



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4238)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od or

rt dt

od rt

up tr

Reference No.

10091940

SEP 13 AM 5:52

Daytime Telephone Number

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip Code

Napoleon

Ohio

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/25/03

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)

Make

Model

Year

2EZXE0ZB4YA

Sterling

LT 9522

2000

Purchased Date

Dealer's Name

Engine Size (CID/CCL)

☒ Turbo

Oct/2002

Columbus Commercial Vehicle Resale

N14

☒ Diesel

☐ New ☒ Used

Dealer's City Columbus

State OH

Zip Code 43223

No. Cylinders 6

☐ Gas ☒ Fuel Injection

Manufacture Date (on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

7/1999

☒ Manual

☐ Automatic

☐ Driver's Side Air Bag

☐ Motorcyclist

☐ Passenger's Side Air Bag

☐ 2-Point Belt

☒ 3-Point Belt

☒ Yes

☐ No

☒ Front

☒ Rear

☐ 4-Wheel

☐ Car

☐ Van

☐ Minivan

☐ Other

☐ Sport Utility

☒ Truck

☐ Motorcycle

☐ Other

☐ 2-Door ☐ 4-Door

☐ Station Wagon

☐ Pick Up Truck

☒ Other Dump Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

Hendrickson Truck Suspension

☒ Left

☐ Front

☒ Right

☒ Rear

☒ Original

☐ Replacement

☐ Yes

☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand Bridge Stone

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☒ Yes ☐ No

☐ Yes ☒ No

0

0

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Truck was Driving Down the Highway with a load of Manufactured Sand. The NEXT thing the Driver knew he was Fighting To keep the Truck From going off the road and into a ditch. When I got to the wreck it was clear the the Suspension had Come apart. Pitcher's attached.

YAF 89619

UN522

60879-000

Continue on back.

The Privacy Act of 1974 - Public Law 93-578 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Welcome to Hendrickson

Hendrickson International is the world's leading supplier and trailer air suspensions, auxiliary lift axle systems, and metal bumpers for the heavy-duty transportation industry.

Our products support every major North American truck and trailer OEM, as well as many manufacturers in Mexico, Japan, and Latin America.

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What's New at Hendrickson

Blue Bird and Hendrickson Bring Comfort of Air Ride to Buses



Hendrickson and Blue Bird have collaborated to design air platform as an option on Blue Bird's groundbreaking Vision™ school bus.

U.S. Xpress Places Order for 500 AIRTEK-Equipped Volvo VN'S



Hendrickson International, Truck Suspensions Systems U.S. Xpress Enterprises Inc. placed an order for 500 AI equipped Volvo VNL 780s for delivery beginning in May.

HTIS™ — NG™ Provides a Simple Solution For Tire Pressure Diagnostics



Hendrickson Tire Inflation System™ — NG™ (HTIS™) brings fleets and owner operators an affordable option to the pressure maintenance.

Hendrickson Extends INTRAAX Benefits to Self-steer Axle Applications

The lightweight INTRAAX® STEERABLE™, liftable trail suspension system, epitomizes Hendrickson's total axle solutions philosophy.



Hendrickson introduces the Next Generation in Lightweight Steerable Lift Axles



High-lifting, Light Duty Non-steer Axle Series Added to Hendrickson Line.



Hendrickson introduces PRIMAAX™ Heavy-duty Air Suspension for On and Off Highway Applications



Hendrickson enhanced COMPOSITE™ by incorporating reduced-maintenance components while decreasing weight to less than 800 pounds — creating COMPOSITE™.

Hendrickson announces the availability of a HLR-2 Series capacity, high-lifting non-steer suspension for both the tag position.

Building upon a strong heritage of heavy-duty suspension, Hendrickson introduces the new PRIMAAX™ air suspension designed specifically for the rigorous demands of vocal heavy haul truck and tractor applications.

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Tuesday, July 29, 2003


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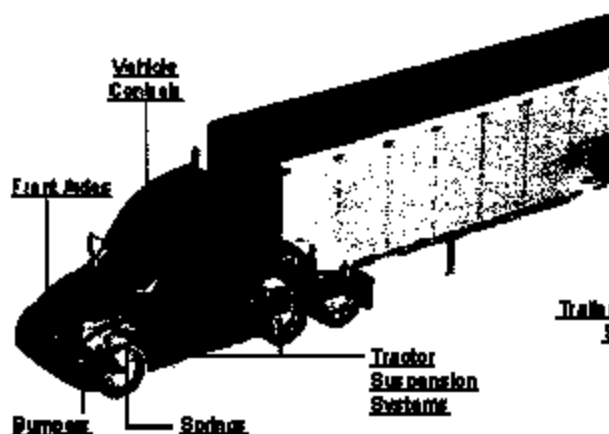
Specification Tools

Use one of our specification tools to find the best suspension for your application.

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Truck Suspension Systems

Hendrickson offers the broadest line of heavy-duty truck suspensions in the industry, with systems ideally suited for any application.

Rubber Suspensions
Air Suspensions
Spring Suspensions
Solid Mount Suspensions

Rubber Suspensions

**HAULMAAX™**

A premium rubber suspension designed for vocational applications where lightweight and driver comfort are essential. This innovative suspension of excellent ride and provides superior roll stability. HAULMAAX is the lightest suspension in its class. Specifically designed and engineered for dump, re concrete mixer applications.

Capacity: 40,000 lbs. - 48,000 lbs.

Application: Approved for all vocational applications.

**HNO Series**

Lightweight for increased payload. Superior ride for increased driver comfort. Exceptional stability. Low maintenance. Performs well in all vocational truck applications.

Capacity: 40,000 lbs. - 52,000 lbs.

Application: Approved for all vocational applications.

**RB Series**

Specialty formulated rubber load cushions. Engineered to maximize payload center-of-gravity and offset-load applications. Ideal for mixer and refuse applications.

Suspension Capacity: 40,000 lbs. - 120,000 lbs.

Application: Approved for all vocational applications.

Air Suspensions

**PRIMAAX™ — Heavy Duty Air Suspension**

The PRIMAAX™ is a premium heavy-duty air suspension designed specifically for the rigorous demands of vocational and heavy haul applications. PRIMAAX is parallel-gram suspension geometry that eliminates suspension induced vibration, a phenomenon often found in trailing arm air suspensions with high center of gravity. This geometry also results in greater stability for high center of gravity applications.

Capacity: 23,000 lbs. - 60,000 lbs.

Application: Approved for vocational and heavy-haul vehicle applications not limited to: truck, tractor, dump, front discharge mixer, refuse, logging, fire/rescue, specialty and vehicles equipped with outriggers.

**HAS™ 120/150/180/210/230 — Single Axle Series**

Superior ride for increased cargo protection and driver comfort. Exceptional stop-and-go environments. Performs well in all P & D, beverage, fire resc. bus and commercial bus applications.

Capacity: 12,000 lbs. - 23,000 lbs.

Application: Typical applications include beverage trucks, buses, emergency refuse, sweepers, tanker trucks, on-highway vans.

**HAS™ Series**

Superior ride quality for increased driver comfort and equipment protection. HAS 402 and HAS 480 approved for use with one lift axle. HAS 402 and 480 approved for up to 25% off-highway use.

Capacity: 40,000 lbs. - 48,000 lbs.

Application: Approved for on-highway and up to 25% off-highway operation.

**COMFORT AIR™ — Rear Single Axle Air Suspension**

An engineered ride solution designed for buses, motor homes, and ambulances. Suspension offers superior ride and handling for passenger comfort, as well as protection.

Capacity: 15,000 - 23,000 lbs.

Application: Approved for most bus applications. Approved for up to 10% off-highway use. Contact Hendrickson for application approval.

**PARASTEER™ — Front Axle Air Suspension**

Features superior passenger comfort, exceptional handling, and enhances both front-engine and rear-engine buses.

Capacity: 14,800 lbs.

Application: Approved for commercial and school buses.

Spring Suspensions**RT/RTS Series**

Industry standard in durability, stability for 70 years. Design enhancements increase weight, increase driver comfort. Performs well in all vocational truck applications.

Suspension Capacity: 40,000 - 65,000 lbs.

Application: Approved for all vocational applications.

Solid Mount Suspensions**R Series**

Extra heavy-duty suspension for severe service applications where maximum extreme durability are essential. Ideal for mixer applications.

Suspension Capacity: 40,000 lbs. - 120,000 lbs.

Application: Approved for all vocational applications.

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