



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100078

Date Received

2004 OCT 15
07-SEP-2004

Repository ☐

Reference No.
10081433

NAME (Type or Print)

Name

Address

City

ALBERT LEA

State MN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized signature, NHTSA will not provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 10/1/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1T4EZ78Y8TC

Make
JEEP

Model
GRAND CHEROKEE

Model Year
1996

Date Purchased

3-15-97

Dealer's Name and Telephone Number

Park Jeep

Engine:

No. Cylinders 8

Fuel Type:
Gas

Original Owner

☐

Dealer's City

Burnsville

State

MN

Zip Code

55337

Transmission Type

AUTOMATIC

☐ Anti-lock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

103600 POWER TRAIN: AUTOMATIC TRANSMISSION: LEVER AND LIN

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
07-SEP-2004

Failure Mileage

143000

Failure Speed

NA

Transmission

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes

☐ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

CERTAIN SPORT UTILITY VEHICLES, IF A DRIVER HAS NOT PLACED THE SHIFTER LEVER FULLY INTO THE "PARK" POSITION AND LEAVES THE VEHICLE RUNNING, THE VEHICLE MAY UNEXPECTEDLY MOVE REARWARD AFTER SEEMING TO BE STABLE. THIS RECALL LETTER WAS RECEIVED ON 2003 AND FAILED. THE CONSUMER CRASHED INTO THE REAR OF ANOTHER VEHICLE. PLEASE PROVIDE FURTHER INFORMATION. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I received a recall notice on my Jeep, in early 2003. The recall addressed the fact that the vehicle would jump out of park and into gear. On 5-8-2003 the vehicle was delivered to Lyon's a Jeep dealer, to have the recall problem fixed. August 23, 2004 the Jeep jumped out of park and into gear.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2.DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



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