U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

2004 OCT 6 PM 2:10

FOR AGENCY USE ONLY 100079

Date Received	Repository
02-SEP-2004	☐
Reference No. 10090300	

OWNER INFORMATION (Type or Print)

Name	[redacted]		
Address	[redacted]		
City NEW AUBURN	State WI	Zip Code [redacted]	

Daytime Telephone Number	E-mail Address
[redacted]	
Evening Telephone Number	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)	Make	Model	Model Year
1G3HN52K1W[redacted]	OLDSMOBILE	88	1998

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
4/25/99	Saturn of Eau Claire			No. Cylinders 8	Gas
Original Owner ☒	Dealer's City Eau Claire	State WI	Zip Code 54701		

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☐ Antilock Brakes ☐ Cruise Control	REAR WHEEL DRIVE	083200 ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:MANIFOLI
			Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed
03-AUG-2004	61318	Stoped

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMALSABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED A RECALL LETTER REGARDING THE INTAKE MANIFOLD. PRIOR TO RECEIVING THE RECALL LETTER CONSUMER FIXED THE VEHICLE. MANUFACTURER WILL HONORING ONLY $320.00 AND THE INDEPENDENT SHOP CHARGED $860.00 TO FIX THE VEHICLE. *AK

I Received 337.21, The Shop charged 674.62 and 138.78 It was a GM Program car. I was the First Owner & There was 250 Miles between 2 Repairs

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act, and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

To: The Office of Defects Investigation

The car had a problem starting, then made a noise like a backfire. When it started, the engine light came on. Toycen Motors diagnosed it as spark plug wires. I made two trips with the Olds, which were mostly highway interstate miles, because I have a Tracker for short trips. The second trip, the car would not start. After waiting about a half hour it started with a backfire and a solid clunk sound. Then the engine light came on. On the way home I stopped to check the engine. The car would not restart so it was towed the next day. The mechanic at Toycen Motors, because someone else had the same problem, told me what was wrong before he looked at the car. There is no doubt the problems were caused by the recall. Only as "goodwill", because of what Toycen Motors said and because of the other owner of my car, did GM give me 50% off the second bill. GM would not reimburse me 100% because they did not know how the previous owner took care of the car. To my knowledge GM and I are the only two owners.

Thank you,

[redacted]

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).