



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4235)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100078

Date Received: 10-SEP-2004
Repository:
Reference No.: 10092374

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: SKIATOOK State: OK Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 9/18/2004

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KLAVA8921YB [Redacted]
Make: DAEWOO Model: LEGANZA Model Year: 2000
Date Purchased: [Redacted] Dealer's Name and Telephone Number: JIM HOLMAN MITSUBISHI 1-800-762-3790
Engine: No: Cylinders: 4 Fuel Type: Gas
Original Owner: Dealer's City: DALLAS Del City State: OK Zip Code: [Redacted]
Transmission Type: AUTOMATIC
 Antilock Brakes
 Cruise Control
Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 090000 ENGINE AND ENGINE COOLING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 10-SEP-2004
Failure Mileage: [Redacted]
Failure Speed: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R16): [Redacted]
DOT No. (Example: DOTM5SBC038): [Redacted] Original Equipment Prior Repair
Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), control, and injury(ies).)

Crash: Yes No
Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (i.e. parts repaired or replaced (and if old part is available)).

ON SEPTEMBER 16, THE CONSUMER WAS AVAILABLE TO GET IN CONTACT WITH DAEWOO PHONE NUMBER DESCRIBED ON THE NHTSA RECALL# 04V567000. 877-362-1234. THE CONSUMER LEFT A VOICE MAIL AND WAS ANSWER BY DAEWOO EMPLOYEES SEVERAL HOURS LATER, INDICATING TO HER WHERE TO TAKE THE LEGANZA VEHICLE. THE TWO NEAREST DEALERSHIPS CLOSE TO HER ADDRESS ARE BETWEEN 140 TO 175 MILES FROM HOME. PLEASE PROVIDE FURTHER INFORMATION. "JB"

Include, if available, Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The dealership we purchased the car from was Ford of Tulsa. Jim Holman in Del City, Ok. is 120 miles from my home. I was told to drive this defective ~~car~~ vehicle there to replace the cam shaft position sensor that in their letter to me says it could cause a fire under the hood. I was told that is the closest place to repair my car on this recalled part. The safety switch under the brake pedal is also out on this car so I have to put my key in the shift lock slot, put it in "N" then start the car and put it in gear. Also there is an oil leak on the front of the motor on the passenger side. This car is falling apart and I still owe \$8000.00 on it. I feel this car is unsafe. Its a lemon and I've been ripped off and theres not anything I can do about it because the company has closed. Its a bad situation.

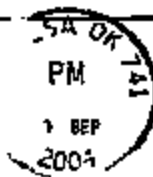
ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
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Office of Defects Investigation, NV9-218
400 7th Street, SW
Washington, DC 20590



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and dial toll free at

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