



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FDR AGENCY USE ONLY 100216

Date Received  
CT 15 AM 11:36  
13-SEP-2004

Repository   
Reference No.  
10001982

OWNER INFORMATION (Type or Print)

Name [Redacted]  
Address [Redacted]  
City SEABROOK State NH Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]  
Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner [Redacted] Date 09/15/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1YVFP80C135 [Redacted]  
Make MAZDA Model MAZDA6 Model Year 2003  
Date Purchased [Redacted] Dealer's Name and Telephone Number IRA Mazda  
Engine: No. Cylinders 4 Fuel Type: Gas (2) Petrol  
Original Owner  Dealer's City Danvers State MA Zip Code 01929  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control  
Powertrain Vehicle Component Code 016000 STEERING:HYDRAULIC POWER ASSIST SYSTEM  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 13-AUG-2004 Failure Mileage 12072 Failure Speed 60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM18ABC096)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Name: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING 60 MPH VEHICLE SWERVED TO THE LEFT. CONSUMER WAS NOT ABLE TO MAINTAIN CONTROL OF THE VEHICLE, AND IT CRASHED INTO A CONCRETE WALL. VEHICLE WAS TOWED TO THE DEALER FOR INSPECTION, AND MECHANIC DETERMINED THAT RAIN CAUSED THE VEHICLE TO SWERVE. \*AK

Crashed into embankment; The car went off the road and skidded about 50 yards. The car was pulled from the middle lane across the first lane. Manufacturer stated car had a road vibration and pulled to left which may have caused the swerve. Please see over

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY  
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- CAR WAS IN Center lane
- CAR swerved to left went across fast lane
- Car went down and then up embankment
- Car Skidded about 50 yards and finally I could stop it

I had car towed to dealership. They were highly Sarcastic  
 They found no failed parts.  
 They found a vibration on "Front Passi" and that vehicle  
 was pulling [to the left]  
 They performed a Realignment and Rebalance \$138.15  
 They stated it was either raining (was not) or I ran over  
 something [I did not]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
 National Highway Traffic Safety Administration  
 Office of Defects Investigation, NVS-216  
 400 7th Street, SW  
 Washington, DC 20590



**VEHICLE OWNER'S QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR**

**DASH2DOT**


and dial toll free at

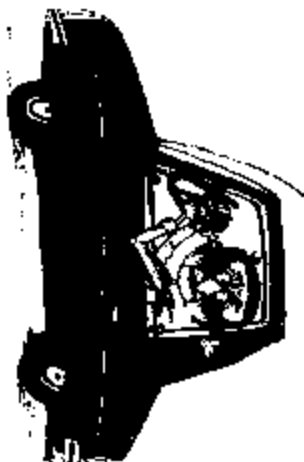
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THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).