



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

23-SEP-2004

Repository

Reference No.

11-15-433

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: NORTHLAKE State: IL Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 10/15/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
VIN: JN1L21457GX 183222
JN1L21457GX [REDACTED]
Make: NISSAN Model: 300ZX Model Year: 1986
Date Purchased: 2-11-04 Dealer's Name and Telephone Number: RIVER CRY. AUTO SLS, (847) 455-5300
Engine: No. Cylinders: Fuel Type: Gas
Original Owner: Dealer's City: MEADOWS PK. IL. 60164 State: IL Zip Code: 60164
Transmission Type: AUTOMATIC Antilock Brakes: Powertrain: REAR WHEEL DRIVE
Vehicle Component Code: 114200 ELECTRICAL SYSTEM: WIRING: INTERIOR/UNDER DASH
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date (s): 23-SEP-2004
17-SEP-04
Failure Mileage: Failure Speed: 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: DOTM18BAC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING, THE CHECK ENGINE LIGHT FLASHED ON THE DASHBOARD AND ALL THE ELECTRICAL LIGHTS FAILED TO COME ON. THE DRIVER SAW A LOT OF SMOKE COMING FROM THE DASHBOARD. THE CONSUMER WAS ABLE TO PULL OVER. THE VEHICLE CAUGHT FIRE. THE FIRE DEPARTMENT WAS CALLED TO EXTINGUISHED THE FIRE. NO INJURIES. THE INSURANCE COMPANY HAD THE VEHICLE TOWED AND DEEMED IT TOTALED. THE INSPECTOR INFORMED THE DRIVER THAT THE FIRE STARTED FROM THE UNDERNEATH THE DASHBOARD. PLEASE FILL IN ADDITIONAL INFORMATION. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses or a statistical summary thereof, may be used in support of the agency's action.

October 15, 2004

**Attorney General
State of Illinois
100 West Randolph Street
Chicago, Illinois 60601**

Attn: Ms. Lisa Madigan:

**Re: River Grove Auto Sales
2230 North Mannheim Road
Melrose Park, IL 60164
(847) 455-5300**

**River Grove Auto Sales
Larry Lis & Ted Lis, Dealer/Owner**

**Date of Purchased: February 11, 2004
1986 Nissan 300zx
Vin # JN1LZ14S7GX [REDACTED]**

entered into a purchase agreement as follows,

2/11/04	\$600.00	Inv #	494613
2/16/04	200.00	" "	494623
3/08/04	200.00	" "	494667
3/15/04	200.00	" "	494683
3/29/04	200.00	" "	494709
4/15/04	600.00	" "	494733
6/21/04	200.00	" "	378891

Total: \$2200.00 Bal: \$675.00

I was given a "Temporary Registration and Plates on 6/30/04.

Then on 8/30, when I went back to "River Grove Auto Sales" reason being my plates were expired., then Larry Lis told me that he had forgotten to apply for the Registration and Plates, so he wrote out the 2nd Temporary Registration & Plates forms.

For the months of June, July, & August 2004, I was not registered and was told by Larry Lis of River Grove Auto Sales, that "if you get stopped by the Police, tell them you purchased the car on 9/10/04 - reason being that he (Larry Lis) could get into a lot of trouble with the Secretary of State. Because it is against the law to issue 2 registrations on one Vehicle.

I had been having trouble with the car and stopped over at River Grove Auto Sales On 9/14 and spoke with Larry Lis and Ted Lis Owners, I was concern because the car wouldn't keep a full charge, and that there might be an Electrical Short, because all the indictor lights would light up. At that time Larry Lis said "he would pick up the car at my home on 9/15. However Larry Lis phoned to say that something had come up and he would have to pick up the car on 9/16 in the a.m. Once again that never happened. Larry knew I had to leave for work at 4:45 a.m. on 9/17, and for some reason the car ran, losing Amp's from time to time but stayed running.

However on the way home, started to lose Amp's again made it to Wolf Road and Palmer Ave in Northlake when the car died.....Needed to get the car jumped, once that occurred, full power was restored on the dash board. I put the car in first gear and started to move, and that's when I heard a loud noise.

An shortly thereafter I heard people yelling....from both sides of the street Get Out The Car. Get out of the Car... It's On Fire!!! Get Out Hurry!!!

The car finally stop in front of 300 E. Palmer Ave., Car was engulfed in flames from the under carriage and smoke fill the interior, and I couldn't get the seat belt to release, or the door to open, when a couple of neighbors pulled on the door trying to get it open, they had to pull me from the front seat because the seat belt was jammed. I could have been seriously hurt.

The Dealer was notified about the above and never responded.

On 9/20, I phoned the River Grove Auto Sales and spoke with Ted Lis one of the owners and was told, "If you bring the car back in the condition we sold it to you, only then we'd give you your money back., Then he proceeded to swear and laugh calling me a stupid B---, and told me I haven't got a leg to stand on..... With this I hope there is something that can be done.

Sincerely,

[REDACTED]
[REDACTED]
Northlake, Illinois
[REDACTED]



LISA MADIGAN

Illinois Attorney General
 Consumer Fraud Bureau
 100 West Randolph Street, 12th Floor
 Chicago, IL 60601
 312-814-3000
 1-800-386-5438 (Toll free in IL)
 TTY: 1-800-964-3013
www.IllinoisAttorneyGeneral.gov

Office Use Only

CLASS: _____

AG: _____

YOUR INFORMATION: **NAME OF SELLER OR PROVIDER OF SERVICE:**

Name: Mr., Mrs., Ms. (circle one) [Redacted] Address: [Redacted] City: State: Zip code: County: NORTH AVE. IL. [Redacted] COOK Your Telephone Number: Daytime: [Redacted] Evening: [Redacted] Your e-mail address (optional): [Redacted]	Name: RIVER GROVE AUTO SALES Address: 2230 N. MANNHEIM RD. City: State: Zip code: MELROSE PK. IL. 60164 Telephone (817) 455-5300 Website: Additional seller or provider of service involved in transaction: Name: MR. LARRY LIS Address: 2230 N. MANNHEIM RD. City: State: Zip code: MELROSE PK IL. 60164 Telephone (807) 455-5300 Website:
Are you a senior citizen? Yes <input type="radio"/> No <input checked="" type="radio"/>	Who referred you to this office?

Has this matter been submitted to another government agency, an arbitration service, or to an attorney? Yes No
 If yes, please give name, address, telephone number #.
 Is court action pending? Yes No

INFORMATION ABOUT THE TRANSACTION

Date of Transaction: 2-11-04
 Did you sign a contract? Yes No
 (If yes, please attach a copy) (BURIED IN FILE) 6-21-04
 Date contract was signed:
 Was the product or service advertised? Yes No When? (Please attach a copy of the advertisement, if available)

How was the service advertised? <input type="checkbox"/> Newspaper/magazine <input type="checkbox"/> Radio advertisement <input type="checkbox"/> Television advertisement <input type="checkbox"/> Internet advertisement <input type="checkbox"/> E-mail solicitation <input type="checkbox"/> Direct mail solicitation <input type="checkbox"/> Telephone solicitation <input type="checkbox"/> Yellow pages of the telephone book <input type="checkbox"/> Facsimile solicitation <input type="checkbox"/> Door-to-door solicitation <input checked="" type="checkbox"/> Display at merchant's place of business <input type="checkbox"/> Display at a trade show/convention, etc. <input type="checkbox"/> Other	Total Cost of product/service: \$ 2500.00 Amount paid to date/down payment: \$ 2200.00 Method of payment (circle one) (Please attach a copy) <input checked="" type="radio"/> Cash <input type="radio"/> Check <input type="radio"/> Money Order <input type="radio"/> Credit Card <input type="radio"/> Debit Card <input type="radio"/> Bank Draft <input type="radio"/> Wire Transfer <input type="radio"/> Automatic Debit <input type="radio"/> Other If you paid with a credit card, have you contacted your credit card company to register a dispute? Yes <input type="radio"/> No <input type="radio"/> (Under the Federal Fair Credit Billing Act, you have 60 days from the time that you receive your statement to dispute the charge.)
--	---

Where did the transaction take place?

- At my home
- Over the telephone
- By mail
- Over the Internet
- Trade show/convention/home show
- At the firm's place of business
- By facsimile
- Other (please specify) _____
- There was no transaction

Have you complained to the company or individual?

Yes No

If yes, provide name and phone number of the individual(s):

LERRY LIS (OWNER) SON
 TED LIS (OWNER) FATHER
 (847) 461-5300

FOR COMPLAINTS REGARDING MOTOR VEHICLES, PLEASE COMPLETE THIS BOX:

Make: <u>NISSAN</u>	Model: <u>300ZX</u>	Year: <u>1986</u>	Now: Yes <input type="radio"/> No <input checked="" type="radio"/>	As-is: Yes <input checked="" type="radio"/> No <input type="radio"/>
Warranty: Yes <input type="radio"/> No <input checked="" type="radio"/>	Name of Extended Warranty:	Purchase Date:	Current Mileage:	Mileage at Purchase:
Expiration Date:				

Briefly describe the transaction and your complaint. You may use additional sheets if necessary. Please attach copies of all contracts, letters, receipts, cancelled checks (front and back), advertisements, or any other documents that relate to your complaint. **PLEASE DO NOT SEND ORIGINALS.**

VIN # JN1LZ14S7GX

SEE ATTACHED COPIES OF RECORD PICTURES
 POLICE INFORMATION (NORTHAVILLE P.D.)
 RECEIPTS & 2ND REGISTRATION FORM
 APPLIED FOR - U.S. CONSUMER PROD. SAFETY
 COMMISSION HOTLINE.

* 1ST REGISTRATION + CONTRACT BURNED IN VEHICLE ON 9/17/04!

What form of relief are you seeking? (E.g. exchange, repair, money back, product delivery, etc.)

READ THE FOLLOWING BEFORE SIGNING BELOW:

In filing this complaint, I understand that the Attorney General is not my private attorney, but rather enforces laws designed to protect the public from misleading or unlawful business practices. I also understand that if I have any questions concerning my legal rights or responsibilities, I should contact a private attorney. I have no objection to the contents of this complaint being forwarded to the business or the person the complaint is directed against, unless box checked below. The above complaint is true and accurate to the best of my knowledge.

Signature: _____

Date: 10/15/04

Check here if you only want to notify our office of your concerns and do not want a mediation process initiated.

Please return the completed form to the address at the top of this complaint form. Incomplete forms may be returned.

Recall Warnings

Automotive, Consumer Products, Food and Drugs

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Make : NISSAN

Model : 2002X

Year : 1999

Build Dates : 1876701 - 1887001

NISSAN CAMPAIGN ID Number : 2FV02000

Date Owner's Notified:
10870708

Date Received by ODI:
10870708

Date Added to Database:
10870713

Manufacturer's Involvement: NISSAN NORTH AMERICA, INC.

Manufacturer's Responsibility for the Recall: NISSAN NORTH AMERICA, INC.

Manufacturer Campaign Number:

Component: POWER TRANSMISSION/CONTINUED TRANSMISSION LEVER AND LINKAGE/FLOOR SHIFT

Potential Number Of Units Affected : 188519

Summary:

UNINTENDED ACCELERATION MAY OCCUR, FOR EXAMPLE, WHEN SHIFTING FROM THE PARK POSITION.

Consequence:

THIS COULD RESULT IN A VEHICLE ACCIDENT.

Remedy:

INSTALL A SHIFT INTERLOCK SYSTEM WHICH PREVENTS THE TRANSMISSION SHIFT LEVER FROM BEING MOVED FROM THE PARK POSITION UNLESS THE BRAKE PEDAL IS DEPRECATED.

Report Issued: ODI

[Vehicle Report](#)

Regulation Part Number:

Federal Motor Vehicle Safety Standard Number:

Notes:

CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-3-DOT (1-888-327-4238).

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Make : NISSAN

Model : 300ZX

Year : 1999

Build Dates : 19940701 - 19990701

NHTSA Campaign ID Number : 99R00009

Date Owner's Notified: 19990915

Date Received by ODI: 19991101

Date Added to Database: 19991129

Manufacturer's Invoice: NISSAN NORTH AMERICA, INC.

Manufacturer's Responsible for the Recall: NISSAN NORTH AMERICA, INC.

Manufacturer Campaign Number:

Component: FUEL SYSTEM, GASOLINE/FUEL INJECTION SYSTEM

Potential Number Of Units Affected : 60000

Summary:

THIS IS NOT A SAFETY RECALL CAMPAIGN IN ACCORDANCE WITH FEDERAL REGULATION 493. HOWEVER, IT IS DEEMED A SAFETY IMPROVEMENT CAMPAIGN BY THE AGENCY. THE CAMPAIGN WILL REPLACE THE FUEL INJECTORS AND RELATED HOSES OF AFFECTED VEHICLES WHICH COULD LEAK.

Consequences:

FUEL LEAKS IN THE ENGINE COULD RESULT IN A FIRE.

Remedy:

NISSAN DEALERS WILL REPLACE THE FUEL INJECTORS AND RELATED HOSES ON THE AFFECTED VEHICLES.

Report Initiator: ODI

Vehicle Report

Regulation Part Number:

Federal Motor Vehicle Safety Standard Number:

Note:

CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION AUTO SAFETY HOTLINE AT 1-888-DASH-3-DOE (1-888-327-4269).

Your Name:

Your Email Address:

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Get a Life: The Smart Hand a Million Dollars Deal - An inspiring discussion of the key steps you can take in mid-life to ensure a fulfilling retirement.

Drug Laws - A legal guide for owners of America's fastest growing industry. "Addresses practically every legal problem a pop (or pop over) can get entangled in." - S.F. Chronicle

Money: The Smart Legal Strategies to Deal With Your Debt - A step-by-step guide to tackling your debts -- understand your credit report, stop collection harassment, fight wage attachments, rebuild your credit and more!

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Temporary Registration Plate

TMP PLATE#

CUSTOMER'S COPY

RP118D278

Agency River Grove Auto

Date Issued (m/d/y) 9/10/04



Expiration Date (m/d/y) 12/10/04

Name of First Purchaser



□□□□-□□□□-□□□□

Address

City Abraham

Name of Second Purchaser

Drivers License #

□□□□-□□□□-□□□□

Vehicle Year 2002

VIN # 5N1AN2004S758

Make NISSAN Model 300 Z

Fee Paid \$ 78

Signature of Issuing Agent F. Fia

Confirmation # □□□□□□□□

Application and Fee Forwarded to Secretary of State Springfield, Illinois



JESSE WHITE SECRETARY OF STATE

VSD 420.3 950M(3/03)051910|671



COLLISION WORK CUSTOM PAINTING

Larry Lis

RIVER GROVE AUTO SALES
2250 N. MANNHEIM ROAD
MELROSE PK, IL 60160

(847) 455-5300



TRUCK SERVICE, INC.

Towing • Repair • Road Service

Bill Gratzlenna
President/CEO

800-227-6890

Northlake • 2139 N. Mannheim Road • Fax 847-455-0412
Lombard • 18W471 Roosevelt Road • Fax 830-620-1855
Gardner • 424 Main Street • Fax 815-237-2501

9/29/04

O'HARE TRUCK SERVICE, INC.
 2139 N MANNHEIM RD. NORTHLAKE
 19W471 ROOSEVELT RD LOMBARD IL
 800-227-6890

TOP TICK.#: 13665 DATE: 09/17/04

YEAR :	1986	JUNK Y-N :	
MAKE :	NISSAN	TITLE;Y-N :	
MODEL :	300ZX	NAME :	
STYLE :	2 DOOR	ADDRESS :	
COLOR :	RED	CITY :	
V.I.N. :	JN1HZ14S7GZ [REDACTED]	STATE :	
LICENSE # :		ZIP :	
STATE :	IL	HOME PHONE :	- -
ODOMETER :	0	WORK PHONE :	- - X
REASON :	CAR FIRE	CASH VALUE :	\$0.00
PO # :	04-20423	SALE/AUCT# :	
		SALE DATE :	

CALLER :		CALL# :	71717
DEAL BAG # :		STATUS :	OFFICER WAITING
MEMBERSHIP # :		MEMBER EXP. :	

DRIVER :	PAUL D	NEED RELEASE: N	
TRUCK # :	406	RELEASE DATE:	TIME:
TYPE OF TOW :	LD LIGHT DUTY	RELEASE # :	
REQUESTED BY:	NORTHLAKE POLICE DEPT.	RELEASED TO :	
LOCATION :	300 EAST PALMER		
DESTINATION :	*NORTHLAKE IMPOUND FACIL	SIGNED :	
TIME OF CALL:	17:12	TIME DISPTCH:	17:13
ARRIVAL TIME:	17:26	BOOK TIME :	17:37
DROP TIME :	18:13	COMPL TIME :	18:13
TOTAL HOURS :	0.79	HOURLY RATE :	\$0.00

** OTS IS NOT RESPONSIBLE FOR PERSONAL PROPERTY **
 ANY VEHICLE DAMAGE CLAIMS MUST BE REPORTED AT THE
 TIME OF PICK-UP, OTS IS NOT RESPONSIBLE FOR ANY
 DAMAGE CLAIMS AFTER THE VEHICLE HAS LEFT EITHER
 NORTHLAKE OR LOMBARD IMPOUND FACILITIES. MGMT.

TOWING :	\$	125.00
DOLLY :	\$	25.00
LABOR :	\$	0.00
WINCH :	\$	0.00
MISC :	\$	0.00
2ND TOW :	\$	0.00
UNL MILE :	\$	0.00
LD MILE :	\$	0.00
DISCOUNT:	\$	0.00
SUBTOTAL:	\$	150.00
Parts :	\$	0.00
STORAGE :	\$	140.00
PAYOUT :	\$	0.00
TAX :	\$	0.00
TOTAL :	\$	290.00
AMT PAID:	\$	0.00
BAL DUE :	\$	290.00

BEG. MILE:	END. MILE:	TOTAL MILES:	RATE:
0	0	0	\$ 0.00 PER =
0	0	0	\$ 0.00 PER =

DATE IN:	DATE OUT:	TOTAL DAYS:	RATE:
09/17/04	09/20/04	4.0	\$35.00 PER =

BILLED TO:
 IMPOUNDS

NOTES: 525 FLATBED/DOLLY

*NOT
 AD-
 Release
 Property only
 BJ
 9/20/04*

City of Northlake

Police Department

Committed to Excellence

JEFFREY T. SHERWIN
MAYOR

DENNIS A. KOLETOS
CHIEF OF POLICE



October 13, 2004

[REDACTED]
Northlake IL [REDACTED]

Dear [REDACTED]

I have enclosed a copy of the supplement report which will be attached to your police report. Good luck!

Sincerely,


Dennis A. Koletos
Chief of Police

DAK:lr

SUPPLEMENTARY REPORT / NORTHLAKE POLICE DEPARTMENT

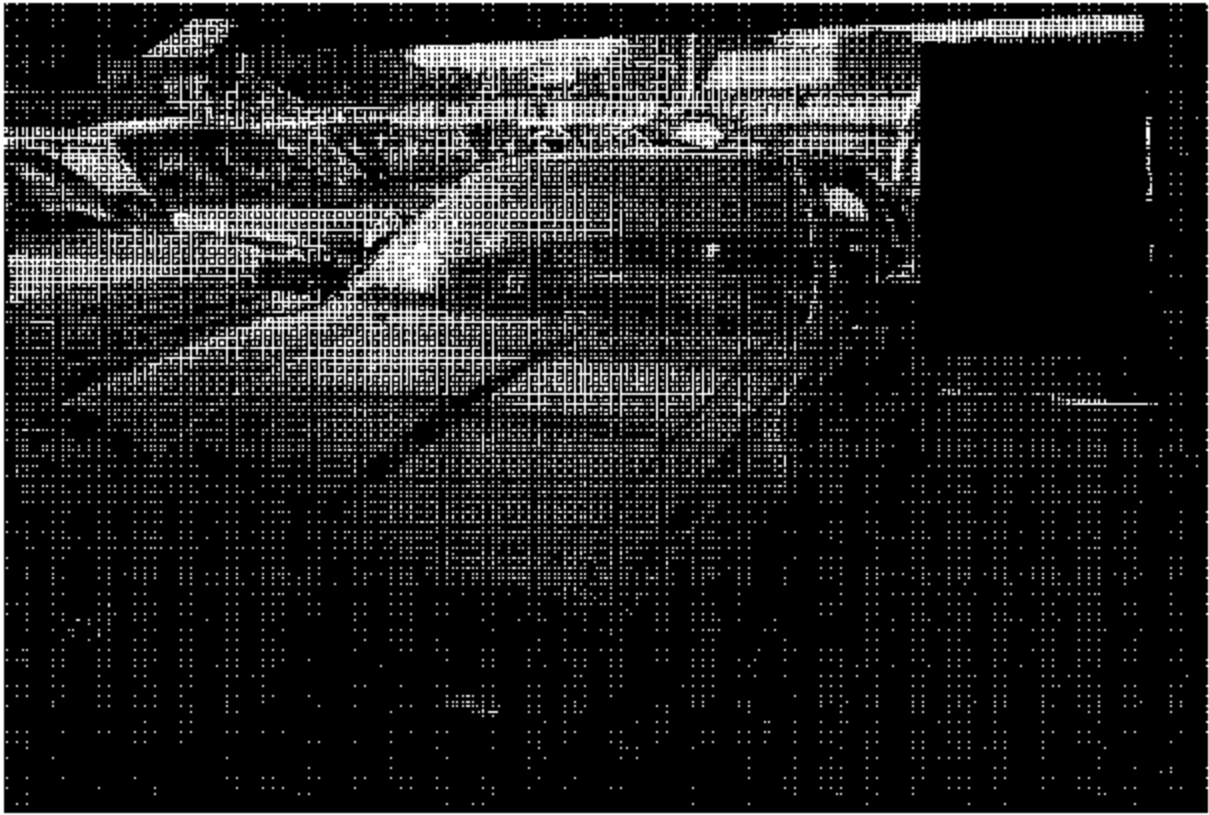
1. Officer/Classification on Last Report		2. Officer/Classification on of This Date		3. DOB	4. Race
Vehicle Fire					
6. Victim's Name as on Case Report		Correct Name	7. Victim's Address		Home Phone
8. Date of This Report		9. Date original case		10. Type of Location Where Offense Occurred (Refer to Case Report)	
Day	Month	Year	Day	Month	Year
12	Oct.	2004	17	Sep.	2004
					1655
10. Type of Location Where Offense Occurred (Refer to Case Report)					
Public Street					
11. Address of Occurrence					
Palmer & Roberta					

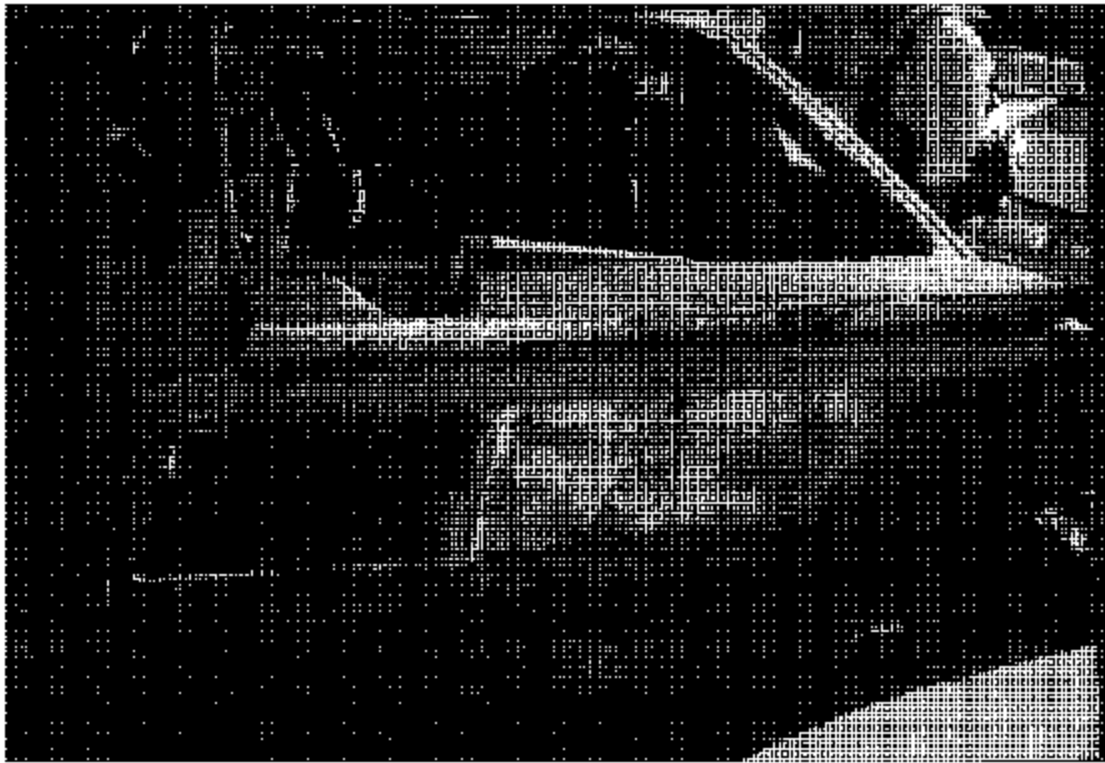
NARRATIVE: On Tuesday, October 12, 2004 at 1850 hours I called [redacted] reference a complaint she had about the narrative portion on the original General Case Report [redacted]

Upon speaking with [redacted] I learned the information in the narrative was incorrect. [redacted] told me she was actually driving the car at the time it was on fire. She was driving eastbound on Palmer 200 block when she heard citizens shouting at her "the car was on fire". [redacted] began to see and smell smoke. She stopped the car. The door locks were malfunctioning; she had difficulty exiting the car at first. Once she was able to exit the car [redacted] saw flames coming out from underneath the car.

The Northlake Fire Department arrived and put the fire out. The car had extensive fire damage and was not drivable. The car was towed from the scene by O'Hare towing.

I HAVE READ THIS REPORT AND BY MY SIGNATURE INDICATE THAT IT IS ACCEPTABLE				Continued from Page			
15. Copies Required (No. & Recipient)		16. Date Investigation Completed				19. Supervisor Approving Star No.	
		Day	Month	Year	Time	Sgt. R. Fazzi 107	
		12	Oct.	04	1900		
17. Reporting Officer		18. Reporting Officer		Star	Signature		
		Sgt. R. Fazzi		#107	[Signature]		
SIGNATURE		SIGNATURE		Day	Month	Year	Time
[Signature]		[Signature]		12	Oct.	04	1900







**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**