 1838 TEL(719)528-8937
FAX(719)528-8885

 K & C RV, INC.
135 EAST GARDEN OF THE GODS RD
COLORADO SPRINGS, CO 80907

 0513 TEL(303)429-8114
FAX(303)427-5517

 NOLAN'S RV CENTER, INC.
6835 FEDERAL
DENVER, CO 80221

 2284 TEL(970)226-3000
FAX(970)223-6828

 ED CARROLL MOTOR CO., INC.
3003 SOUTH COLLEGE AVENUE
FORT COLLINS, CO 80525

 2118 TEL(970)245-1800
FAX(970)242-0291

 GAVIN'S RV & MARINE, INC.
2880 HIGHWAY 50
GRAND JUNCTION, CO 81505

 1921 TEL(303)238-8283
FAX(303)238-8289

 NOLAN'S RV CENTER, INC.
5891 WEST CULFAX AVENUE
LAKEWOOD, CO 80214

 1847 TEL(303)776-1309
FAX(303)448-8261

 K & C RV, INC.
14504 I-25 FRONTAGE ROAD
LONGMONT, CO 80504

CONNECTICUT

 1127 TEL(860)261-3050
FAX(860)261-3053

 CROWLEY CHRYSLER PLYMOUTH, INC.
P.O. BOX 8128, 9 BARBER STREET
BRISTOL, CT 06010

DELAWARE

 1644 TEL(800)493-1348
FAX(302)853-6631

 PARKVIEW AUTO & TRAILER SALES, INC.
5511 DUPONT PARKWAY
SMYRNA, DE 19877

FLORIDA

 2288 TEL(904)437-3827
FAX(904)437-5360

 ROBERT PUPELLO
807 N. US #1
BUNNELL, FL 32110

 2274 TEL(407)804-6500
FAX(407)632-4708

 FIRST FLORIDA FINANCE, INC.
4700 W. KING STREET
CORCORAN, FL 32928

 2129 TEL(954)584-1910
FAX(954)584-3228

 PALM PETERBILT-GMC TRUCKS, INC.
2441 SOUTH STATE ROAD 7
FORT LAUDERDALE, FL 33317

 2201 TEL(941)482-4511
FAX(941)482-2009

 FRANCIS CHRYSLER PLYMOUTH, INC.
16085 SOUTH TAMiami TRAIL
FORT MYERS, FL 33908

 2261 TEL(561)595-5824
FAX(561)461-0482

 AL'S MOTOR HOME & TRAILER SLS, INC.
5290 NORTH U.S. 1
FORT PIERCE, FL 34945

 1431 TEL(561)466-8000
FAX(561)466-8562

 JOHNSON CHRYSLER PLYMOUTH, INC.
2633 SOUTH U.S. HIGHWAY 1
FT. PIERCE, FL 34982

 1744 TEL(800)782-1551
FAX(727)942-7681

 HARBORSON SWANSTON, INC.
2112 U.S. HIGHWAY 18 NORTH
HOLIDAY, FL 34680

 2058 TEL(904)695-2300
FAX(904)695-8111

 FIRST FLORIDA FINANCE
6888 NORMANDY BOULEVARD
JACKSONVILLE, FL 32206

 2161 TEL(800)642-1603
FAX(904)642-5855

 FIRST FLORIDA FINANCE, INC.
10380 BEACH BLVD
JACKSONVILLE, FL 32248

 1789 TEL(905)451-4555
FAX(905)451-8090

 HOLIDAY RV'S, INC.
BOX 1546, 100089 OVERSEAS HWY
KEY LARGO, FL 33087

 2040 TEL(941)866-7182
FAX(941)866-4358

 R.V. WORLD OF NOKOMIS, INC.
2110 NORTH TAMiami TRAIL
NOKOMIS, FL 34275

 2065 TEL(352)351-5255
FAX(352)351-5092

 COUNTY LINE SELECT CARS, INC.
3040 NORTHWEST GAINESVILLE ROAD
OCALA, FL 34470

 1892 TEL(352)732-8288
FAX(352)388-7892

 TRI-AM RV CENTER, INC.
5441 NORTHEAST JACKSONVILLE ROAD
OCALA, FL 34478

 2263 TEL(850)230-6300
FAX(850)236-8100

 COLONIAL SALES-LEASE-RENTAL, INC.
7187 WEST HIGHWAY 98
PANAMA CITY BEACH, FL 32407

REPORT 3589

OCT 27, 1988

641-585-6939

2290 TEL(480)834-4900
FAX(480)834-4800LA MESA RV CENTER, INC. (YUMA)
2260 EAST MAIN STREET
MESA, AZ 852132256 TEL(520)445-7810
FAX(520)445-2928YORK RV, INC.
3197 WILLOW CREEK ROAD
PRESCOTT, AZ 863012078 TEL(520)745-4800
FAX(520)294-7835LA MESA RV CENTER, INC. (YUMA)
3681 EAST FARNUM PLACE
TUCSON, AZ 857081328 TEL(520)341-1550
FAX(520)341-8415LA MESA RV CENTER, INC. (YUMA)
6651 GILA RIDGE ROAD
YUMA, AZ 85385

ARKANSAS

0402 TEL(501)847-2617
FAX(501)847-8462FRED & JACK TRAILER SALES, INC.
24218 HIGHWAY I-30
ALEXANDER, AR 720021876 TEL(501)783-6128
FAX(501)785-1108CRABTREE RV CENTER, INC.
2925 MIDLAND BOULEVARD
FORT SMITH, AR 729042148 TEL(870)932-7889
FAX(870)932-1621MASHBURN'S RV CENTER, INC.
2304 EAST NETTLETON AVENUE
JONESBORO, AR 724012282 TEL(501)621-9300
FAX(501)621-8841RON BLACKWELL FORD, INC.
2837 SOUTH HONEYSUCKLE
ROGERS, AR 72758

CALIFORNIA

2183 TEL(881)288-2100
FAX(881)268-2168MTW MANAGEMENT, INC.
1525 SIERRA HIGHWAY
ACTON, CA 956102062 TEL(661)831-5451
FAX(661)831-6248HOLIDAY RV SUPERSTORES WEST, INC.
2701 AUTO MALL DRIVE
BAKERSFIELD, CA 933131188 TEL(626)960-1884
FAX(626)962-6908DAVE ALTMAN'S RV CENTER, INC.
1201 BALDWIN PARK BOULEVARD
BALDWIN PARK, CA 917062288 TEL(908)848-6785
FAX(908)848-8853FREEMAN EASY LIVING RV, INC.
4800 WEST RAMSEY
BANNING, CA 922201188 TEL(910)518-6182
FAX(910)513-0500DAVE ALTMAN'S RV CENTER, INC.
22020 RECREATION ROAD
CARSON, CA 907452088 TEL(916)894-7848
FAX(916)894-2451DAN GANEL, INC.
180 EATON ROAD
CHICO, CA 959731848 TEL(909)422-0311
FAX(909)422-0450DAVE ALTMAN'S RV CENTER, INC.
1313 RV CENTER DRIVE
COLTON, CA 923241934 TEL(909)279-2450
FAX(909)279-4054GIANT INLAND EMPIRE RV CENTER, INC.
2200 WEST FRONTAGE ROAD
CORONA, CA 917202258 TEL(530)750-8070
FAX(530)750-3660LA MESA RV CENTER, INC.
5200 CHILES ROAD
DAVIS, CA 956162238 TEL(209)234-2000
FAX(209)234-0555MID VALLEY TRAILER SALES, INC.
252 WEST YETTER ROAD
FRENCH CAMP, CA 953312080 TEL(559)268-0151
FAX(559)268-4304DAN GANEL, INC.
2448 EAST CENTRAL AVENUE
FRESNO, CA 937252081 TEL(559)486-1000
FAX(559)486-1294PAUL EVERT'S RV COUNTRY, INC.
3633 SOUTH MAPLE
FRESNO, CA 937252268 TEL(760)848-4080
FAX(760)948-1942RANGE VEHICLE CENTER, INC.
11826 MARIPOSA ROAD
HESPERIA, CA 923452024 TEL(800)881-7278
FAX(848)552-3580SADDLEBACK RV SALES AND SERVICE, INC.
6441 BURT RD. #46-47 TRAVELAND LANE
IRVINE, CA 927202243 TEL(714)690-8090
FAX(714)690-8084SADDLEBACK RV SALES & SERVICE, INC.
14850 S. FIRESTONE BLVD.
LA MIRADA, CA 906381957 TEL(626)454-3170
FAX(925)454-3177JC'S RV'S, INC.
858 EAST AIRWAY BOULEVARD
LIVERMORE, CA 945501699 TEL(205)591-3500
FAX(205)595-1413COLONIAL SALES-LEASING-RENTAL, INC.
6400 1ST AVENUE SOUTH
BIRMINGHAM, AL 352121777 TEL(334)347-4202
FAX(334)388-3631WAYLON JONES MOTOR COMPANY
1501 EAST PARK AVENUE, US 84 EAST
ENTERPRISE, AL 363302169 TEL(256)237-3881
FAX(256)830-4451MADISON RV CENTER, INC.
1707 JORDAN LANE NORTHWEST
HUNTSVILLE, AL 358182251 TEL(256)533-3100
FAX(256)530-2685BANKSTON MOTOR HOMES, INC.
2101 JORDAN LANE NORTHWEST
HUNTSVILLE, AL 358181914 TEL(334)285-5251
FAX(334)285-5635K & K, INC. DBA/CAMPING CENTER OF AL
1810 SERVICE ROAD EAST
MILLBROOK, AL 36054

ALASKA

0201 TEL(907)278-7255
FAX(907)272-4156A & M MOTORS, INC.
2228 EAST 5TH AVENUE
ANCHORAGE, AK 995011916 TEL(907)762-5250
FAX(907)561-4284ANCHORAGE NISSAN, INC.
4748 OLD SEWARD HIGHWAY
ANCHORAGE, AK 995031260 TEL(907)452-4279
FAX(907)451-6371FAIRBANKS NISSAN, INC.
3101 SOUTH CUSHMAN
FAIRBANKS, AK 99701

ARIZONA

2279 TEL(623)842-4900
FAX(623)842-3883LA MESA RV CENTER, INC. (YUMA)
4701 WEST GLENDALE AVENUE
GLENDALE, AZ 853012184 TEL(800)227-0100
FAX(480)834-6474AMERICAN PRIDE, INC.
2145 EAST MAIN STREET
MESA, AZ 85213



NATIONAL INTERSTATE

Phone 1-800-929-1500 EST

Our Insured: _____

Our File No: _____

Date of Loss: 5-15-84

Date: 6/1/84

TO: _____

Vienna, VA

When contacting this office please refer to the file number above.

- ☐ [] An accident involving you has been reported to us. In order to give prompt consideration to your claim it is requested you call the undersigned at the toll free number listed above.
- ☐ [] We have been unable to reach you by phone. Please call the undersigned at the toll free number listed above.
- ☐ [] Please mail or fax us two estimates for the damage to your vehicle/property.
- ☐ [] Please sign and return the enclosed medical/wage authorizations.
- ☐ [] Please complete and return the enclosed No Fault Application for Benefits.
- ☐ [] We have been unable to identify the attached documents you recently submitted to us. Please provide us with information including the date of accident, the name of our Insured, the insured driver's name, the location of the accident and any other information that will aid us in processing your claims.
- ☐ [] We are still in the process of investigating this claim. As soon as we have made a determination regarding liability we will notify you in writing.
- ☐ [] We have insufficient information to process your claim. Please provide us with the following:
 - ☐ [] Your driver's statement regarding the facts of loss;
 - ☐ [] Your theory of liability;
 - ☐ [] A copy of the police report;
 - ☐ [] Supporting documentation for your damages.
- ☐ [] Our investigation has determined that our Insured was not liable for damages and/or injuries. We therefore regret we will not be able to honor your claim.
- ☒ X Enclosed please find our check for \$ 663.74
- ☐ [] Please sign the attached release and return it in the enclosed envelope.
- ☐ [] We understand that you may have witnessed an accident on the above date. Could you please call the undersigned at your earliest convenience so that I can obtain any additional information. I will only need a few moments of your time.
- ☐ [] Other: _____

Thank you for your assistance in providing the information requested above.

Sincerely,

Candyn Sepp

Claims Department, Extension 223

(6/01)