



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received
04 SEP 29 AM 10:21
02-SEP-2004

Repository
Reference No.
10090303

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City NANTY GLO State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 9/17/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JYAUPIIE14A [REDACTED]
Make YAMAHA Model V STAR 1100 CLASSIC Model Year 2004
Date Purchased 3-25-04 Dealer's Name and Telephone Number TOMS CYCLE 888 273 3926 Engine: No: Cylinders 2 Fuel Type: Gas
Original Owner Dealer's City INDIANA State PA Zip Code 15701
Transmission Type STANDARD Antilock Brakes Cruise Control Powertrain Vehicle Component Code 106000 POWER TRAIN:AXLE ASSEMBLY
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 13-AUG-2004 Failure Mileage 1,600 Failure Speed All Swing ARM.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING THE MOTORCYCLE AT ANY SPEED CONSUMER HEARD A NOISE COMING FROM REAR AXLE. MOTORCYCLE WAS TAKEN TO THE DEALERSHIP, AND TECHNICIAN DETERMINED THAT SWAY BAR WAS MANUFACTURED WITH DEFECT. *AK

Swing ARM

THIS PROBLEM CAUSES VIBRATION AND FOR THE REAR TIRE TO RUN OUT OF ALIGNMENT WITH THE REST OF THE VEHICLE. THIS CAUSES EXCESSIVE TIRE WEAR AND HARD TO CONTROL CONDITIONS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DEALER STATED HE HAD SEEN THIS PROBLEM BEFORE BUT WHEN THE HOTLINE WAS CALLED THERE IS NO RECORD OF ANY SWING ARM PROBLEMS.

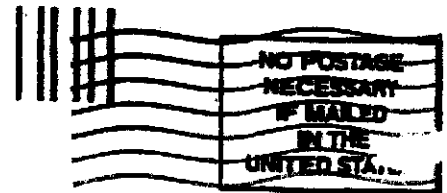
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U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

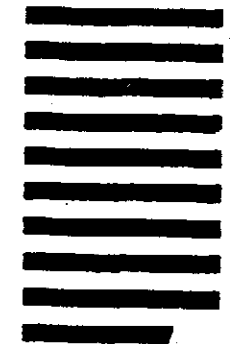
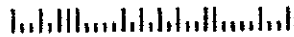


BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

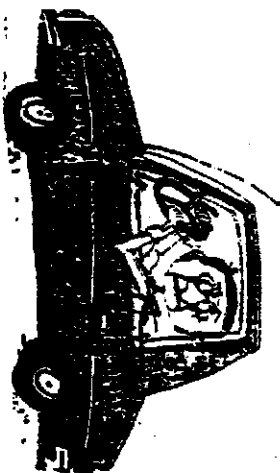
DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline (DASH) 2 DOT



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