



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

Repository ☐

2005 SEP 24 PM 10:45
21-SEP-2004

Reference No.
10092913

OWNER INFORMATION (Type or Print)

Name

Address

City COLUMBUS

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an answer, NHTSA will use the name or address to the vehicle manufacturer.

Signature of Owner

Date 10/14/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FAPP6045N

Make
FORD

Model
THUNDERBIRD

Model Year
1992

Date Purchased
12/17/03

Dealer's Name and Telephone Number

Best

Motor Co.

Engine:
No. Cylinders 8

Fuel Type:
Gas

Original Owner
☐

Dealer's City

Columbus

State
OH

Zip Code
432

Transmission Type
AUTOMATIC

☐ Antilock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
118000 ELECTRICAL SYSTEM:IGNITION

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
21-SEP-2004

Failure Mileage
98,000

Failure Speed

① Ignition Switch

② Headlamp

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P216/66R16)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER'S VEHICLE EXPERIENCED THE SAME PROBLEMS AS STATED IN NHTSA RECALLS 96V071000 AND 98V27500 CONCERNING IGNITION SYSTEM AND HEADLIGHTS. THE DEALERSHIP INDICATED CONSUMER'S VEHICLE NOT INCLUDED IN THE RECALL DUE TO VIN. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My ignition switch has 'burned out' three times since I bought this car last year. I had to have the car towed. The car would not crank either time this happened so I had to work on my car at a friend's house in his drive way and also in mine. This has become a very costly situation that has yet to be addressed by Ford Manufacturing Co.

Secondly my head lamps flickered off and on for over a month. The light switch is/was malfunctioning. I had to have the item replaced. Both of these items were listed in the all data technical service bulletins for recall. Unfortunately, Ford has felt to do so.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM.

OR

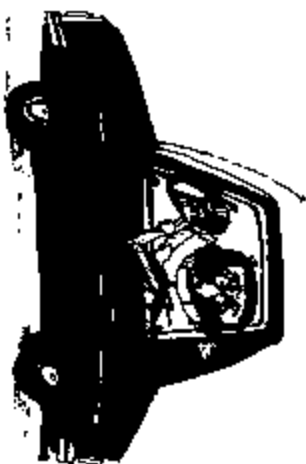
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

[Investor Relations](#) | [Corporate Information](#) | [Careers](#) | [Store Locator](#)

CURRENT VEHICLE

1992 FORD THUNDERBIRD
6 Cylinders 232 4 3.0L FI

STORE SHOPPING

LIST
Send a list to
your store.

**ONLINE
SHOPPING CART**
Shop online today.

Logout

MyZone
My Profile
Create
Service
History
Maintenance
Intervals
Recalls
Technical
Service
Bulletin
Titles
Shopping
Repair
Info
In Our
Stores
Customer
Service

AutoZone.com
Return Policy

[Home](#) > [My Zone](#) > [View TSB Titles](#) > [View Recalls](#)

Recall - Ignition Switch Replacement

Number: 95S28

Date: 11/29/95

Recall - Ignition Switch Replacement

Owner Letter

Mail Date

Serial Number: XXXXXXXXXX C 95S28

J. Sample
123 Main Street
Anytown, Prov.
ANA NAN

This notice is sent to you under the requirements of the Motor Vehicle Safety Act of Canada.

Ford Motor Company of Canada, Limited (Ford) is conducting a safety recall of certain 1989-90 Model Year Escort, 1989-91 Model Year Mustang, 1990-91 Model Year Thunderbird and Cougar, 1988-89 Model Year Crown Victoria and Grand Marquis, 1989 Model Year Lincoln Town Car, 1989-91 Model Year Aerostar, and 1990 Model Year Bronco and F-Series light trucks. Our records show you own the vehicle with the serial number shown above your name and address.

Description:

On some of the affected vehicles, a short circuit could develop in the ignition switch that could lead to overheating, smoke, and possibly fire in the steering column area of your vehicle. The condition may occur while the vehicle is in use or unattended.

Repair:

At no charge to you, your Ford or Lincoln-Mercury dealer will replace the ignition switch with a revised design switch. Dealers currently have instructions and parts ordering information.

The dealer will also check the wiring in the upper steering column area and will inspect for the installation of any aftermarket electrical accessories. If an improper installation is noted that is not part of this recall, you will be advised to have it corrected.

How Long Will It Take?

The time needed for this service is less than one hour. However, due to service scheduling times, your dealer may need your vehicle for one full working day.

Call Your Dealer:

Call your dealer promptly. Ask for a service date for Safety Recall 95S28. Also ask your dealer to check the OASIS system for any other service actions that are open on your vehicle. If your dealer does not have the parts in stock, they can be ordered before scheduling your service date. Parts would be expected to arrive within a week.

When you bring your vehicle in, show the dealer this letter. If you misplace this letter, your dealer will still do the work, free of charge.

Changed Your Name, Address, or Sold the Vehicle?

If you have changed your name or address, or have sold the vehicle, please complete the enclosed prepaid postcard. Sign and date it, and mail the card to Ford.

If you have leased this vehicle to another person or organization, please immediately notify the lessee of this recall.

Contact the Ford "Customer Assistance Center" at the address identified in the letterhead of this letter if any further help is needed. Please identify your vehicle's serial number in any correspondence.

We regret the inconvenience this service may cause you. We want you to have the work done for your safety and satisfaction with your Ford-built vehicle.

© 2001-2005 AutoZone, Inc. All Rights Reserved.

AutoZone.com



[Secure Shopping](#) | [Terms & Conditions](#) | [Site Map](#)

[Investor Relations](#) |
[Corporate](#)
[Information](#) | [Store](#)
[Careers](#) | [Store](#)
[Locator](#)

CURRENT VEHICLE

1992 FORD
THUNDERBIRD
6 Cylinders
292 4 3.8L FI

STORE
SHOPPING
LIST
Send a list
to your
store.

ONLINE
SHOPPING
CART
Shop
online
today.

[Logout](#)

[MyZone](#)

[My Profile](#)

[Create](#)

[Service](#)

[History](#)

[Maintenance](#)

[Intervals](#)

[Recalls](#)

[Technical](#)

[Service](#)

[Bulletin](#)

[Titles](#)

[Shopping](#)

[Repair](#)

[Info](#)

[In Our](#)

[Stores](#)

[Customer](#)

[Service](#)

[AutoZone.com](#)
[Return Policy](#)

[Home](#) > [My Zone](#) > [View TSB Titles](#) > [View Recalls](#)

Recall - Headlamp Switch/Connector Replaceme

Number: 99S30

Date: 10/01/99

Recall - Headlamp Switch/Connector Replacement

Dear Letter:



A.R. O'Neil
 Director
 Vehicle Service and Programs
 Ford Customer Service Division

Ford Motor Company
 P.O. Box 1904
 Dearborn, Michigan 48121

November, 1999

Serial Number: 1E24637800 1E24637 06530

Mr. John Sample
 123 Main Street
 Anytown, USA 12345

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 1992 and 1993 Model Year Ford Thunderbird and Mercury Cougar vehicles equipped with fog lamps.

SAFETY DEFECT

In some of the affected vehicles, the headlamps may flicker (go off momentarily, then come back on) when the fog lamps are used for extended periods of time. If you experience headlamp flickering during this recall, you should turn off the fog lamps and contact headlamp operation may be restored.

REPAIRS

Your dealer will replace the existing headlamp switch with a redesigned switch. In addition, your dealer will inspect, and if necessary, replace the headlamp switch electrical connector.

HOW LONG WILL IT TAKE?

The time needed for this repair is less than one half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

WHAT YOU SHOULD DO

Please call your dealer for a service date and ask if parts are in stock for Safety Recall 99S30.

If your dealer does not have the parts in stock, they can be shipped before scheduling your service date. Parts are expected to arrive within a week after ordering.

When you bring your vehicle in, show the dealer this letter. If you misplace this letter, your dealer will still do the work free of charge.

REFUND

If you paid to replace the headlamp switch or electrical connector on your vehicle before the date of this letter, Ford is offering a full refund. For the refund, please give your paid original receipt to your Ford or Lincoln Mercury dealer. To avoid delays, do not send receipts to Ford Motor Company.

CHANGED ADDRESS OR SOLD YOUR FORD TR
 Please fill out the enclosed request packet and mail it to
 vehicle.

If the dealer doesn't make the repair promptly and without
 may also contact the Ford Customer Assistance Center at
 (1-800-800-FORD), or by writing to Ford Customer Assistance
 48121.

You also may send a complaint to the Administrator, Ford
 Seventh Street, E. W., Washington D. C. 20000 or call in
 (Washington D. C. area residents may call 202-612-2123).

We regret the inconvenience this service may cause you,
 safety and satisfaction with your Ford Thunderbird or Mercury

Sincerely,

A.R. O'Neil
 Director
 Vehicle Service

SAFETY RECALL
 99S30

© 2001-2005 AutoZone, Inc. All Rights Reserved.

[Secure Shopping](#) | [Terms & Conditions](#) | [Site Map](#)

[Investor Relations](#) | [Corporate Information](#) | [Contact Us](#) | [Store Locator](#)

CURRENT VEHICLE

1992 FORD THUNDERBIRD
6 Cylinders 232 4 3.8L FI

STORE SHOPPING LIST

Send a list to
your store.

ONLINE SHOPPING CART
Shop online today.

[Logout](#)[MyZone](#)[My Profile](#)[Create](#)[Service](#)[History](#)[Maintenance](#)[Intervals](#)[Recalls](#)[Technical](#)[Service](#)[Bulletin](#)[Titles](#)[Shopping](#)[Repair](#)[Info](#)[In Our](#)[Stores](#)[Customer](#)[Service](#)

[AutoZone.com](#)
[Return Policy](#)

[Home](#) > [My Zone](#) > [View TSB Titles](#) > [View Recalls](#)

Recall - EEC Processor Inspection/Replacement

Number: 92E24

Date: 03/01/92

Recall - EEC Processor Inspection/Replacement

Owner Letter

Serial Number: 12345678901234567 92E24 March, 1992

Mr. John Sample

123 Main Street

Anytown, USA 12345

Ford Motor Company is voluntarily recalling (Emissions Recall 92E24) certain 1992-Model Thunderbirds and Cougars equipped with 3.8L engines. Your car may have been manufactured with an incorrect electronic engine control processor and may be releasing air pollutants which exceed Federal standards.

What the Dealer Will Do?

At no charge to you, your dealer will inspect and, if necessary, replace the electronic engine control processor on your car according to the instructions provided by Ford.

This service should have little or no effect on your car except to reduce air pollutants.

If you do not have this service done,

- Your emissions warranty may be reduced,

- Your car may not pass emissions or smog tests that may be required in your area.

How Long Will It Take?

The time needed to repair your car is about one hour. However, due to service scheduling times, your dealer may need your car for one full working day.

Call Your Dealer

Call your dealer without delay. Ask for a service date and if parts are in stock.

If your dealer does not have the parts in stock, they can be ordered before scheduling your service date. Parts would be expected to arrive within a week.

When you bring your car in, give the dealer this letter.

If you misplace this letter, your dealer will still do the work, free of charge.

Changed Address or Sold the Car?

If you have, please fill out the enclosed prepaid postcard and mail it to us.

If the dealer does not make the repair promptly and without charge, you may contact the Ford Customer Assistance Center at 300 Renaissance Center, P.O. Box 43360, Detroit, MI, 48243.

Please have your car serviced promptly to maintain full emissions warranty coverage. We regret any inconvenience this recall may cause you.

© 2001-2005 AutoZone, Inc. All Rights Reserved.

[AutoZone.com](#)



[Secure Shopping](#) | [Terms & Conditions](#) | [Site Map](#)

[Investor Relations](#) | [Corporate Information](#) |
[Careers](#) | [Store Locator](#)

CURRENT VEHICLE

1992 FORD THUNDERBIRD
 6 Cylinders 232 4 3.0L FI

**STORE SHOPPING
LIST**
 Send a list to your
store.

**ONLINE SHOPPING
CART**
 Shop online today.

[Home](#) > [My Zone](#) > [View TSB Titles](#) > [View Recalls](#)

Logout[MyZone](#)[My Profile](#)[Create](#)[Service](#)[History](#)[Maintenance](#)[Intervals](#)[Recalls](#)[Technical](#)[Service](#)[Bulletin](#)[Titles](#)**Shopping****Repair****Info****In Our****Stores****Customer****Service**

[AutoZone.com](#)
[Return Policy](#)

Recall 99V275000: Headlight Switch Replacement

Number: NHTSA99V275000

Date: 10/08/99

Recall 99V275000: Headlight Switch Replacement

Passenger vehicles equipped with fog lights, in which the headlights may go out for various intervals and which may be preceded by flickering or blinking as a result of the circuit breaker opening.

Driver's could experience a loss of visibility, increasing the risk of a crash.

Dealers will install a headlight switch which incorporates a circuit breaker of revised design, and install a wiring harness connector, if needed. Owner notification began November 15, 1999. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Ford at 1-800-392-3673. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

© 2001-2005 AutoZone, Inc. All Rights Reserved.

[AutoZone.com](#)

VeriSign

[Secure Shopping](#) | [Terms & Conditions](#) | [Site Map](#)

[Inventory Relations](#) | [Corporate Information](#) |
[Careers](#) | [Store Locator](#)

CURRENT VEHICLE

1992 FORD THUNDERBIRD
 6 Cylinders 2.8L 4 S.BL FI

STORE SHOPPING LIST
 Send a list to your store.

ONLINE SHOPPING CART
 Shop online today.

[Home](#) > [My Zone](#) > [View TSB Titles](#) > [View Recalls](#)

[Logout](#)[MyZone](#)[My Profile](#)[Create](#)[Service](#)[History](#)[Maintenance](#)[Intervals](#)[Recalls](#)[Technical](#)[Service](#)[Bulletin](#)[Titles](#)[Shopping](#)[Repair](#)[Info](#)[In Our](#)[Stores](#)[Customer](#)[Service](#)

[AutoZone.com](#)
[Return Policy](#)

Recall 96V071000: Ignition Switch Short Circuit

Number: NHTSA96V071000

Date: 04/25/96

Recall 96V071000: Ignition Switch Short Circuit

THE IGNITION SWITCH COULD EXPERIENCE AN INTERNAL SHORT CIRCUIT.

THIS CONDITION COULD CAUSE OVERHEATING, SMOKE, AND POSSIBLY FIRE IN THE STEERING COLUMN AREA OF THE VEHICLE.

DEALERS WILL REPLACE THE IGNITION SWITCH.

SYSTEM: ELECTRICAL; IGNITION SWITCH

VEHICLE DESCRIPTION: PASSENGER AND MULTI-PURPOSE VEHICLES AND LIGHT DUTY TRUCKS.

NOTE: OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME, SHOULD CONTACT FORD AT 1-800-392-3673. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-800-424-9393.

© 2001-2005 AutoZone, Inc. All Rights Reserved.

[AutoZone.com](#)



[Secure Shopping](#) | [Terms & Conditions](#) | [Site Map](#)