 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 252 Date Received 2005 FEB -7 <small>09-SEP-2004</small>		Repository <input type="checkbox"/> 9-53 Reference No. 10091742
U.S. Department of Transportation National Highway Traffic Safety Administration				
OWNER INFORMATION (Type or Print)				
Name <input type="checkbox"/>		Daytime Telephone Number	E-mail Address	
Address <input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	
City WINDSOR	State NY	Zip Code <input type="checkbox"/>	Evening Telephone Number	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (In the absence of an authorized contact, NHTSA will not provide you a copy or address to the vehicle manufacturer.) Signature of Owner <input type="checkbox"/> Date 1/16/2005				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at base of windshield on driver's side TB4HS2H28W		Make DODGE	Model DURANGO	
		Model Year 1998		
Date Purchased 11/25/03	Dealer's Name and Telephone Number Home Town Auto		Engine: No. Cylinders 6	
Original Owner <input type="checkbox"/>	Dealer's City Apalachin	State NY	Zip Code 18732	
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain 4 WHEEL DRIVE	Vehicle Component Code 021540 SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT	
Multiple Failure: 1				
FAILED COMPONENT(S)/PART(S) INFORMATION <i>Left and Right</i>				
Incident Date(s) 09-SEP-2004	Failure Mileage 107800	Failure Speed 65 mph	upper and lower Ball Joints, Tie Rod Wheel Bearing	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code	Tire Failure Type			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	
		Reported to Police N		
Narrative Description of Incident(s), Crash(es), and Injury(ies): Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
CONSUMER NOTICED THAT THE VEHICLE WAS SWAYING BACK AND FORTH. CONSUMER DROVE IT TO DEALER FOR INSPECTION, AND MECHANIC DETERMINED THAT BOTH FRONTAL AND REAR UPPER AND LOWER BALL JOINTS NEEDED TO BE REPLACED DUE TO CORROSION. *AK The ball joint failure caused the front left tire to wear very rapidly to the point of belts (steel) showing on the inside of the tire. No noticeable problem below 65 mph. Tire wear indicated to me more over the problem.				
(Include, if available, Police/Fire Department Report, Photos, and Repair Invoices) ATTACH ADDITIONAL SHEETS IF NECESSARY				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was driving on the highway I noticed that when the speed reached over 65 vibration that occurred. Vehicle was parked and inspected by myself. I saw major wear on the left front tire on the inside of the tread the steel belts were showing. I took it to Auto Gravity (car repair facility, local) they told me "we do not recommend you leave with this vehicle it is not safe". Further "you need due to failure left and right upper and lower Ball joints" and they made no other details of any injury else that needed repairing. Next took to (another's) usual repair facility they told me "left upper and lower Ball joints the rod (left side) and wheel bearing (left side). Took vehicle and home and parked it. It is now in storage.

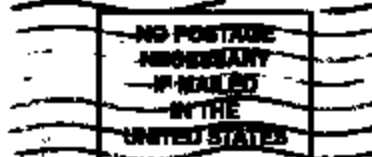
ATTACH ADDITIONAL SHEETS, IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



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