



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

23-SEP-2004

Repository

2004 NOV -3 PM 2 19

Reference No.
10094151

OWNER INFORMATION (Type or Print)

Name: [Redacted] Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Address: [Redacted] Evening Telephone Number: [Redacted]
City: DE FOREST State: WI Zip Code: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: [Redacted]

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield driver side: KLATA22611 [Redacted] Make: DAEWOOD Model: LANOS Model Year: 2001
Date Purchased: 20-NOV-01 Dealer's Name and Telephone Number: Gordie Boecher 1-800-471-7870 Engine: [Redacted] Fuel Type: Gas
Original Owner: Dealer's City: Madison State: WI Zip Code: 53532
Transmission Type: MANUAL Antilock Brakes Powertrain: FRONT WHEEL DRIVE Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 10-SEP-2004 Failure Mileage: [Redacted] Failure Speed: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/85R15): [Redacted]
DOT No. (Example: DOTM18ABC038): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

04 V 357 000/CAMSHAFT POSITION SENSOR/MIL: CONSUMER HAS A CONCERN THAT THEY ARE UNABLE TO LOCATE AN AUTHORIZED SERVICE CENTER WITHIN THEIR STATE. THEIR VEHICLE IS EXPERIENCING THE SYMPTOM AS DESCRIBE IN THE RECALL NOTICE. CONSUMER DOES NOT WANT TO TAKE A CHANCE OF DRIVING THE VEHICLE OUTSIDE THE AREA BECAUSE THE DEALER OR THE MANUFACTURER WILL NOT TAKE ON THE RESPONSIBILITY OF A POSSIBLE FIRE OCCURRING WHILE IN ROUTE. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

can't find anyone to do Factory recall
or any Factory warranty work

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline



1-800
501-9788

Called 9-22-04
Nick

Marland Road

www.daewoo.com

Daewoo Motor America, Inc.
1055 W. Victoria St.
Compton, CA 90220-8708

September, 2004

(II)

1-888-64 Daewoo
323 966

Safety Recall Notice Lanos, Nubira, Leganza

Dear Lanos, Nubira, and Leganza Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daewoo has decided that a defect which relates to motor vehicle safety exists in certain Lanos, Nubira and Leganza model vehicles.

The problem is with the Camshaft Position (CMP) Sensor that may be installed in your Daewoo vehicle. The CMP sensor sends a CMP sensor signal to the engine control module (ECM). The ECM uses this signal as "sync pulse" to trigger the fuel injectors in the proper sequence. In rare instances, due to a possible crack in the C2 capacitor attached to the CMP Sensor PC board, CMP Sensor may malfunction, which will cause the check engine warning light in your instrument panel to illuminate. Additionally, the Camshaft Position Sensor and wiring may melt resulting in a burning smell and/or visible smoke and possibly an underhood fire.

If you have taken your Daewoo in for service since October 2001 because the Check Engine Warning Light was illuminated on your instrument panel, contact your Daewoo Dealer or Authorized Service Center (ASC) immediately to arrange for your vehicle to be inspected, because your CMP Sensor may have been replaced with one that is subject to this recall. Your dealer or ASC will inspect your vehicle and, if your CMP Sensor needs to be replaced, will replace the sensor and add an in-line fuse to the CMP Sensor wiring. If you are not the first owner of your Daewoo vehicle and/or are not sure if your vehicle has been serviced because of an illuminated Check Engine Warning Light, you should also immediately contact your Daewoo Dealer or Authorized Service Center (ASC) to arrange for your vehicle to be inspected.

If your vehicle has not been serviced since October of 2001 to address an illuminated Check Engine Light, or your vehicle's VIN* is not within the following VIN range, your vehicle is not subject to this recall campaign, and you need take no further action at this time.

- Lanos (VIN* numbers: 158465 to 715060)
- Nubira (VIN* numbers: 157058 to 778128, 998142 to 998146)
- Leganza (VIN* numbers: 105594 to 331911)

*VIN=Vehicle Identification Number

If it is determined your vehicle is affected by this recall and you incurred out-of-pocket expenses to repair the defect identified in paragraph three above within the past twelve months, Daewoo will reimburse your reasonable expenses, which include our suggested retail cost for related parts and reasonable labor time / amount for the labor that was performed. To claim your reimbursement, send us a copy of your receipt for the work performed on your vehicle. The receipt must identify the date on which the work was performed, describe the work in enough detail to show that it was done to address the defect identified in this letter, and show the amount of the charges for the work. Send your claim to Daewoo Motor America, 1055 West Victoria St., Compton, CA 90220. You must include a letter affirming that you were the owner of the vehicle at the time the repair was made, and identifying where the reimbursement check should be sent.

If you are the owner of the subject vehicle, but have leased it to another person, you are required by federal law to forward a copy of this notice to your lessee by first class mail within ten days of your receipt of this letter. See 49 C.F.R. 577.7(a)(2)(iv).

If you believe that Daewoo has failed or is unable to remedy the defect described in this letter without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at (888) 327-4236.

Because your safety is very important to Daewoo, we urge you to have your vehicle inspected and repaired immediately. Your Daewoo dealer or Authorized Service Center (ASC) inspect your vehicle and determine if it is involved in this recall. If your Daewoo is involved in this recall, your dealer will replace the Camshaft Position Sensor and add an in-line fuse to the Camshaft Position Sensor wiring.

This service will be performed for you at no charge and should take about one hour. Thus, to minimize waiting time, you are advised to make an appointment with your Daewoo dealer or Authorized Service Center (ASC), in advance. If, however you take your vehicle to your Daewoo dealer or Authorized Service Center (ASC) on the scheduled service date and you have a problem with obtaining the corrective service on that date, please contact the Daewoo Customer Assistance Center toll-free at (877) 362-1234, option 6. A Daewoo representative will assist you with arranging prompt service for your vehicle.

The enclosed Owner Reply Card identifies your vehicle. Presenting the card at the time of your service will assist your Daewoo Dealer in completing this procedure in the shortest time possible. If you have sold or traded your vehicle, please let us know by completing the enclosed postage-paid reply card and returning it to us.

We apologize for any inconvenience this may cause you. We have taken this initiative in the interest of your safety and continued satisfaction with your Daewoo vehicle.

Sincerely,

Daewoo Customer Relations Department