



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1220

Date Received  
21-SEP-2004  
2105 J/11

Repository   
Reference No. 1  
10082943

OWNER INFORMATION (Type or Print)

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City CONRAD State MT Zip Code \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_ E-mail Address \_\_\_\_\_  
Evening Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized address, please print the name of address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 12/24/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1GCKJ331X3F Make CHEVROLET Model PICKUP Model Year 2003  
Date Purchased \_\_\_\_\_ Dealer's Name and Telephone Number \_\_\_\_\_ Engine: No. Cylinders 8 Fuel Type: Diesel  
Original Owner  Dealer's City CONRAD State MT Zip Code 57926  
Transmission Type Auto  Antilock Brakes  Cruise Control Powertrain 4 wheel drive dual rear  
Vehicle Component Code 192000 TIRES:SIDEWALL  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-MAY-2004 Failure Mileage \_\_\_\_\_ Failure Speed \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make GOODYEAR Tire Model (Name or Number) GOODYEAR Tire Size (Example P215/85R15) LT215/86R18  
DOT No. (Example: DOTM1A8ABC038)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code 192000 TIRES:SIDEWALL Tire Failure Type \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the location(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured \_\_\_\_\_ Number of Deaths \_\_\_\_\_ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

ALL SIX TIRES HAS HAD SIDEWALL DISINTEGRATION OUTSIDE THE TIRE. OUTSIDE OF THE TIRES BUBBLES BLEW UP TO THE SIZE OF BALLOONS AND THEN THE TIRE BLEW OUT. GOODYEAR, RANGLER SR LT, LT 215/85R16, TREAD 6 PLY, ROAD RANGE E, E19007822 / T30872/GRF86 MVSM, PPC 2011 ALSO. SIDE VIEW MIRRORS DID NOT EXTEND FAR ENOUGH FOR THE CONSUMER TO SEE THE BACK OF THE VEHICLE. \*AK

All original factory equipment purchased to use with slide in camper  
Mirrors fully extended can only see about 1/2 inch on end

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Actually all seven failed because spars also failed.

Tires were inspected by Ron Widholm of Conrad Tire Company, Inc. 227 Main Conrad Mt. 59425  
406-278-3412

Tires and mirrors were both inspected by Mike Miller shop foreman Van Motors Inc. the selling and warranty dealership, 502 North Main Conrad, MT, 59425  
406-278-5757.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE OWNER'S QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR**


**DASH2DOT**

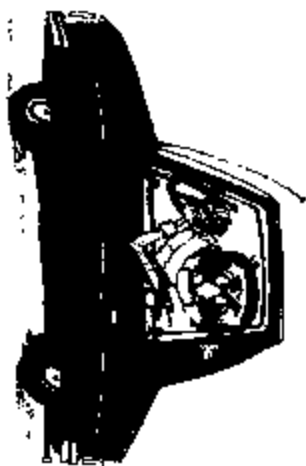
and dial toll free at

**1-888-DASH-2-DOT**

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT





U.S. Department of Transportation  
National Highway Traffic Safety Administration  
[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)