



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4235)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

AM 9:39
10-SEP-2004

Reference No.
10091780

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ENDICOTT State NY Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 10/1/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B7HF16Y1S

Make

DODGE

Model

RAM

Model Year

2000

Date Purchased

9/99

Dealer's Name and Telephone Number

Motor Dodge 607-797-1221

Engine:

No. Cylinders

8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Vestal, NY 13851

State

NY

Zip Code

13851

Transmission Type

☒

Antilock Brakes

Powertrain

Vehicle Component Code

036000 SERVICE BRAKES, HYDRAULIC/ANTILOCK

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

06-APR-2004

Failure Mileage

72000

Failure Speed

50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Goodrich Commander

Tire Model (Name or Number)

U-1000R

Tire Size (Example P215/65R15)

P245/75R16

DOT No. (Example: DOTM1ABC036)

☐ Original Equipment

☒ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

☒ YES

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER STATED WHILE ATTEMPTING TO APPLY THE BRAKES THEY GRABBED. HOWEVER, THEY LET GO WITHOUT WARNING. AS A RESULT, CONSUMER'S VEHICLE REAR ENDED ANOTHER VEHICLE. NO INJURIES REPORTED. *AK

MY TRUCK WAS AT LEAST 30-40 YARDS BEHIND THE OTHER VEHICLES WHEN I PRESSED MY BRAKES. I HAVE HAD ANOTHER INCIDENT WHERE I PRESSED THE BRAKES QUICKLY TO STOP AND THE EXACT SAME RESPONSE OCCURRED, THE TRUCK BRAKES JUST RELEASED WITH MY FOOT PUSHING HARD ON THE PEDAL, BUT THIS TIME I HAD ENOUGH ROOM TO RELEASE THE PEDAL AND PUSH IT AGAIN. THIS TIME THE BRAKES GRABBED AGAIN AND IT STOPPED SLOWLY.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IT SEEMS THAT WHEN THE BRAKES ARE PRESSED QUICKLY AND HARD, THERE'S A MOMENTARY GRAB, AND THEN TOTAL RELEASE OF THE BRAKES. WHEN I WAS INVOLVED IN THE ACCIDENT IN APRIL, I EXPANDED TO THE STREET THAT I HAD PLENTY OF ROOM TO STOP, BUT THE BRAKES JUST RELEASED AND I COULDN'T STOP. I HAVE CONTACTED CHRYSLER ABOUT THE INCIDENT AND THEY WON'T EVEN TALK TO ME ABOUT IT. I HAVE JUST RECENTLY REPAIRED BOTH THE FRONT AND REAR BRAKE SHOE'S WHICH WERE STILL IN EXCELLENT CONDITION. I AM CONCERNED THAT THE NEXT TIME I HAVE TO STOP QUICKLY, THE SAME RESPONSE FROM THE BRAKES MIGHT LEAD TO A SERIOUS ACCIDENT.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
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IN THE
UNITED STATES



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and dial toll free at

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COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**