



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City JACKSONVILLE State FL Zip Code [REDACTED]
Do you authorize NHTSA to contact the manufacturer of your vehicle? ☒ YES
In the absence of a signature, please print the name or address of the vehicle manufacturer.
Signature of Owner [REDACTED] Date 9/12/04

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]
E-mail Address [REDACTED]

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
7FTRF17L8YM [REDACTED] Make FORD Model F150 Model Year 2000
Date Purchased [REDACTED] Dealer's Name and Telephone Number Mike Spad Ford 10320 Phillip's Hwy.
Original Owner ☒ Dealer's City Jacksonville State FL Zip Code 32256
Transmission Type ☐ Antilock Brakes ☒ Powertrain REAR WHEEL DRIVE
AUTOMATIC ☒ Cruise Control
Vehicle Component Code 128000 EXTERIOR LIGHTING: TURN SIGNAL; Hazard lights & stop light
Multiple Failure: X 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 02-SEP-2004 Failure Mileage approx. 40,000 Failure Speed All Hazard, Turn & Brake sig lights

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example: P215/65R15) [REDACTED]
DOT No. (Example: DOTM18ABC038) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police [REDACTED]

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

CONSUMER NOTICED THAT WHILE DRIVING TURN SIGNALS DIDN'T WORK. DEALERSHIP WAS NOTIFIED, AND THEY INDICATED Y VEHICLE WAS WITHOUT GUARANTY. *AK

Symptoms of Malfunction
Investigation of malfunction
Correction of malfunction
Recommendations all on attached

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Attachment to Questionnaire:

Symptoms of Malfunction:

1. While driving, experienced loss of hazard and turn signal lights with, Tilt Steering Wheel, in lowest position. When able to investigate it was determined that operation of brake signal light was also lost?
- a. Locking the, Steering Wheel, in the upper most position restored operation of the signal lights.
3. approximately one month later total loss of signal lights occurred.

Investigation:

1. Removal of steering column screws revealed that both retaining clips on the wiring harness plug Assy. were broken allowing the plug Assy to move in partly, in and out of its counterpart each time that the Tilt Steering Wheel, was moved up or down.
 - a. Further more, five of the female plug electrical connectors were moving partly in out of the plug Assy. each time that the S. wheel was tilted. All of the above resulted in total
- Continued page 2

malfunction.

Probable cause:

1. Inferior compound and/or improper procedures used in fabrication of the plastic plug Assy.
2. Inadequate 'seal' between wire harness and plug Assy placing abnormal strain on each resulting in failure.

Remarks:

In view of the fact that the driver would not necessarily be immediately aware of the described malfunction and in view of dire consequences due to the malfunction it seems that a recall and fix should be mandatory.

Respectfully

Joe H. [REDACTED]