



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

2005 JAN 24 PM 10:46

Repository ☐

Reference No.
10091484

OWNER INFORMATION (Type or Print)

Name

Address

City

SIERRA VISTA

State AZ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1D7GL42K949

Make

DODGE

Model

DAKOTA

Model Year

2004

Date Purchased

1/04

Dealer's Name and Telephone Number

Donovan Chrysler

Engine

No. Cylinders 6

Fuel Type

Gas

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

138000 VISIBILITY: WINDSHIELD WIPER/WASHER

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
07-SEP-2004

Failure Mileage

Failure Speed

55

Windshield Wipers recall

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM1ABCD036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING, IN INCLEMENT WEATHER THE WINDSHIELD WIPERS WOULD COME ON AND GO OFF ON THEIR OWN. THE DEALER WAS AWARE THIS IT WAS AN INTERMITTENT PROBLEM. THE MECHANIC INFORMED THE CONSUMER THAT THIS VEHICLE WAS NOT ON RECALL. PLEASE FILL IN ADDITIONAL INFORMATION: *JB

I have had this pickup down to the dealer on 3 occasions now. And nothing has been done. The first time they said it wasn't on recall. The second time they said it was but started a argument as to left. The third time they parked it out back of Building after taking me to bring it down at 15 min till 5 PM and they would get right on it, about 20 min later it still not out back and no work was being done on it. If had them bring the pickup back out

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

To me and as left - they have been dishearten from the beginning of buying pickup and even tried to start a fight with me this time it was there - if you want the whole story contact me by phone

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I took it down when it was slow for the first oil change & filter change which was to be a free one. I changed the oil filter with an X before I took it to them. When I got it back the same oil filter was there and had not been replaced - and now they put my picture behind the gauge and does not bring the needle work on it, those gauges are tanks and should be put out of business - I just give up - You can't do good business with bad people - They admit to the world that their product has problems & then they try every cheating way they can to keep from taking care of those problems -

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR**

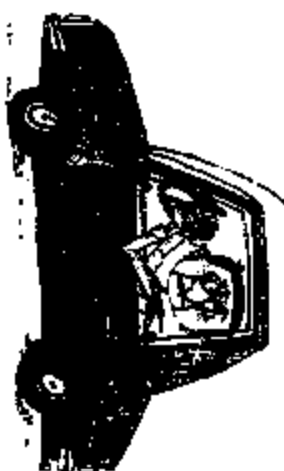
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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