



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-4DOT (1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 120

Date Received

Repository

13-SEP-2004

Reference No.
10091891

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: WINCHESTER State: IN Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 09/24/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1B3ES67Y0TD [Redacted]
Make: DODGE Model: NEON Model Year: 1998
Date Purchased: 08-04 Dealer's Name and Telephone Number: [Redacted] Engine: No. Cylinders: 4 Fuel Type: unleaded
Original Owner: Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted]
Transmission Type: Automatic Antilock Brakes Cruise Control
Powertrain: [Redacted] Vehicle Component Code: D80000 ENGINE AND ENGINE COOLING
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 13-SEP-2004
Failure Mileage: 80,000
Failure Speed: IDLE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R16): [Redacted]
DOT No. (Example: DOTM19ABC038): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER STATED WHILE APPROACHING A STOP VEHICLE IDLED/SLOWED DOWN, AND DIED. CONSUMER HAD TO RESTART IT. THIS HAPPENED CONTINUOUSLY. TOOK VEHICLE TO SEVERAL DEALERS, AND THEY COULD NOT RESOLVE THE PROBLEM. CONSUMER STATED THAT ONE DEALER CHARGED HIM \$700.00 FOR REPAIRS, BUT IT DID NOT FIX THE PROBLEM. *AK
Purchased car from an individual named Glenna Pittman, Winchester, IN
P. Pittman won this vehicle from Maple-Tire Chrysler-Dodge, Winchester, IN
we had work done at Expressway Dodge - Evansville, IN
I believe this car is a lemon & was given away as a prize this year
at Maple-Tire Dealership - Winchester - IN

Include, if available: Police/Fire Department Report, photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) The information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with a administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Returned to same Dealer that did the \$700⁰⁰ worth of work. They wanted to do \$1200⁰⁰ worth of work, valves, springs & Timing chain (internal engine work). I had no faith this would remediate the stalling problem so I refused this service. Other 1996 Dodge neons have been recalled because of the same problem I am experiencing stalling & I'm sure my problem is electrical, the same as recalled. Vehicle runs fine except for the stalling

IT may also be worth mentioning this car was given away @ a dealership as a door prize for an open house in May of this year, (So the previous owner tells me) Further investigation tells me this car was being a problem prior to the dealership giving it away, I will continue to urge the Nunee Family to share their info about the car prior to May of this year.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

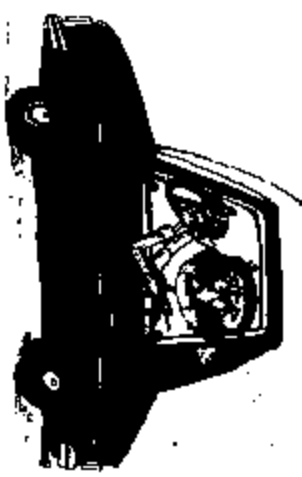
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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