



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DEATH
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

Repository

01-SEP-2004 11:50 AM

Reference No.
10090172

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City QUINCY State IL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 9/17/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number: Located at bottom of windshield on driver's side
KMHC645C21U [REDACTED] Make HYUNDAI Model ACCENT Model Year 2001
Date Purchased [REDACTED] Dealer's Name and Telephone Number Columbia Hyundai 573-474-7400 Engine: No. Cylinders 4 Fuel Type: Gas
Original Owner Dealer's City Columbia, MO. State MO Zip Code 65202
Transmission Type Automatic Antilock Brakes Powertrain FRONT WHEEL DRIVE Vehicle Component Code 181000 VEHICLE SPEED CONTROL:ACCELERATOR PEDAL
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 31-AUG-2004 Failure Mileage 15000 Failure Speed 40MPH and up. Dealer replaced "Throttle Position Sensor" Please see enclosed copy repairs

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE TAKING A TRIP VEHICLE KEPT ACCELERATING. THE RPM'S KEPT GOING UP. CONSUMER CONTROLLED THE VEHICLE WITH THE BRAKES. THE VEHICLE WILL BE TAKEN TO THE DEALER FOR INSPECTION. *AK

Please see enclosed Explanation & Copy of Repairs.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Please see enclosed written explanation, since repairs were made, an 800 Mi Trip has been completed with no further failure or problems.

ATTACH ADDITIONAL SHEETS IF NECESSARY

Department of Transportation

National Highway Traffic Safety Administration

400 7th St., S.W. Washington, D.C. 20590

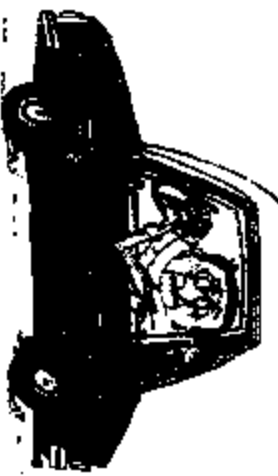
Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



U.S. Department of Transportation
National Highway Traffic Safety Administration
<http://www.nhtsa.dot.gov/odiv>

DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-DASH-24DOT
1-888-327-4236

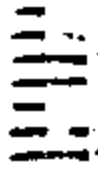
DASH2DOT
and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

VEHICLE OWNER'S



Hyundai 2001 Accent Safety Issue

Sept 1, 2004

Accelerator Problem

VIN KMHCG45C21U [REDACTED]

On August 31st, while on a 260 mi day trip and upon reaching the outskirts of Monroe City Missouri, the 2001 Hyundai Accent acceleration would not release properly. When I left off the accelerator with my right foot and started breaking (also with the right foot) the vehicle wanted to continue at higher speeds. By watching the RPM indications it was plain that the engine speed was varying in the approximate range from 1500 to 2500 rpm and some times to almost 3000 rpm. The only way to control the vehicle forward motion was to apply hard pressure on the foot brake. Half way through town I was able to pull into a gas station and with great pressure on the brake peddle stop the vehicle and throw it into neutral where it promptly went to about 3500 rpm. At this point I turned off the ignition. After letting the vehicle sit about 10 minutes, we continued on. Acceleration and deceleration was still erratic for about 2 miles after which all appeared to be normal again. No warning or "check engine" lights were ever illuminated during this time. We had been driving approximately 1 hour and 45 minutes when this problem occurred

I feel this is a real safety hazard and therefore I notified and did the following on Sept 1:

Called the dealer and made an appointment. Could not get in until Sept. 8th.

Called the NHTSA and reported it as a safety hazard.

Called the Hyundai Central Regional and reported what had occurred. The Hyundai response was "It was probably a fluke". I don't feel this is very responsible.

[REDACTED]
Quincy Ill. [REDACTED]

Phone [REDACTED]

COPY TO: NHTSA and Columbia Hyundai dealership

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**