



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

15-SEP-2004

Repository ☐

Reference No.
10092331

OWNER INFORMATION (Type or Print)

Name

Address

City MACON

State GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of so authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FTSW31F2YE

Make

FORD

Model

F350 SUPER DUTY

Model Year

2000

Date Purchased

02-25-00

Dealer's Name and Telephone Number

Meadows Motors

Engine

No. Cylinders

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Manchester

State

GA

Zip Code

Transmission Type

AUTOMATIC

☒ Anti-lock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

191000 TIRES: TREAD/BELT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

10-SEP-2004

Failure Mileage

48854

Failure Speed

65 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Firestone

Tire Model (Name or Number)

SteelTex A/T

Tire Size (Example P215/65R15)

LT 265/75 R16 E

DOT No. (Example: DOTM19ABC036)

DOT VNW81XL020

☒ Original Equipment

☐ Prior Repair

Failure Location:

Right rear (passenger side)

Tire Component Code

Tire Failure Type Separation

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

FIRESTONE STEELTEX AT LT265/75R16 LOAD RANGE E, DOT# VNW81XL020. THE TIRE HAD 48,854 MI OF TREAD WEAR. THE CONSUMER EXPERIENCED TREAD SEPARATION. THE TIRE DID HOLD AIR. THERE WAS ALSO DAMAGE TO THE RIGHT REAR QUARTER PANEL OF THE VEHICLE. PROVIDE FURTHER DETAILS. *JB

After leaving home and travelling for about 15 minutes I felt a vibration and started to reduce speed to stop but before being able to do so the right rear tire separated and caused about \$3200.00 damage to my vehicle right rear panel. The tire stayed inflated and I installed the spare tire on my truck to go home. I took the tire to 3 tire dealers, two Firestone and they agreed it looked like tire separation due to tire defect.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I feel these tires should have been recalled by Firestone as they were just rotated on my vehicle on 06-08-04 at 45,304 miles and the tread is still very good. I have not had the vehicle repaired but see estimates and I just purchased 4 new BF Goodrich tires. I have a 2001 Expedition and F150 in my family both of which the tires were recalled. I do have the tires off my truck.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.nhtsa.dot.gov/hotline

09/21/2004 at 10:15 AM
18101

Job Number:

HARRISON'S BODY & GLASS INC
License #: Federal ID #:581376900
"Quality Repair Since 1979"
900 OLD CLINTON RD.
MACON, GA 31211
(478)743-1594 Fax: (478)743-4585

PRELIMINARY ESTIMATE

Written By: RICK MCMILLAN
Adjuster:

Insured: [REDACTED] Claim #
Owner: [REDACTED] Policy #
Address: [REDACTED] Deductible:
Date of Loss:
Type of Loss:
Point of Impact:

Inspect
Location:

Insurance
Company:

.Days to Repair

2000 FORD F350 4X4 CREW CAB 8-7.3L-TD 4D SHORT Int:
VIN: 1FTSW31F2YE [REDACTED] Lic: Prod Date: Odometer:
Intermittent Wipers Dual Mirrors Clear Coat Paint
Power Steering Power Brakes Anti-Lock Brakes (2)
Driver Air Bag Passenger Air Bag 4 Wheel Disc Brakes
Rear Step Bumper

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		REAR BUMPER				
2	R&I	R&I bumper assy			Incl.	
3		REAR LAMPS				
4	R&I	RT Tail lamp assy			Incl.	
5		PICK UP BOX				
6	Repl	RT Side panel 6 3/4 foot bed single wheel	1	383.07	11.5	3.0
7		Add for Clear Coat				1.2
8*	Rpr	RT Inner panel 6 3/4 foot bed			1.0	1.5
9		Overlap Major Adj. Panel				-0.4
10		Add for Clear Coat				0.2
11	Repl	RT Support brace front	1	11.07	0.2	
12	Repl	RT Support brace rear	1	16.58	0.2	
13*	Rpr	RT Wheelhouse panel single rear wheel			2.5	
14	Repl	RT Splash shield single rear wheel front	1	23.93	Incl.	
15	Repl	RT Splash shield single rear wheel rear	1	31.38	Incl.	

09/21/2004 at 10:15 AM
18101

Job Number:

PRELIMINARY ESTIMATE

2000 FORD F350 4X4 CREW CAB 8-7.3L-TD 4D SHORT Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
16	Repl	RT Upper molding 6 3/4 foot bed	1	101.53		0.6	
17	Repl	RT Transfer "4X4 OFF ROAD" red/black	1	36.27		0.4	
18	Repl	RT Stone guard	1	9.42		0.2	
19	R&I	R&I box assy				2.5	
N 20*	Rpr	Floor pan 6 3/4 foot bed				<u>2.0</u>	3.5
21		Overlap Major Adj. Panel					-0.4
22		Add for Clear Coat					0.6
23#	Rpr	CUT AWAY SPRAY IN BEDLINER TO R&I BED AND ACCESS SPOT WELDS				1.5	
24#	Subl	RESPRAY SPRAY IN LINER	1	350.00	X		
25#	R&I	R&I CAMPER SHELL				2.0	
26		EXHAUST SYSTEM					
N 27	Repl	Muffler US, Canada	1	469.06	m	1.3 M	
28#	Refn	CARCOVER					0.4
29#	Repl	HAZARDOUS WASTE REMOVAL	1	5.00	X		
30#	Refn	TINT PAINT					1.0
31#	Repl	WELD THROUGH PRIMER	1	12.00	T		
Subtotals ==>				1449.31		25.9	10.6

Line 20 : TIME IS TO REPAIR THE FLOOR CROSSMEMBER DAMAGED BY THE FRONT MOUNTING BRACE

Line 27 : THE MUFFLER AND TAIL PIPE COME AS AN ASSEMBLY

Parts		1082.31
Body Labor	24.6 hrs @ \$ 40.00/hr	984.00
Paint Labor	10.6 hrs @ \$ 40.00/hr	424.00
Mechanical Labor	1.3 hrs @ \$ 60.00/hr	78.00
Paint Supplies	10.6 hrs @ \$ 26.00/hr	275.60
Sublet/Misc.		367.00
SUBTOTAL		\$ 3210.91
Sales Tax	\$ 1369.91 @ 6.0000%	82.19
GRAND TOTAL		\$ 3293.10
ADJUSTMENTS:		
Deductible		0.00
CUSTOMER PAY		\$ 0.00
INSURANCE PAY		\$ 3293.10

09/21/2004 at 10:15 AM
16101

Job Number:

PRELIMINARY ESTIMATE

2000 FORD F350 4X4 CREW CAB 8-7.3L-TD 4D SHORT Int:

THIS ESTIMATE IS BASED ON AN INITIAL INSPECTION AND DOES NOT COVER ADDITIONAL PARTS OR LABOR WHICH MAY BE DISCOVERED DURING THE PROCESS OF REPAIRS AND/OR TEAR DOWN.

ASK US ABOUT THE CONVENIENCE OF OBTAINING ONE OF OUR RENTAL VEHICLES.

WE AT HARRISON'S BODY & GLASS SHOP TAKE GREAT CARE TO INSURE THAT EVERY REPAIR MEETS OUR STANDARDS FOR QUALITY. ALL LABOR WORK PERFORMED IS GUARANTEED AGAINST ANY DEFECT IN WORKMANSHIP FOR AS LONG AS YOU OWN YOUR VEHICLE. SEPARATE MANUFACTURER'S WARRANTIES MAY APPLY TO PARTS.

WE WILL PROVIDE YOU WITH A CERTIFIED WARRANTY CERTIFICATE UPON COMPLETION OF REPAIRS THAT STIPULATES THE TERMS OF OUR GUARANTEE.

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR2ME99 Database Date 09/2004, CCC Data Date 09/2004, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recon. Recored parts are described as Recore. NAGS Part Numbers and Prices are provided by National Auto Glass Specifications, Inc. Pound sign (#) items indicate manual entries. Some parts that are described as Recon. may be OE Surplus parts or other OE parts offered at a special pricing discount. For further clarification please review the Suppliers List attached to this estimate, or consult the appraiser or estimator.

CCC Pathways - A product of CCC Information Services Inc.

TOMMY CAMPBELL'S COLLISION CENTER, INC.
P.O. BOX 297 6209 HIGHWAY 41
BOLINGBROKE, GA 31004
(478) 994-2134 (478) 992-8411 FAX
"BY ACCIDENT WE MEET"

CD LOG NO 2168-1 DATE 09/21/04

SHOP: TOMMY CAMPBELL'S COLLISION INSP DATE: 09/21/04
ADDRESS: P.O. 297 CONTACT: COLLISION CENTER
6209 HIGHWAY 41 PHONE 1: (478) 994-2134
CITY STATE: BOLINGBROKE, GA FAX: (478) 992-8411
ZIP: 31004-

OWNER: [REDACTED]

POINT OF IMPACT: 11'

LIC#: STATE: VIN: 1FTSW31F2YE [REDACTED]
BODY COLOR: MILEAGE:
CONDITION: ACCTNG CTL#:

PROD. DATE: 02/00 PAINT CODE: B5

*-USER-ENTERED VALUE
EC=REPLACE ECONOMY E=REPLACE OEM NG=REPLACE NAGS
EU=REPLACE SALVAGE UC=RECONDITIONED PRT UM=REMAN/REBUILT PRT
PM=PXN REMAN/REBUILT EP=REPLACE PXN PC=PXN RECONDITIONED
IT=PARTIAL REPAIR TE=PARTL REPL PRICE ET=PARTL REPL LABOR
BR=BLEND REFINISH I=REPAIR L=REFINISH
SB=SUBLET TT=TWO-TONE CG=CHIPGUARD
P=CHECK N=ADDITIONAL LABOR RI=R&I ASSEMBLY
UP=UNRELATED PRIOR AA=APPEAR ALLOWANCE RP=RELATED PRIOR

2000 FORD F-350 XLT 4DOOR CREW CAB 8CYL DIESEL TURBO 7.3L
CODE: P8194B/B OPTNS F/24AGHPQU

OPTIONS:
TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES
4-WHEEL DRIVE POWER DOOR LOCKS
POWER WINDOWS TILT STEERING WHEEL
AIR CONDITIONING CRUISE CONTROL

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
E	0521		MUFFLER ASSEMBLY	F81Z5230HA	469.06			0.7	2
BR	0275	13	PNL, CAB SIDE OUTER	RT BLEND REFINISH				1.8	4
E	0428		PANEL, BEDSIDE	RT F81Z9927840CA	383.07			8.3	1
L	0428		PANEL, BEDSIDE	RT REFINISH				3.6	4
N	0980		BED ASSEMBLY R&I	ADDNL LABOR OPERA				3.5	1
L	0450		EXTN, BEDSIDE PANEL	RT REFINISH				0.4	4
E	0630	01	DECAL, BEDSIDE PANEL	RT YC3Z9925622AAA	25.47			0.4	1
I	0424		PANEL, BEDSIDE INNER	RT REPAIR				3.0	*1
L	0424		PANEL, BEDSIDE INNER	RT REFINISH				2.2	4

L	0410	PILLAR, BEDSIDE REAR RT	REFINISH		0.6	4
L	0452	PILLAR, BEDSIDE REAR RT	REFINISH		0.6	4
L	0426	REINF, BEDSIDE PANEL RT	REFINISH		0.6	4
E	0447	SHIELD, BEDSIDE PANE RT	F81Z9928370AA	23.93	INC	1
E	0420	BRACE, BEDSIDE PANE R/F	F81Z9928260AA	11.07		1
E	0422	BRACE, BEDSIDE PANE R/R	F81Z9928260BA	16.58		1
E	1286	GUARD, STONE RT	F81Z25292A22AA	21.28	INC	1
BR	0479	SHELL, TAILGATE	BLEND REFINISH		1.3	4
RI	0130	MLDG, TAILGATE UPPER	R&I ASSEMBLY		0.4	1
E	0411	01 N/PLATE, TAILGATE	F81Z9942528DB	18.93	0.2	1
E	0503	EMBLEM, TAILGATE	F85Z1542528A	21.17	0.2	1
RI	0531	HANDLE, TAILGATE OUTER	R&I ASSEMBLY		0.5	1
L	0514	PNL, REAR SILL LOWER	REFINISH		0.7	4
I	0513	FLOOR, REAR BED	REPAIR		1.0*	1
		AT FRONT BRACE TO BED FLOOR				
L	0513	FLOOR, REAR BED	REFINISH		0.4*	4
		SPOT ONLY				
BR	0512	PANEL, BED FRONT	BLEND REFINISH		0.9	4
L	M14	CORROSION PROTECTION	REFINISH		0.3*	4*
L	M17	COVER CAR EXTERIOR	REFINISH		0.5*	4*
EC	M60	HAZARD. WSTE. REM.	ECONOMY PART	5.00*		*1*
L	M66	COLOR, SAND & BUFF	REFINISH	10.00*		2.0*1*
RI		CAMPER TOP	R&I ASSEMBLY			2.0*1*
EC		BONDING ADHESIVES	ECONOMY PART	38.50*		*1*
L		COLOR MATCH PROCEDURE	REFINISH			0.5*4*
N		SEAM SEAL	ADDNL LABOR OPERA	12.00*		0.5*1*
N		BODY PULLS	ADDNL LABOR OPERA	*		2.0*1*

34 ITEMS

MC MESSAGE(S)

01 CALL DEALER FOR EXACT PART NUMBER / PRICE

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS	990.56
OTHER PARTS	65.50
PAINT MATERIAL	432.00
PARTS & MATERIAL TOTAL	1,488.06
TAX ON PARTS & MATERIAL @	7.000% 104.16

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	42.00	14.0	10.0	1,008.00
2-MECH/ELEC	65.00	0.7		45.50
3-FRAME	60.00			
4-REFINISH	42.00	14.4		604.80
5-PAINT MATERIAL	30.00			
LABOR TOTAL				1,658.30
SUBLET REPAIRS				
TOWING				
STORAGE				

2000 FORD F-350 XLT 4DOOR CREW CAB
CD LOG NO 2168-1

GROSS TOTAL
NET TOTAL

3,250.52
3,250.52

ADP SHOPLINK U9487 CD LOG 2168-1 DATE 09/21/04 03:21:02PM R6.35 CD 08/04
HOST LOG
(C) 1998 - 2004 ADP CLAIMS SOLUTIONS GROUP, INC.

2.8 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.
ADP TWO-STAGE EXTERIOR THRESHOLD OF 2.5 HOURS WAS CALCULATED IN THIS ESTIMATE.

THIS DAMAGE REPORT IS BASED ON OUR INSPECTION AND DOES NOT
COVER ADDITIONAL PARTS OR LABOR WHICH MAY BE REQUIRED AFTER
THE WORK HAS BEEN STARTED. AFTER THE WORK HAS STARTED ,
WORN OR DAMAGED PARTS WHICH ARE NOT EVIDENT ON FIRST
INSPECTION MAY BE DISCOVERED. NATURALLY, THIS REPORT CANNOT
COVER CONTINGENCIES. PARTS PRICES ARE SUBJECT TO CHANGE
WITHOUT NOTICE. THIS REPORT IS FOR IMMEDIATE ACCEPTANCE.
I HEREBY AUTHORIZE THE ABOVE WORK AND ACKNOWLEDGE
RECEIPT OF COPY HEREOF:

SIGNED: _____

DATE: _____

BFNT, LLC
1102 Appleton Drive
Nashville, TN 37210

9/15/2004


MACON, GA

Ref #: 833886

In response to your phone call regarding the situation you experienced with your tire, listed below are the items that are required to process your claim for consideration:

1. Complete and sign the enclosed Incident Report.
2. Two estimates for the repair of your vehicle from a repair facility you would use. Photos of the damage are helpful, and can also be sent with the estimates.
3. A copy of the replacement tire invoice and a legible shipping cost receipt.
4. Also, the tire that caused the damage **must** be shipped to us **prepaid**.

Upon receipt of all of the above items, we will advise you in writing of our decision, usually within 30 days. Please make a copy of the paperwork, estimates and receipts for your own files.

The tire that caused the alleged property damage to your vehicle must be shipped **freight prepaid** to the address shown on the enclosed shipping label. Your shipping cost will vary depending upon the shipment method you use. For reference, UPS, Ground Service, will cost about \$15 - \$30 for a passenger car tire. The freight company may require that you package the tire in a box for shipment. If we conclude that the claim should be accepted after we examine the tire, we will reimburse you for the cost of shipping the tire to us. If we conclude that the claim is denied and you request that your tire be returned after the inspection, it will be shipped by us **freight collect**. The estimated freight collect shipping cost is about \$30.

See the attached "Help Us Help You" for details regarding the process and Instructions for Shipping Your Tire And The Requested Paperwork.

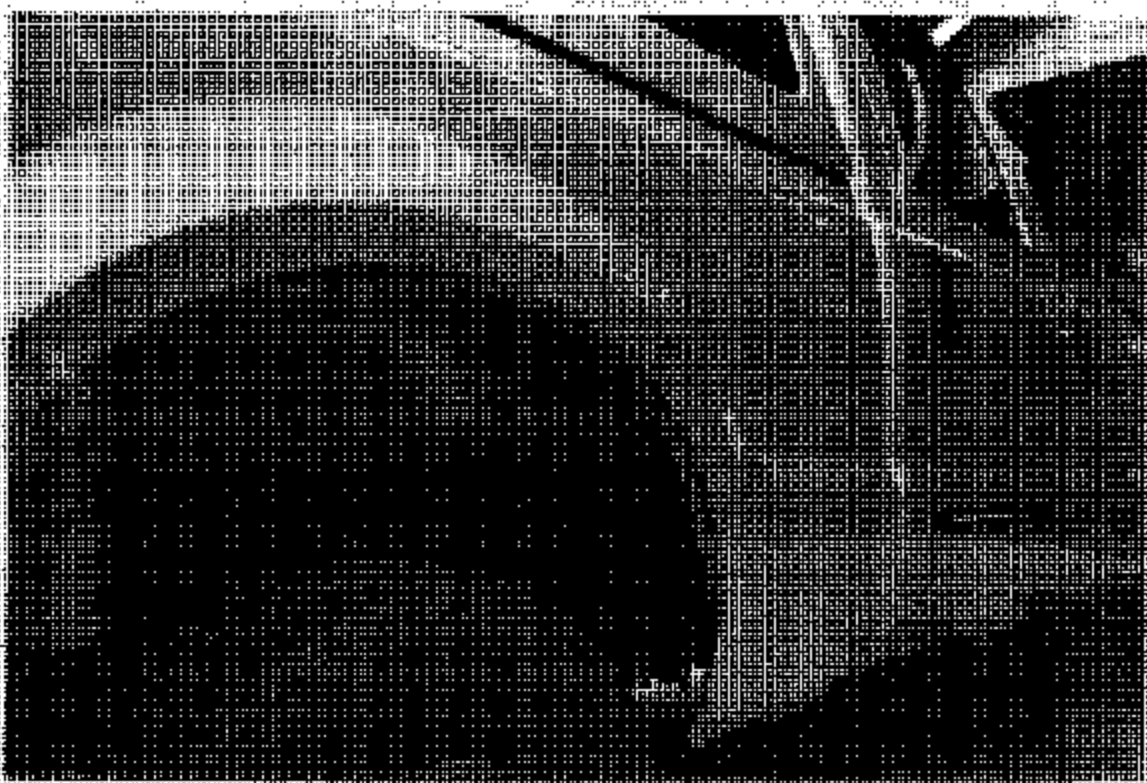
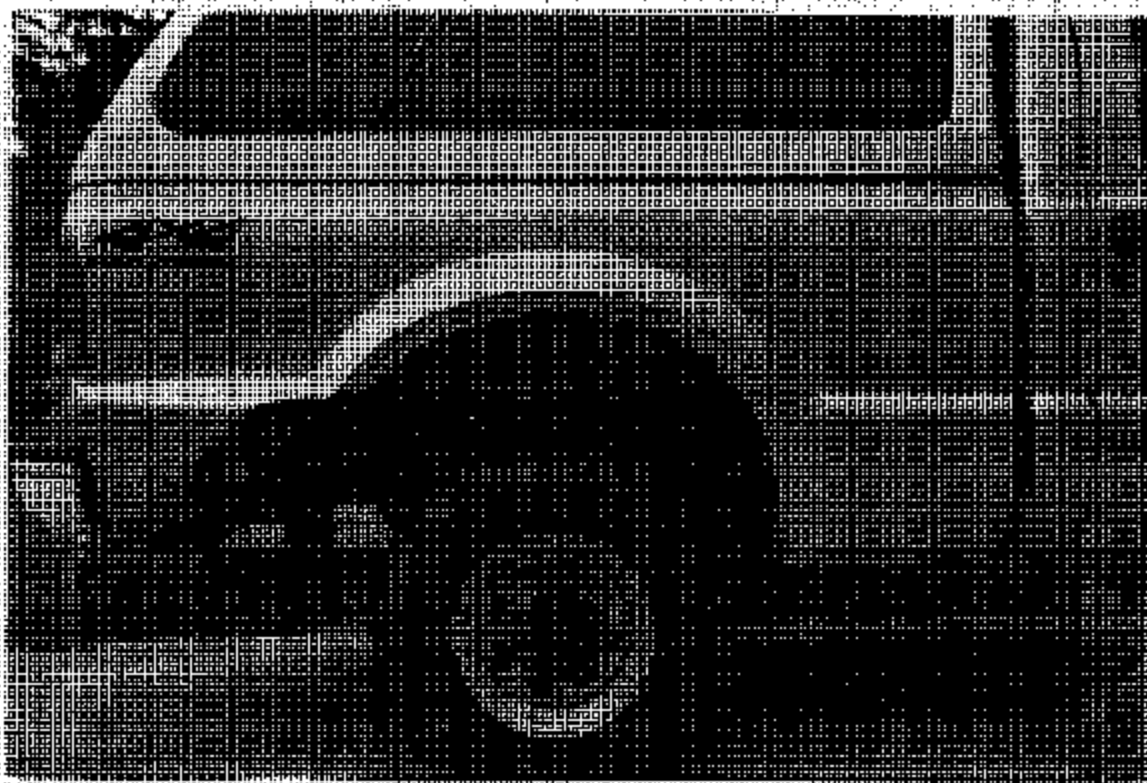
Following the included instructions and using the enclosed materials will expedite our review process.

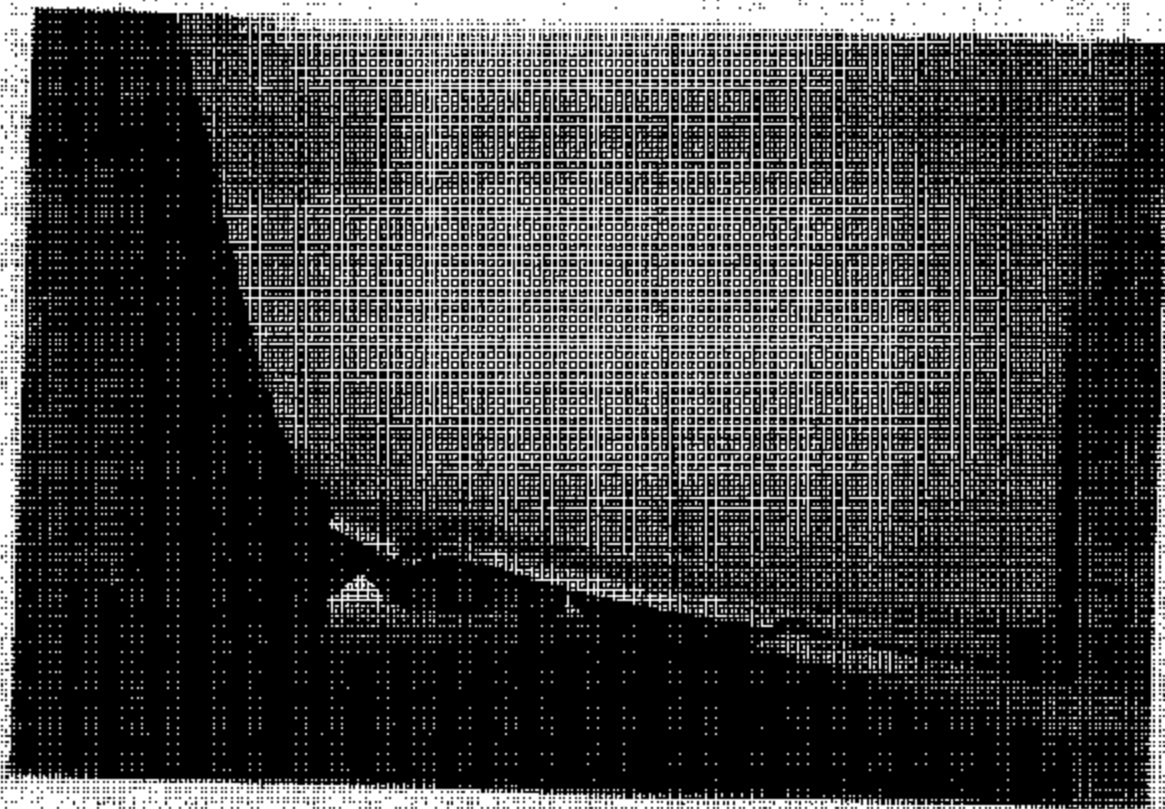
Please keep in mind that any tire, no matter how well constructed, may fail in use as a result of punctures, impact damage, improper inflation, overloading, or other conditions resulting from use or misuse for which we are not responsible. Many of the submitted tires we receive failed for one of these reasons above and the claims are accordingly denied for payment.

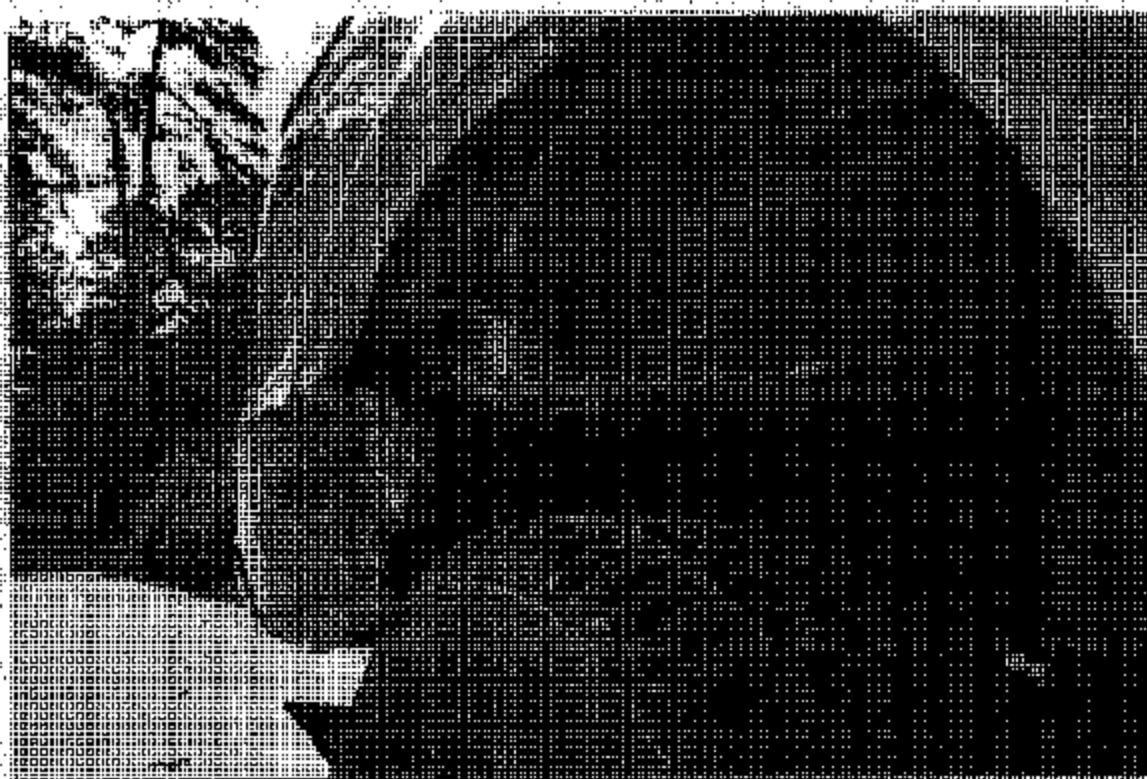
Thank you for your cooperation. If you have any questions, please feel free to contact us at 1-800-356-4644.

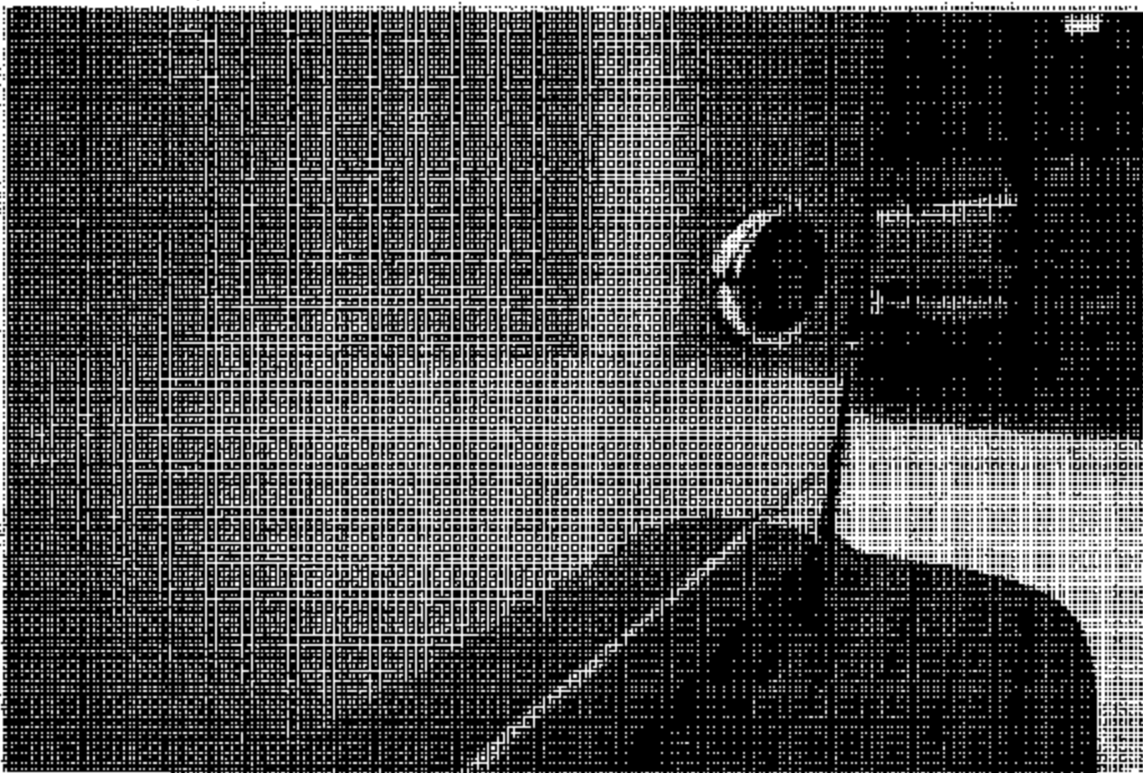


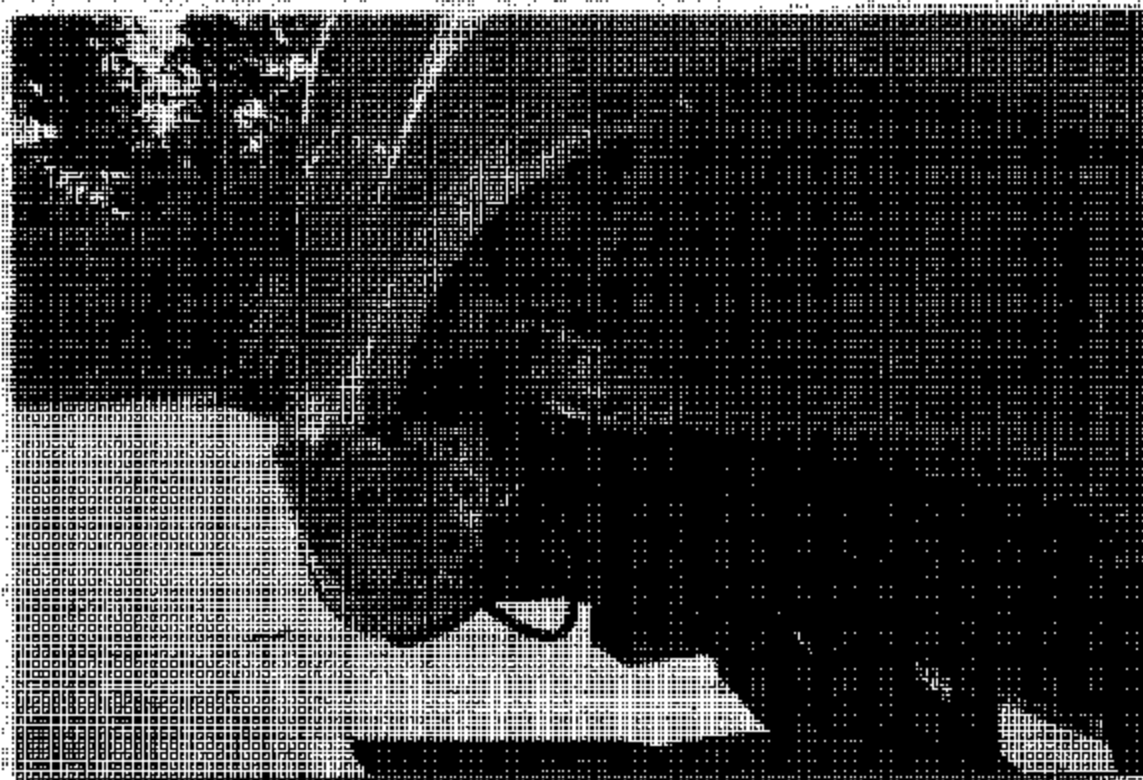
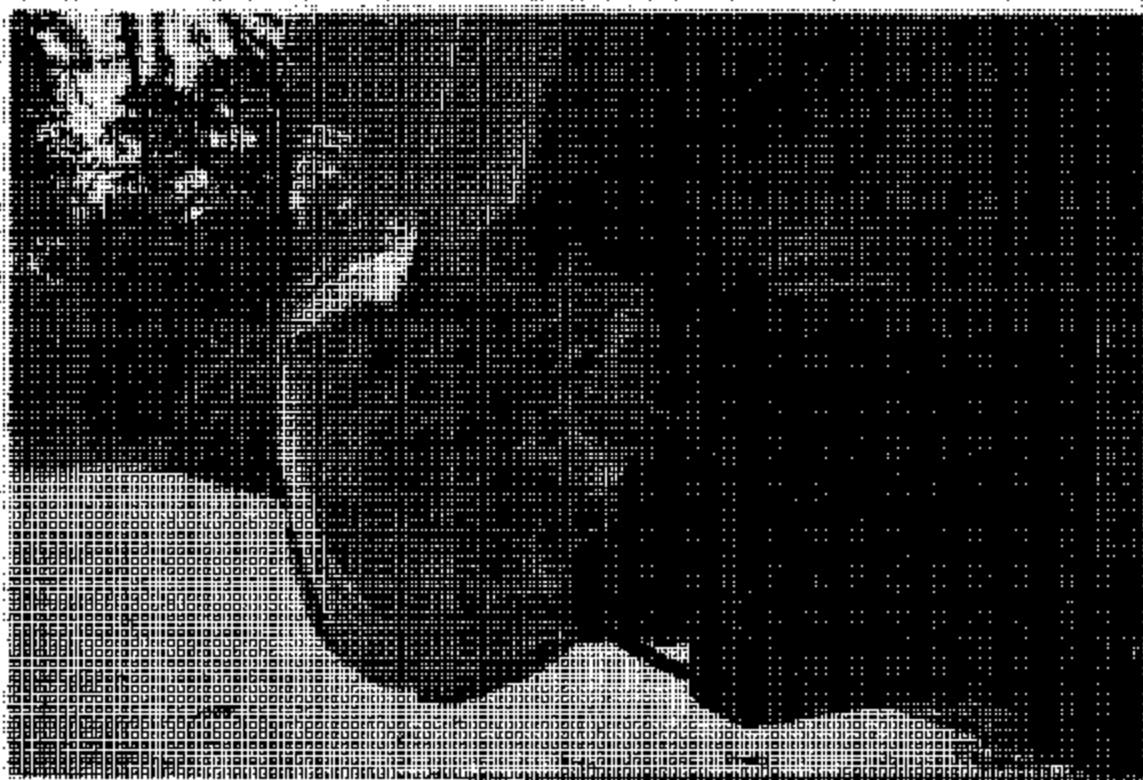
Time and Place	Date of Incident Sept. 10, 2004	Time 5:45 AM	Exact Location Where Incident Occurred I75N just north of Rumble Rd Exit	
Customer Vehicle	Vehicle Make Ford	Year 2000	Model F350 SD	Mileage 48,654
	Owner of Auto [Redacted]			Telephone Number [Redacted]
	Address [Redacted]		City Macon	State Zip Code GA 31210
	Driver [Redacted]		Minor Yes ☐ No ☒	Telephone Number [Redacted]
	Address [Redacted]		City Macon	State Zip Code GA 31210
	Passenger (List All) None		Minor Yes ☐ No ☐	Telephone Number [Redacted]
	Address [Redacted]		City [Redacted]	State Zip Code [Redacted]
	Vin Number 1FTSW31F2YE [Redacted]			Trailer Hitch? Yes ☒ No ☐
	Vehicle Usage: Recreational ☐ Personal ☒ Commercial ☐			What is towed? Boat
	Is this a motorhome or conversion van? Yes ☐ No ☒ Has the vehicle been modified? Yes ☐ No ☒ If Yes? What is Model? If so, how?			
Property Damage to Customer's Car	Did the vehicle rollover? Yes ☐ No ☒		Was the vehicle involved in a crash? Yes ☐ No ☒	
	Damage to Customer Vehicle See pictures included. Right bedside panel, tail pipe, see estimate list.			Estimated Cost \$3293.10
	Have you submitted this to your insurance company? Yes ☐ No ☒			
	Are you planning to submit this claim to insurance company? Yes ☐ No ☒			
	Has your vehicle been repaired? Yes ☐ No ☒ DEDUCTIBLE AMOUNT \$ 100.00			
	Customer Insurance Co. (Please include telephone number) State Farm 478-476-2198			
Property Damage to Other Car (if applicable)	Was another Vehicle involved? Yes ☐ No ☒		Name and Address	
	Damage			Estimated Cost
	Does Owner of Vehicle Have Insurance? Yes ☐ No ☐		Covering Damages to Car? Yes ☐ No ☐	Covering Damages to Other Car? Yes ☐ No ☐
	Other Property Damage			
Injury?	Was Anyone Injured? Yes ☐ No ☒		If Yes, Nature of Injury	
Tire Data (if Available)	Tire Size LT 265/75R16 E		Pattern Name Firestone Steeltex A/T	
	DOT Number (10 or 11 digit # located on sidewall) DOT VN W 81 XL		Position Mounted Right rear. Mileage on Tire 48,654	
Description of Incident	After leaving home and traveling for about 15 minutes I felt a vibration and started to reduce speed to stop but before being able to do so the right rear tire separated and caused damage to my vehicle. The tire stayed inflated. I installed the spare tire on my truck to return home.			
Signature of Customer [Redacted]			Date Signed 09-25-04	

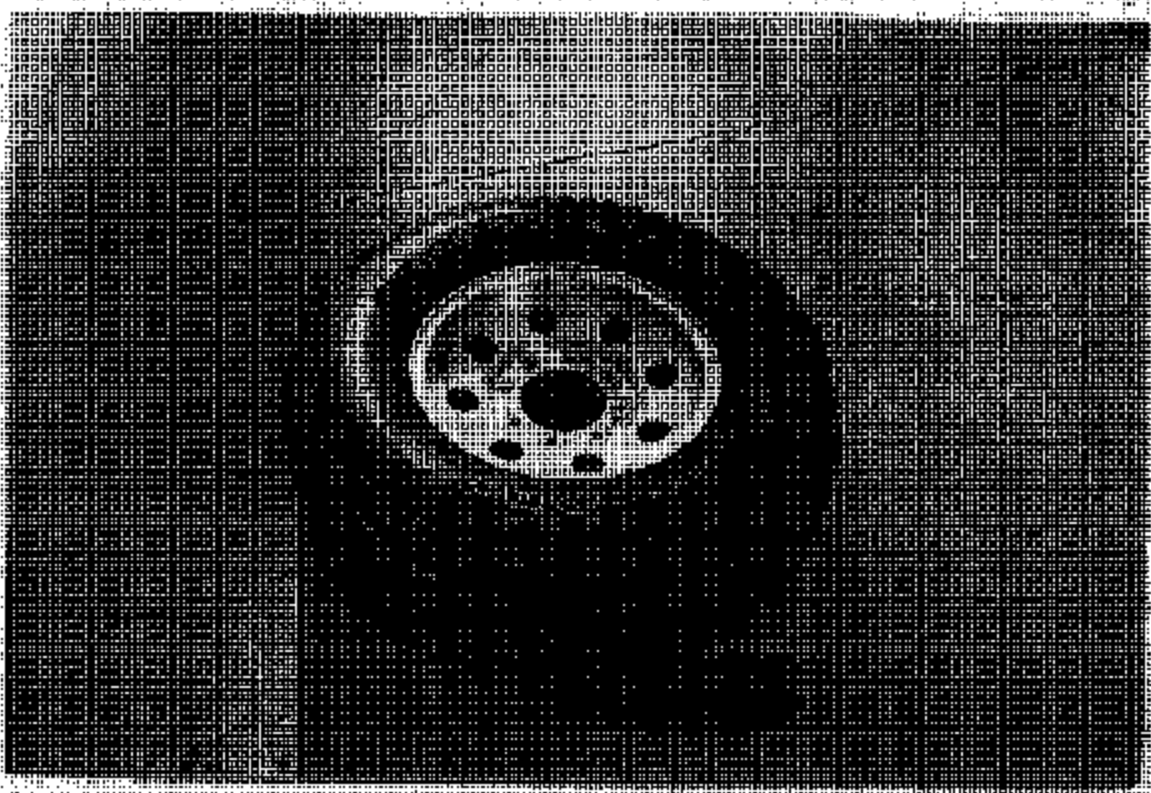
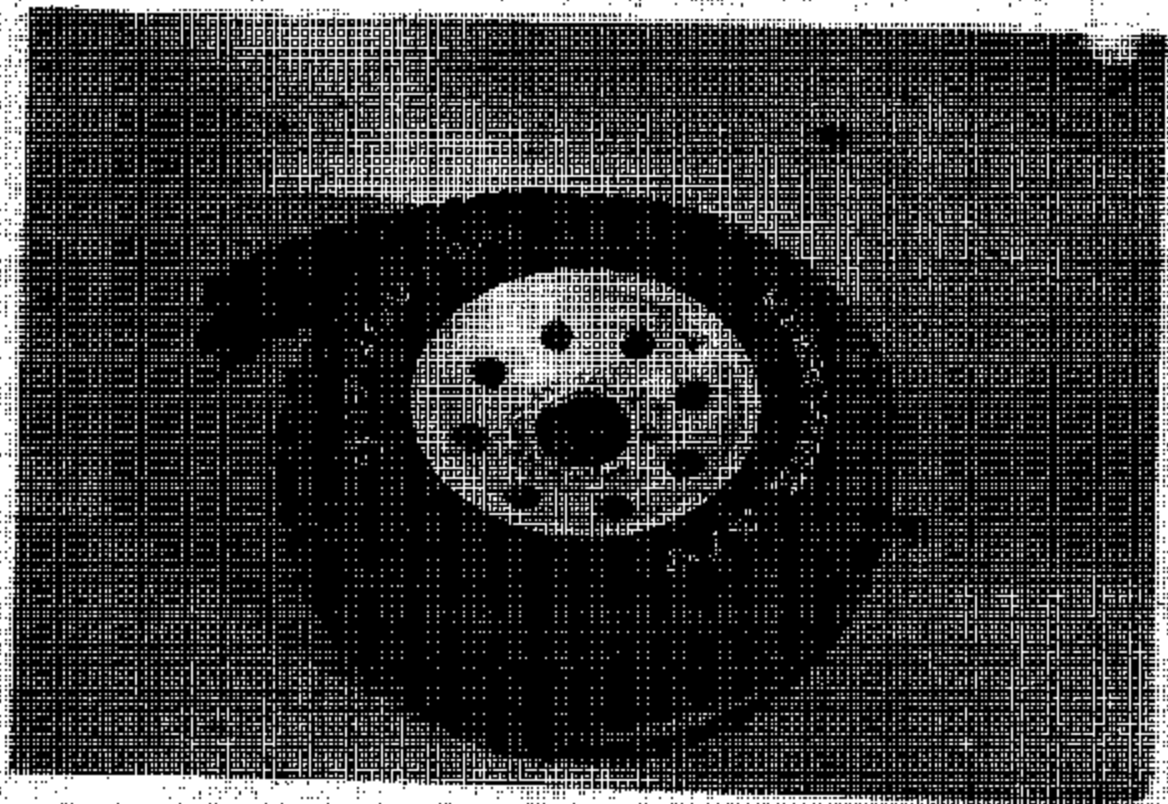


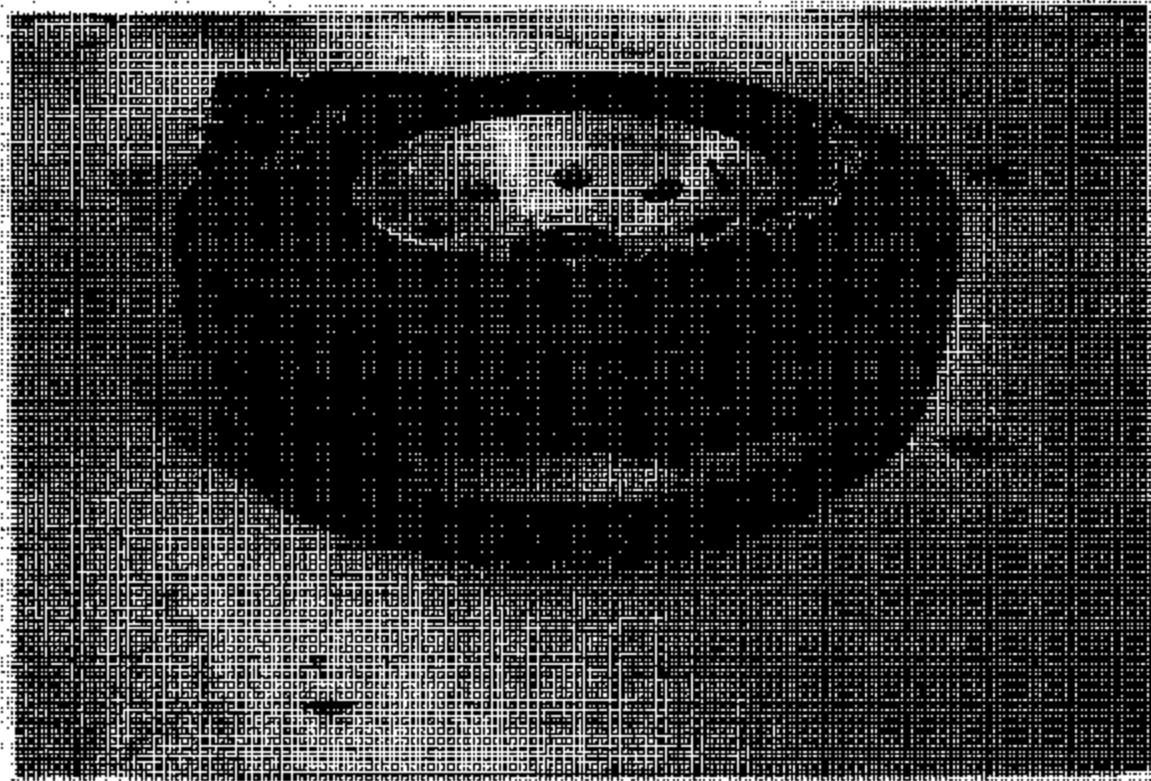
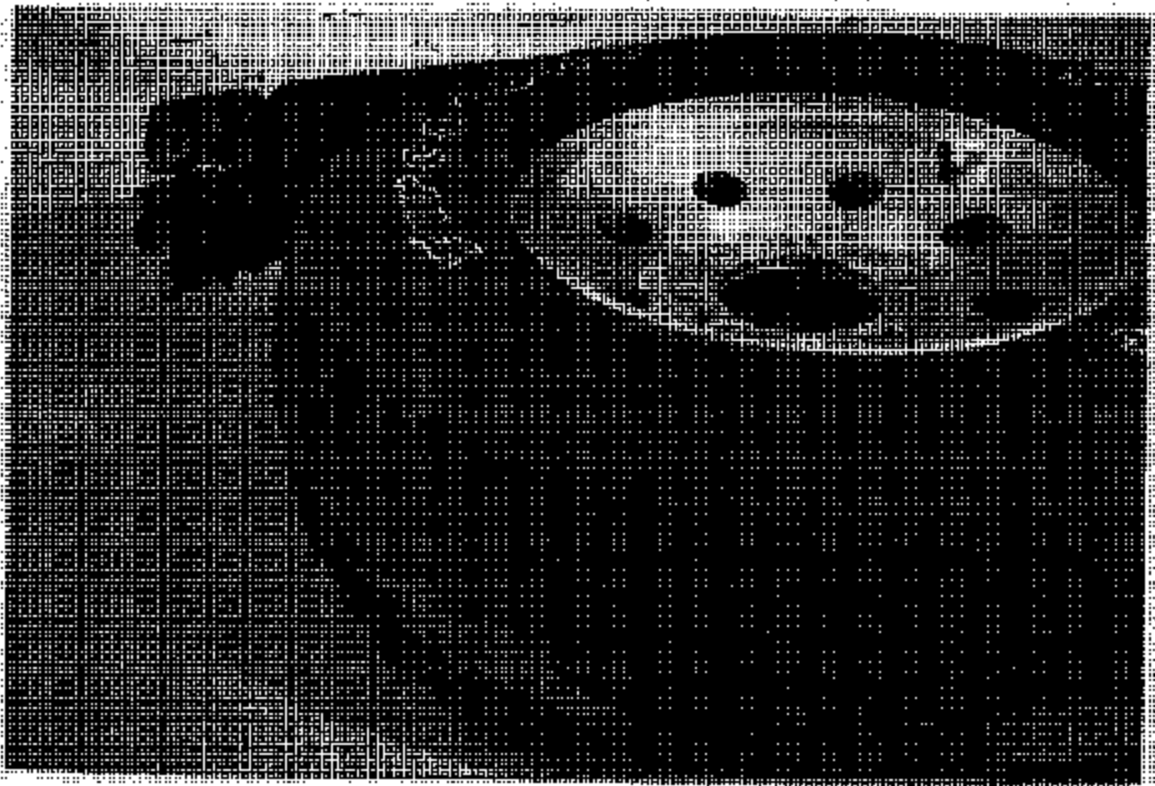


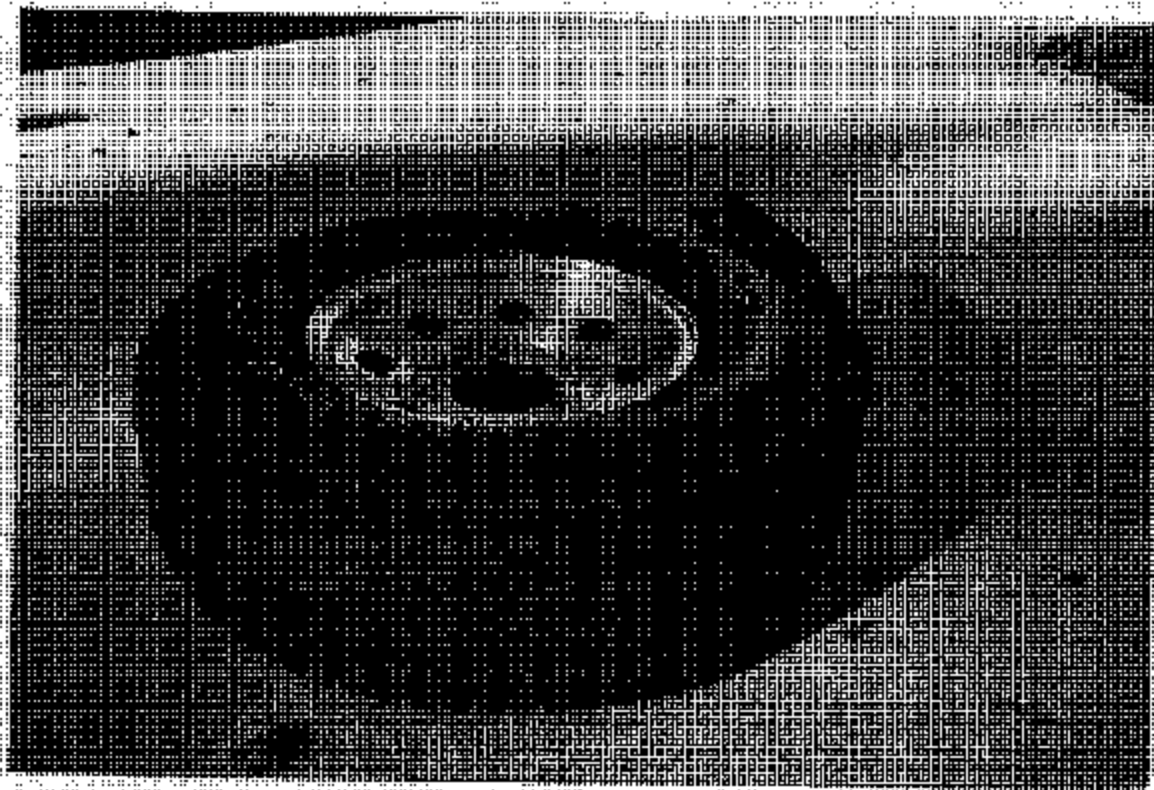
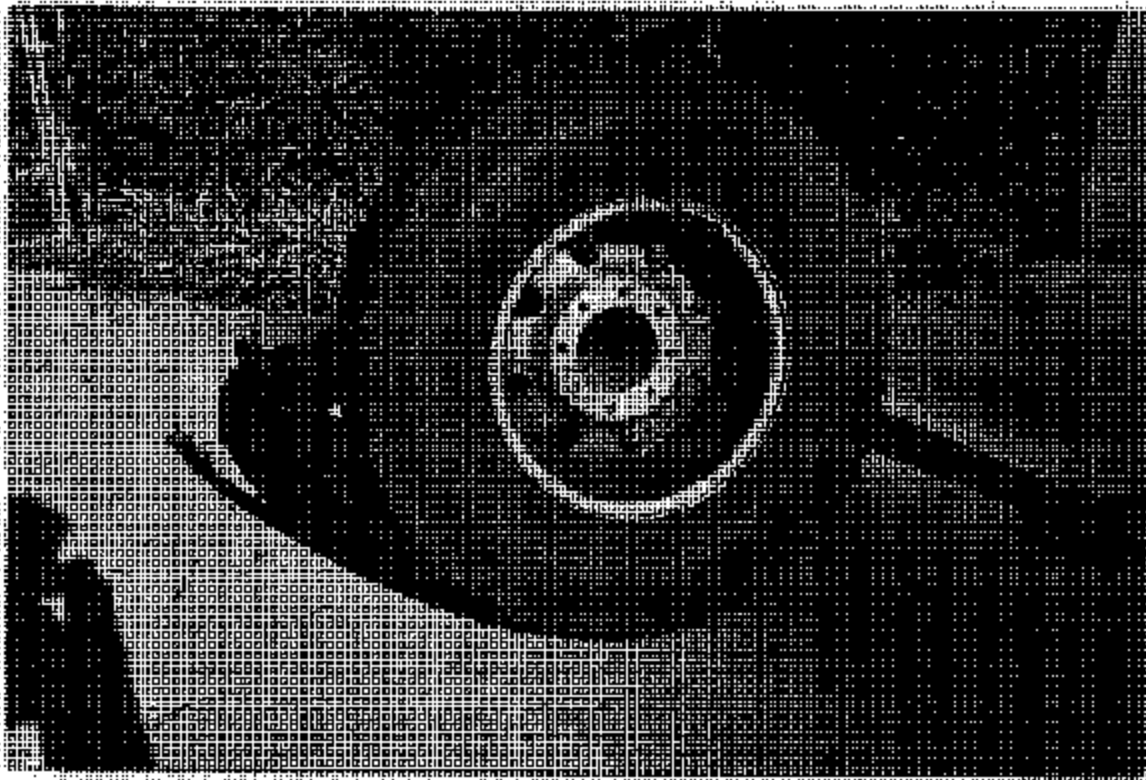


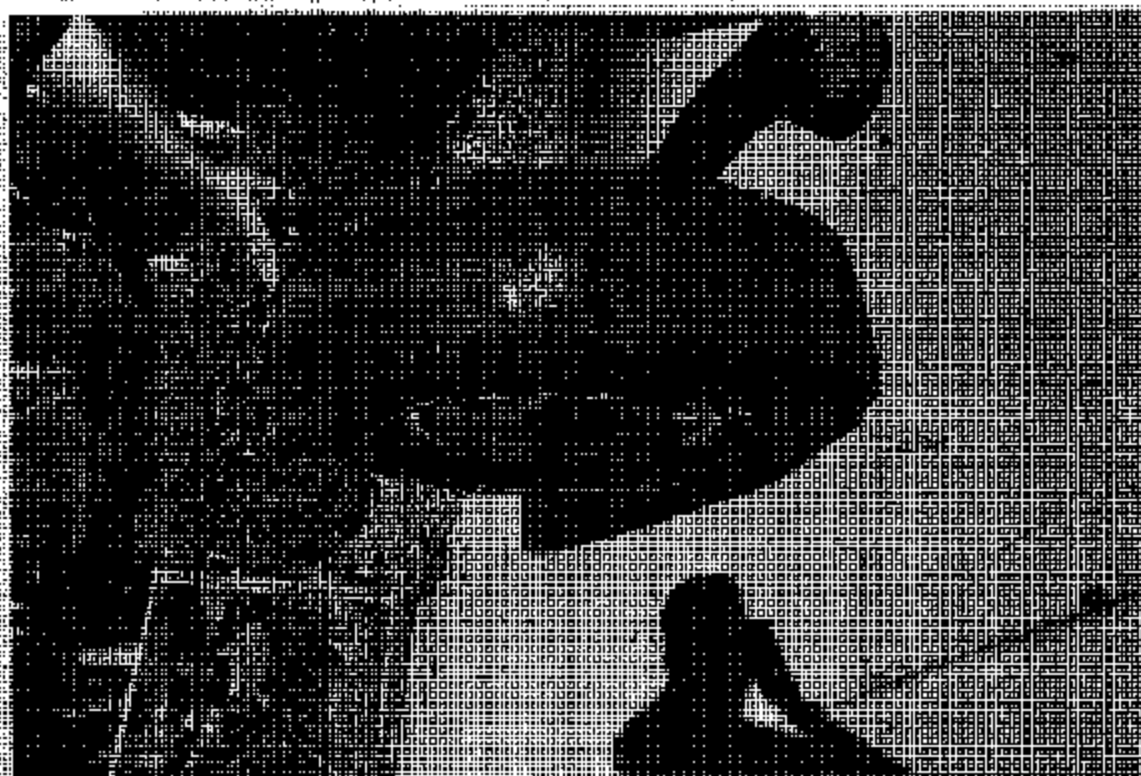


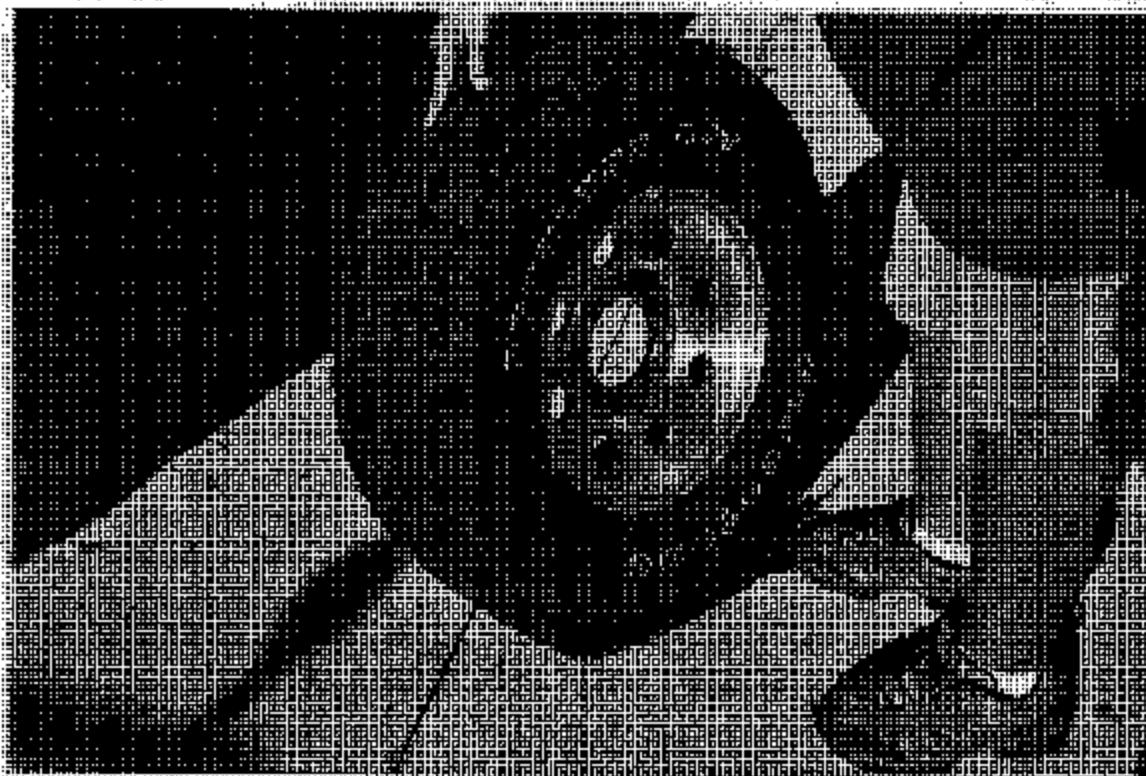


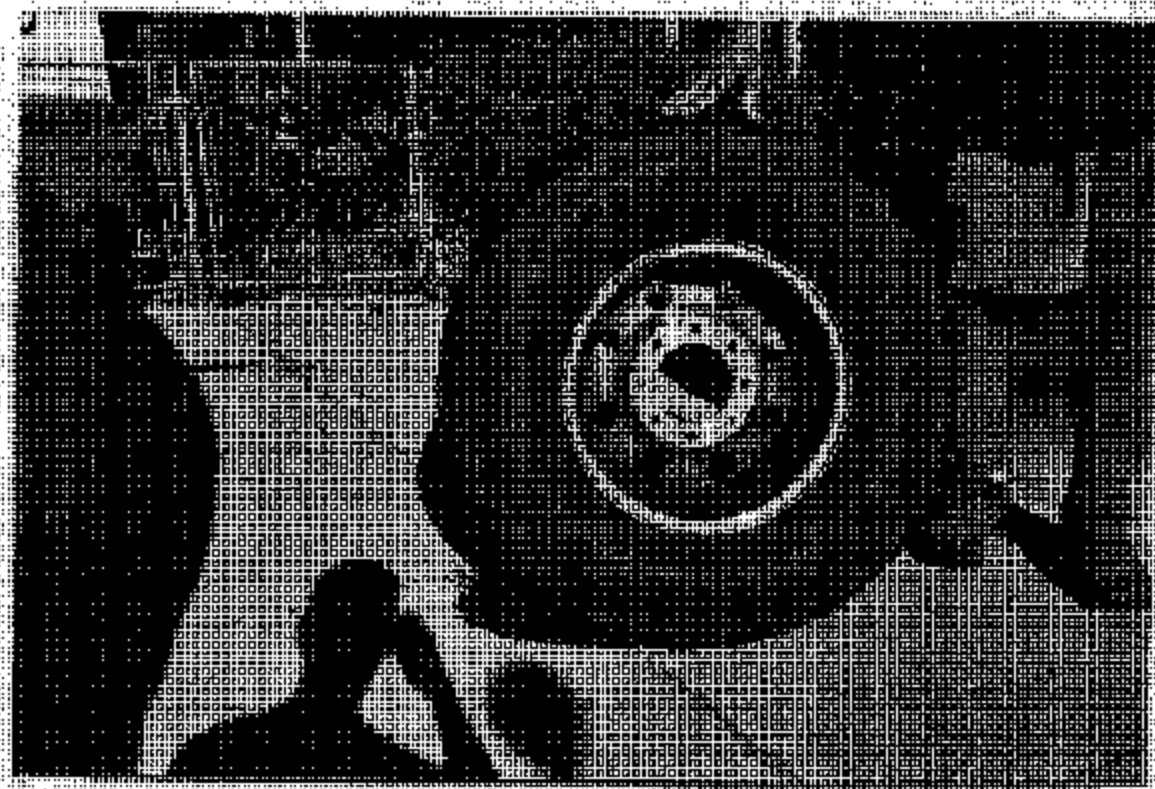
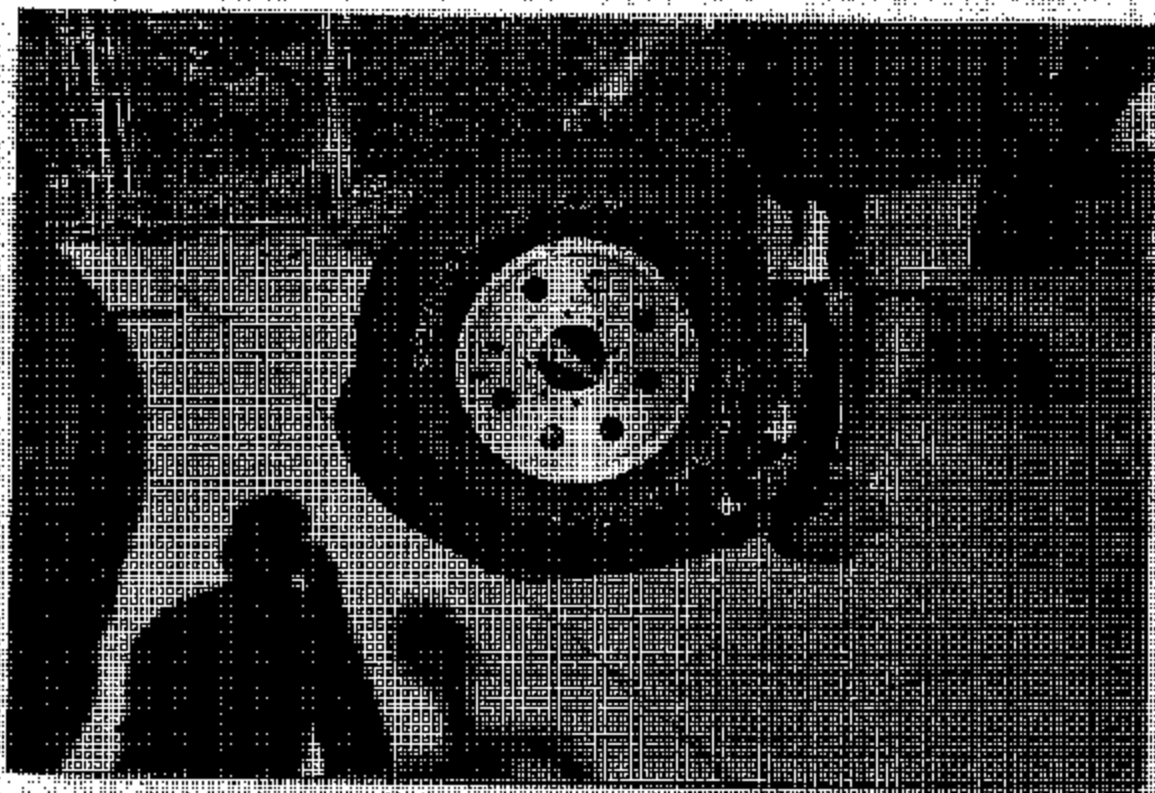


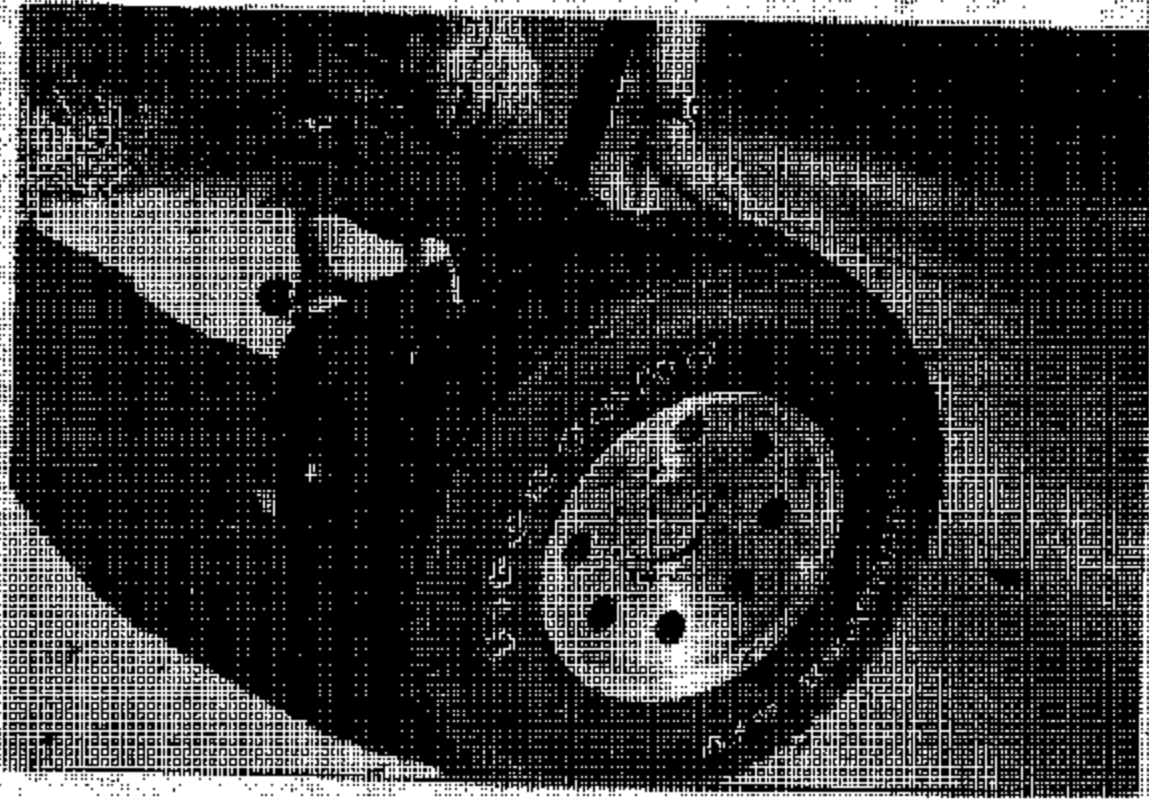


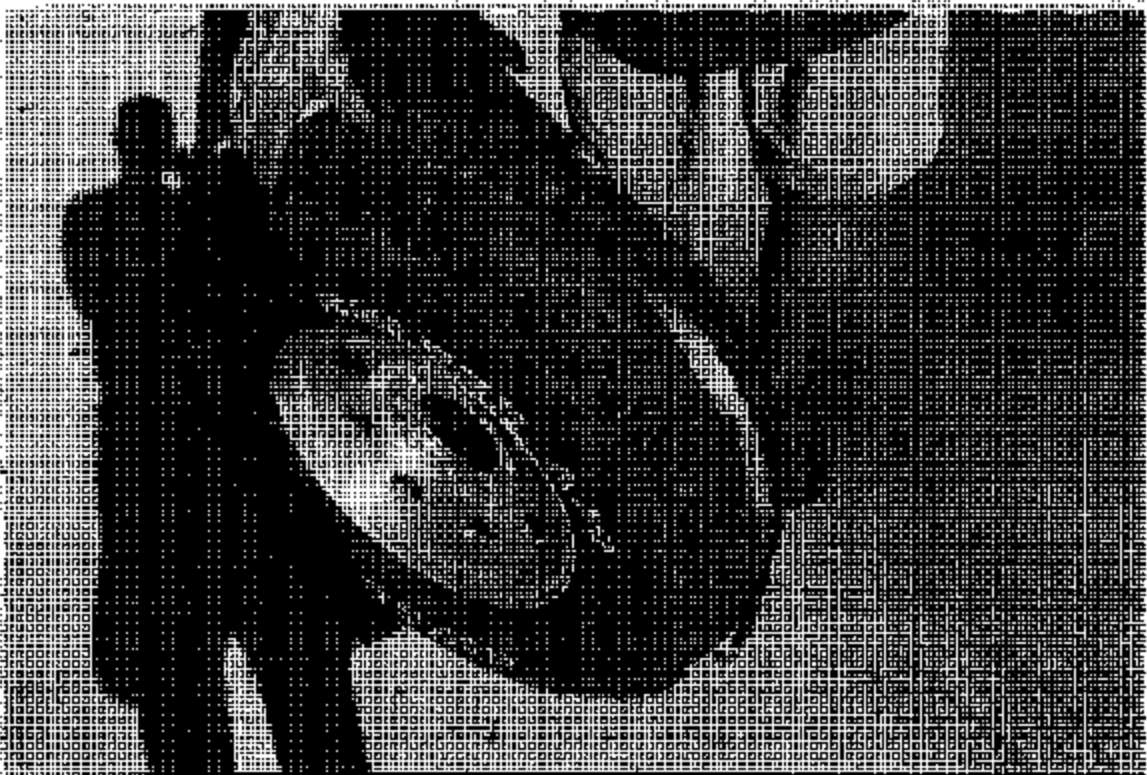


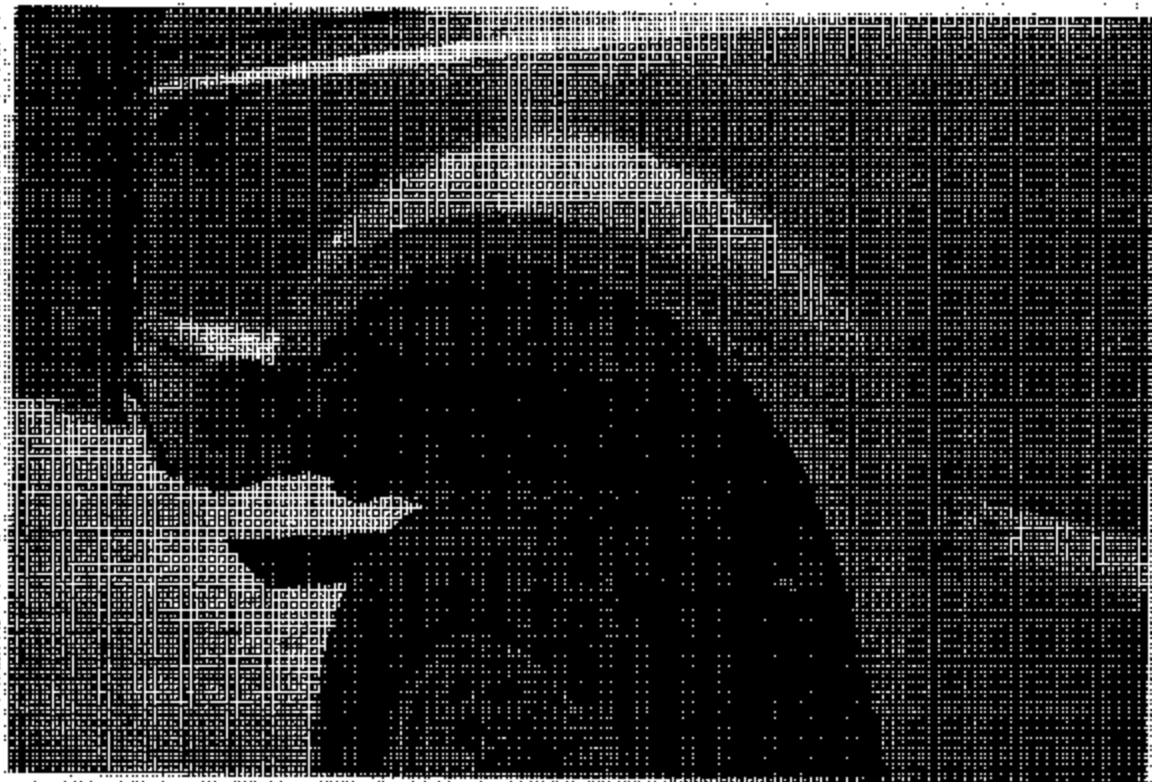












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