



U.S. Department of
Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

Repository ☐

2004 SEP 21 10:20
21-SEP-2004

Reference No.
10084012

OWNER INFORMATION (Type or Print)

Name

Address

City WATERFORD

State WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 10/20/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3B7HF13Y1XG

Make
DODGE

Model
RAM 1500

Model Year
1999

Date Purchased

Dealer's Name and Telephone Number

Engine: 5.2L
No. Cylinders 8

Fuel Type:
Gas

Original Owner
☒

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code
182810 STRUCTURE:BODY:HOOD:HINGE AND ATTACHMENTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
20-SEP-2004

Failure Mileage
126000

Failure Speed
70

Hood Safety Latch

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R16)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 70 MPH HOOD BLEW OPEN, BREAKING THE HINGES, AND SLAMMING INTO THE CAB OF THE VEHICLE. AFTER PULLING OFF THE ROAD IT WAS STANDING STRAIGHT UP. THE HINGES BROKE. *AK

Bent.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Hood Latch (Main & Safety) Failed, causing Hood To Fly open while driving AT 70 M.P.H. This resulted in Hood & Hinge Damage. See ATTACHED Repair Estimate. There had been a Recall for the Safety Latch on some Dodge Vehicles, However the dealer told me mine WAS NOT Eligible, yet it is obvious that it failed.

ATTACH ADDITIONAL FORMS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.

300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

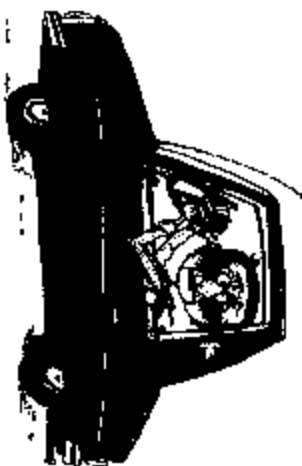
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free 1-888-DASH-2-DOT

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Dept. of Transportation
National Highway Traffic Safety Administration
www.safercar.gov/hotline

Date: 8/28/2004 04:55 PM
 Estimate ID: 4090324
 Estimate Version: 1
 Preliminary
 Profile ID: MILWAUKEE

Property Damage Appraisers

P.D.A.
 P.O. BOX 216
 SOUTH MILWAUKEE, WI
 53172
 414-294-3683 FAX 414-294-3689

THIS IS NOT AN AUTHORIZATION TO REPAIR, ALL COST OF REPAIRS ARE THE SOLE RESPONSIBILITY OF THE VEHICLE OWNER, WHO ULTIMATELY MUST AUTHORIZE ALL REPAIRS. NO SUPPLEMENTS WILL BE HONORED WITHOUT THE PRIOR NOTIFICATION AND/OR INSPECTION OF PROPERTY DAMAGE APPRAISERS. PROPERTY DAMAGE APPRAISERS SPECIFIES THAT ALL REPAIRS AND/OR PARTS REPLACEMENTS LISTED HEREIN BE MADE IN STRICT ACCORDANCE WITH THE MANUFACTURERS SPECIFICATIONS.

Damage Assessed By: Gary Yost

Appraised For: LESHA JENKINS @ BRISTOL WEST INSURANCE
 (317) 671-8411

Condition Code: AVERAGE
 Date of Loss: 8/28/2004
 Accident Date: 8/28/2004
 Deductible: UNKNOWN
 Policy No: 2004-99607

Type of Loss: Property Damage

Claim Number: 4090324

Insured:
 Address: WATERFORD, WI
 Telephone: Home Phone:

Mitchell Service: 944537

Description: 1999 Dodge Pickup R1500
 Body Style: 2D Pickup 6' Bed 139" WB
 VIN: 3B7HF13Y1X
 Mileage: 127,181
 OEM/ALT: O
 Color: GREEN
 Options: 4WD OR AWD, ALUM/ALLOY WHEELS, AIR CONDITIONING, POWER WINDOWS, POWER DOOR LOCKS
 CRUISE CONTROL, AUTOMATIC TRANSMISSION, AM-FM STEREO/CDPLAYER(SINGLE)
 2-DOOR PICKUP

Vehicle Production Date: 7/18
 Drive Train: 8.1L Inj 8 Cyl 4WD
 License: BL38688 WI

Search Code: None

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
1	401350	BOY	REMOVE/INSTALL	GRILLE ASSY			INC
2	400496	BOY	REMOVE/INSTALL	R FRT COMBINATION LAMP			0.3 #
3	400496	BOY	REMOVE/INSTALL	L FRT COMBINATION LAMP			0.3 #
4	436308	BOY	REMOVE/REPLACE	HOOD PANEL	**Qual Repl Part	355.00 *	1.3
5	AUTO	REF	REFINISH	HOOD OUTSIDE			C 3.2
6	AUTO	REF	REFINISH	HOOD UNDERSIDE			C 1.6
7				SMART PARTS / NORTHSTAR			
8	400487	BOY	REMOVE/REPLACE	HOOD INSULATOR	55350404AC	51.00	0.3
9	436308	BOY	REMOVE/REPLACE	R HOOD HINGE	55078270AC	75.00	0.2 #

ESTIMATE RECALL NUMBER: 8/28/2004 17:50:33 4090324

Mitchell Data Version: SEP 04_A
 UltraMate Version: 6.0.024

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10	AUTO	REF	REFINISH	R HINGE			0.3
11	438310	BDY	REMOVE/REPLACE	L HOOD HINGE	58078271AC	78.80	0.2 #
12	AUTO	REF	REFINISH	L HINGE			0.3
13	402310	BDY	REMOVE/REPLACE	HOOD STRIKER	58078837	10.78	INC
14	400111	BDY	REMOVE/REPLACE	HOOD LATCH	58276378	34.95	0.3
15	407190	REF	REFINISH	R FENDER OUTSIDE			C 1.8
16	407140	REF	REFINISH	L FENDER OUTSIDE			C 1.8
17			BETTERMENT - L	L FENDER OUTSIDE %39.00		27.89	
18	AUTO	REF	ADD'L OPR	CLEAR COAT			2.8
19	AUTO		ADD'L COST	PAINT/MATERIALS		291.20 *	
20	AUTO		ADD'L COST	HAZARDOUS WASTE DISPOSAL		4.00 *	

* - Judgement Item
 # - Labor Note Applies
 C - Included in Clear Coat Calc

Remarks

WROTE FOR REPLACE OF HOOD LATCH AS SAFETY ITEM 1
 SEE 4090324-1 FOR UNRELATED ITEMS ESTIMATE.

Prior Damage

LT FENDER - 6 HRS / BLEND DOOR
 LT BOX SIDE - 2 HRS R&I'S / SET BACK
 FR BUMPER - 1.5 / R&I

I. Labor Subtotals						II. Part Replacement Summary			Amount
Units	Rate	Add'l Labor Amount	Sublet Amount	Totals		Taxable Parts			668.28
Body	2.8	46.00	0.00	133.40	T	Sales Tax	@	6.880%	33.89
Refinish	11.2	46.00	0.00	516.20	T	Total Replacement Parts Amount			639.09
Taxable Labor				649.60					
Labor Tax				36.32					
Labor Summary				684.92					
III. Additional Costs						IV. Adjustments			Amount
Taxable Costs						Betterment			29.15
Sales Tax						Customer Responsibility			29.15
Total Additional Costs									
									</