



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT 2004 OCT 19
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1220

Date Received

PM 1:27
20-SEP 2004

Repository ☐

Reference No.
10092726

OWNER INFORMATION (Type or Print)

Name ☐
Address ☐
City BLADENBORO State NC Zip Code ☐

Daytime Telephone Number ☐ E-mail Address ☐

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner ☐ Date 10/1/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FTNW21P43E ☐ Make FORD Model F250 Model Year 2003

Date Purchased ☐ Dealer's Name and Telephone Number Ashe County Motors Engine: No. Cylinders Fuel Type:

Original Owner ☐ Dealer's City W. Jefferson State NC Zip Code ☐

Transmission Type ☐ Antilock Brakes Powertrain Vehicle Component Code 060000 ENGINE AND ENGINE COOLING
☐ Cruise Control Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-JUN-2004 Failure Mileage Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 60 MPH VEHICLE SHUT DOWN. VEHICLE WILL NOT START RIGHT UP AGAIN. ONE HOUR INTO DRIVING THE PROBLEM STARTED. ENGINE MADE A WHISTLING SOUND. OTHER THEN THAT THERE WERE NO WARNINGS. CONSUMER HAS TAKEN THE VEHICLE IN FOR THE SAME PROBLEM A TOTAL OF FOUR TIMES. *AK

power steering & power braking capacity disabled when engine shuts down

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.