



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOPE SEP 28 AM 11:44
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1387

Date Received

Repository ☐

03-SEP-2004

Reference No.
10090357

OWNER INFORMATION (Type or Print)

Name

Address

City

WALLA WALLA

State

WA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner *[Signature]* Date *9/29/04*

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G1ND52J8Y8

Make

CHEVROLET

Model

MAZIBU

Model Year

2000

Date Purchased
1-8-2004

Dealer's Name and Telephone Number

O'Brien Chevrolet, Inc.

Engine:

No. Cylinders *8*

Fuel Type:

gas

Original Owner
☐ NO

Dealer's City

WALLA WALLA

State

WA

Zip Code

99362

Transmission Type
AUTOMATIC

☐ Antilock Brakes
☒ Cruise Control

Powertrain

Vehicle Component Code

072100 FUEL SYSTEM, GASOLINE DELIVERY; FUEL PUMP

Multiple Failure: *2*

23 x's

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
20-AUG-2004

Failure Mileage
40000

Failure Speed
65

*car stops on freeway, no going
transfer needs fuel filter fixed
dealer won't fix*

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING VEHICLE STARTED SUDDENLY TO DECELERATE, AND DASHBOARD WARNING LIGHTS CAME ON, FOLLOWED BY VEHICLE STALLING. ALSO, TIE RODS WERE RUBBING. DEALERSHIP INDICATED THAT THIS WAS DUE TO FUEL PUMP FAILURE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I had the car on cruise control & stay in right hand lane. It died quietly 12 times in a trip to Spokane, Wn. The dealer in Port Angeles said it wanted a fuel pump. It is as easy as it gets slow down quietly & cars behind start to pass. I have to keep my eyes on the speedometer to realize I am slowing down & no gas.

Tom let O'Brien insist I pay for it even though
I paid \$995.00 for a warranty.

I am on a military widows pension so I can't fix a car I just bought. The car fax shows it has had 7 owners in 4 years.

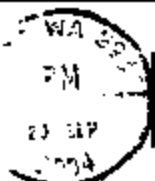
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U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

**Official Business
Penalty for Private Use \$300**

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

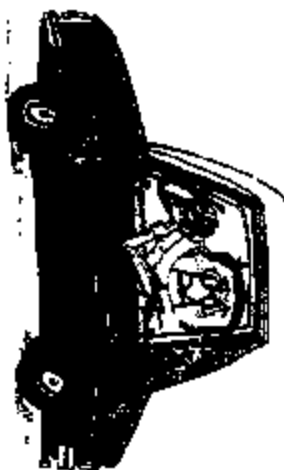
DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

DASH2DOT

and die toll free at

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(DASH) 2 DOT

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