



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

17-SEP-2004

Repository ☐

Reference No.

1009258

OWNER INFORMATION (Type or Print)

Name

Address

City

LANSDALE

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized dealer will not provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 10-4-04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2HGEJ6678V

Make

HONDA

Model

CIVIC

Model Year

1997

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

151000 SEAT BELTS:FRONT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

14-SEP-2004

Failure Mileage

68069

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING VEHICLE STRUCK A POT HOLE, AND PASSENGER'S SIDE AIR BAG DEPLOYED. HOWEVER, DRIVER'S SEAT BELT DID NOT LOCK, AND PASSENGER STRUCK HIS FACE ON THE STEERING WHEEL. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was driving home from work Sept. 14, 2004 around 7:55 pm. I was coming down North Whales Road there was construction work on the road the left and right side of the road about two inches deep. My car went in the construction because the whole road was ripped up. I have pictures I will be sending you; my front end went in I was going the speed limit. My right passenger air bag went off but didn't even open up. It deflated instantly. I had my seat belt on the bottom and the part across my chest never locked up. From the impact I got thrown forward I hit my right eye on the steering wheel and my eye lid split open. I went to the hospital they said I had a mild concussion but ever since I have these really bad headaches across my forehead. Also my rear view mirror flew off and ended up in the back of my seat. My check engine light came on and air bag light came on and is still on my car is making strange noises ever since the accident.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

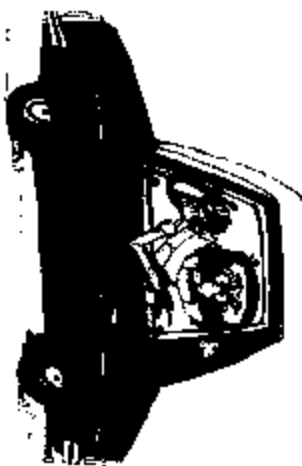
U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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www.nhtsa.dot.gov/online

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and dial toll free at

DASH2DOT

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE



**VEHICLE
OWNER'S**

Lansdale, Pa,

Dear Sirs:

I have had my Certified Honda Civic for about 3 and a half years and had no problems with it until now. I am hearing noises that I have not heard before; such as clanking and screeching. Since I have been in the accident over three weeks ago, I still have the smell of the airbag dust in my car. The engine light and airbag light came on after I had the accident. I want someone to look at my car because there should be no reason why the passenger side airbag went off, and not the driver's side airbag. The alignment is messed up and it shifts to the right.

My girlfriend is usually in the car with me, but thank goodness she was not in it at that time. Could you have imagined what would have happened to her if she was in the vehicle? The airbag didn't even open up, it just came out and dropped. My seatbelt should have stopped me from going forward and hitting my head on the steering wheel. I am afraid to get in my car now because I never know if the vehicle is safe. I hope to hear from you soon, if not, you will be hearing from my lawyer.



