



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

Repository ☐

100 OCT 12 AM 7:57
10-SEP-2004

Reference No.
10081805

OWNER INFORMATION (Type or Print)

Name

Address

City MIAMI

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, please provide name and address to the vehicle manufacturer.
Signature of Owner Date 9/22/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JNBAZ08T13W

Make

NISSAN

Model

MURANO

Model Year

2003

Date Purchased

6/14/03

Dealer's Name and Telephone Number

CORAL SPRINGS NISSAN

Engine:

No. Cylinders

6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

CORAL SPRINGS

State

FL

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

11200 ELECTRICAL SYSTEM: ALTERNATOR/GENERATOR/REGULATOR

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

06-SEP-2004

Failure Mileage

15900

Failure Speed

30 mph

ALTERNATOR FAILED. VEHICLE STOPPED ON
BUSY STREET

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18BACC36)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

VEHICLE LOST POWER ON A BUSY STREET. AFTER SEARCHING THE WEB, CONSUMER FOUND SIMILAR COMPLAINTS. VEHICLE WAS TOWED TO DEALER, WHO DETERMINED THAT THE ALTERNATOR WAS DEFECTIVE. *AK

ALTERNATOR WAS TOWED TO NEAREST DEALER ESSEMAN NISSAN
IN HIALEAH, FLORIDA. ALTERNATOR CAUSED FAILURE. WAITED
ONE FULL WEEK FOR REPAIR. SEVERAL COMPLAINTS ON WEB REGARDING
THIS FREQUENT FAILURE. IN ADDITION, 2 DEALERS MENTIONED NISSAN AUTHORITY
ON MURANO'S IS A FREQUENT PROBLEM. SHOULD BE A RECALL. CAN
BE A VERY DANGEROUS SITUATION TO JUST STOP. 9/10/04

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Trust the safety of the car. With such a failure, if you are on a busy street or fast highway, it is a critical situation to be placed in. Car cause cars to crash into you because you have suddenly stopped.

Please refer to NISSANUSA.COM on the web to see multiple complaints from owners of 2003 + 2004 model Nissan's.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 7373 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTS-216
400 7th Street, SW
Washington, DC 20590

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NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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