



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

17-SEP-2004

Repository ☐

Reference No.  
10092675

**OWNER INFORMATION (Type or Print)**

Name

Address

City

ADRIAN

State

MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO  
In the absence of a signature or address to the vehicle manufacturer.  
Signature of Owner Date 9/23/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B7KF2369WJ

Make

DODGE

Model

2500

Model Year

1998

24V

Date Purchased

Nov 2003

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Diesel

Original Owner

☐

Dealer's City

Essie

State

ONT

Zip Code

N842K5

Engine:

5.9L

Transmission Type

☒ Antilock Brakes

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

092100 FUEL SYSTEM, OTHER: DELIVERY: FUEL PUMP

Multiple Failure: 2

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

15-SEP-2004

Failure Mileage

115000 Km

Failure Speed

70,000 mi

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE LIFT PUMP THAT FEEDS THE INJECTOR PUMP FAILED, AND WAS COSTLY TO REPLACE IT. VEHICLE LOST POWER. \*AK 70,000 mi

2ND LIFT PUMP FAILURE @ 122,000 miles  
Repaired on OCT 20, 2004

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.