



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

Reference No.
10001853

OWNER INFORMATION (Type or Print)

Name

Address

City BATTLE CREEK

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2C1MS2481N6

Make
GEO

Model
METRO XFI

Model Year
1992

Date Purchased

Dealer's Name and Telephone Number

Engine:
No. Cylinders 3

Fuel Type:
Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code
021000 SUSPENSION: FRONT

MANUAL

☐ Cruise Control

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
28-APR-2004

Failure Mileage
79000

Failure Speed
45 MPH

Body WHERE THE CONTROL ARMS CONNECT
TO IT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC035)

☐ Original Equipment
Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT ANY SPEED FRONT END BECAME UNCONTROLLABLE. CONTROL ARM HOOKS RUSTED. AS A RESULT, STEERING WAS INOPERABLE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHILE DRIVING MY DAUGHTER OVER TO A FRIENDS HOUSE WE WERE DRIVING ON DICKMAN RD HERE IN BATTLE CREEK. AT 45 MPH MY CAR WENT OUT OF CONTROL TAKING US INTO THE OTHER LANE THEN BACK. IF THERE WOULD HAVE BEEN ANOTHER CAR IN THE OTHER LANE WE WOULD HAVE HIT IT. IT SCARED AND HAD BOTH OF US SHAKING IN FEAR

I CALLED HERITAGE CHEVROLET HERE IN BATTLE CREEK TOLD THEM ABOUT THE PROBLEM AND ASKED IF THERE WAS A RECALL FOR THIS PROBLEM (THEY SAID NO). THEN I ASKED IF THERE WERE REPLACEMENT PARTS FOR THE BODY WHERE THE CONTROL ARM CONNECT AND AFTER CHECKING HE SAID THERE WASN'T. THEN I ASKED WHAT COULD I DO HE LAUGHED AND SAID I COULD GO TO THE JUNK YARD CUT THEM OUT AND HAVE THEM WELDED IN. THIS SOUNDED EXPENSIVE AND DANGEROUS NOW I HAVE A CAR WITH A GOOD ENGINE & TRANS. NEW BRAKES VERY LITTLE SURFACE RUST THAT I'M UNABLE TO DRIVE

ATTACH ADDITIONAL SHEETS IF NECESSARY

(I BELIEVE WILL END UP COSTING PEOPLES LIVES)

U.S. Department
of Transportation

National Highway
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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