



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Data Received
2004
14-SEP-2004

Repository
Reference No. 336
10092158

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City PAIA State HI Zip Code _____

E-mail Address _____
Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KLAVB6920YE

Make **DAEWOO** Model **LEGANZA** Model Year **2000**

Date Purchased _____ Dealer's Name and Telephone Number **Cutter (808) 442-9400** Engine: No. Cylinders **4** Fuel Type: **Gas**

Original Owner **Present** Dealer's City **Kahului** State **HI** Zip Code **96732**

Transmission Type **AUTOMATIC** Antilock Brakes Cruise Control Powertrain **FRONT WHEEL DRIVE**

Vehicle Component Code **D60000 ENGINE AND ENGINE COOLING**
Multiple Failure: **1**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) **14-SEP-2004
02-FEB-04** Failure Mileage **52860** Failure Speed **45**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P216/65R15) _____
DOT No. (Example: DOTM8A8C03E) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured **0** Number of Deaths **0** Reported to Police **N**

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED RECALL 04V390000 CONCERNING CAM SHAFT SENSOR FAILURE. DEALER WAS NOT IN OPERATION. *AK
About 1 week prior to servicing, engine warning light came on, at which time I called Aikawa for an appointment to replace defective part. (Invoice/Repair Bill # 2613) dated 02-02-04.
On Sept. 14, 2004 received Safety Recall Notice from Daewoo Motor America, Inc. dated Sept, 2004. I proceeded to make my appointment with Aikawa Auto Repair, Inc. and had the Cam Sensor checked and approved safe, but was told that Daewoo would not approve. the addition of an inline Fuse to the Cam Sensor wiring. Although in the

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Recall notice it was clearly stated that the addition of an in-line fuse to the CMP sensor wiring was warranted.

Recall Servicing invoice # 3532 dated 9-23-04

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH 2 DOT)



U.S. Department of Transportation
National Highway Traffic Safety Administration
http://www.nhtsa.dot.gov/odot





Daewoo Motor America, Inc.

1055 W. Victoria St.

Compton, CA 90220-8709

September, 2004

(II)

**Safety Recall Notice
Lanos, Nubira, Leganza**

Dear Lanos, Nubira, and Leganza Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daewoo has decided that a defect which relates to motor vehicle safety exists in certain Lanos, Nubira and Leganza model vehicles.

The problem is with the Camshaft Position (CMP) Sensor that may be installed in your Daewoo vehicle. The CMP sensor sends a CMP sensor signal to the engine control module (ECM). The ECM uses this signal as "sync pulse" to trigger the fuel injectors in the proper sequence. In rare instances, due to a possible crack in the C2 capacitor attached to the CMP Sensor PC board, CMP Sensor may malfunction, which will cause the check engine warning light in your instrument panel to illuminate. Additionally, the Camshaft Position Sensor and wiring may melt resulting in a burning smell and/or visible smoke and possibly an underhood fire.

If you have taken your Daewoo in for service since October 2001 because the Check Engine Warning Light was illuminated on your instrument panel, contact your Daewoo Dealer or Authorized Service Center (ASC) immediately to arrange for your vehicle to be inspected, because your CMP Sensor may have been replaced with one that is subject to this recall. Your dealer or ASC will inspect your vehicle and, if your CMP Sensor needs to be replaced, will replace the sensor and add an in-line fuse to the CMP Sensor wiring. If you are not the first owner of your Daewoo vehicle and/or are not sure if your vehicle has been serviced because of an illuminated Check Engine Warning Light, you should also immediately contact your Daewoo Dealer or Authorized Service Center (ASC) to arrange for your vehicle to be inspected.

If your vehicle has not been serviced since October of 2001 to address an illuminated Check Engine Light, or your vehicle's VIN* is not within the following VIN range, your vehicle is not subject to this recall campaign, and you need take no further action at this time.

- Lanos (VIN* numbers: 158465 to 715060)
- Nubira (VIN* numbers: 157058 to 778128, 998142 to 998146)
- Leganza (VIN* numbers: 105594 to 331911)

*VIN=Vehicle Identification Number

If it is determined your vehicle is affected by this recall and you incurred out-of-pocket expenses to repair the defect identified in paragraph three above within the past twelve months, Daewoo will reimburse your reasonable expenses, which include our suggested retail cost for related parts and reasonable labor time / amount for the labor that was performed. To claim your reimbursement, send us a copy of your receipt for the work performed on your vehicle. The receipt must identify the date on which the work was performed, describe the work in enough detail to show that it was done to address the defect identified in this letter, and show the amount of the charges for the work. Send your claim to Daewoo Motor America, 1055 West Victoria St., Compton, CA 90220. You must include a letter affirming that you were the owner of the vehicle at the time the repair was made, and identifying where the reimbursement check should be sent.

If you are the owner of the subject vehicle, but have leased it to another person, you are required by federal law to forward a copy of this notice to your lessee by first class mail within ten days of your receipt of this letter. See 49 C.F.R. 577.7(a)(2)(iv).

If you believe that Daewoo has failed or is unable to remedy the defect described in this letter without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at (888) 327-4236.

Because your safety is very important to Daewoo, we urge you to have your vehicle inspected and repaired immediately. Your Daewoo dealer or Authorized Service Center (ASC) inspect your vehicle and determine if it is involved in this recall. If your Daewoo is involved in this recall, your dealer will replace the Camshaft Position Sensor and add an in-line fuse to the Camshaft Position Sensor wiring.

This service will be performed for you at no charge and should take about one hour. Thus, to minimize waiting time, you are advised to make an appointment with your Daewoo dealer or Authorized Service Center (ASC), in advance. If, however you take your vehicle to your Daewoo dealer or Authorized Service Center (ASC) on the scheduled service date and you have a problem with obtaining the corrective service on that date, please contact the Daewoo Customer Assistance Center toll-free at (877) 362-1234, option 6. A Daewoo representative will assist you with arranging prompt service for your vehicle.

The enclosed Owner Reply Card identifies your vehicle. Presenting the card at the time of your service will assist your Daewoo Dealer in completing this procedure in the shortest time possible. If you have sold or traded your vehicle, please let us know by completing the enclosed postage-paid reply card and returning it to us.

We apologize for any inconvenience this may cause you. We have taken this initiative in the interest of your safety and continued satisfaction with your Daewoo vehicle.

Sincerely,

Daewoo Customer Relations Department

Paia, HI

September 23, 2004

Daewoo Motor America, Inc.
1055 W. Victoria St.
Compton, CA 90220-9709

RE: Safety Recall Notice
Lanos, Nubria, Leganza

I am responding to your letter dated September, 2004 regarding the above-referenced.

I now own a Daewoo Leganza (VIN# KLAVB6920YB) and did so at the time I had the Cam Sensor replaced early this year by my mechanic Aikane Auto Repair, Inc (Invoice/Repair Bill #2613 attached hereto).

Please send the reimbursement check to the above-referenced Post Office Box.

If you have any questions or need more information call me at |

Sincerely,

Encl.

daewoo04.1



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Consumer:

As a result of your recent report to the DOT Auto Safety Hotline (DOT Hotline), we have recorded that report on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe is(are) relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar. When reporting a tire problem, the brand name, tire name and complete tire size should be included. If possible also provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

The Privacy Act prohibits our agency from identifying you to the manufacturer without your permission. If you wish to give us that permission, please mark the appropriate authorization box and sign the form to allow us to provide your name to the manufacturer. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicle or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-address portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-address portion of the form is showing.

If further assistance is needed, please contact Mr. Michael J. Jordan, Safety Defects Program Administrator, Correspondence Research Division.

Thank you for your cooperation.

Sincerely,

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures: VOQ
DOT Hotline Pamphlet



DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4238

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**