



U. S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2007 OCT -6
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received

Repository

PH 2:14
31-AUG-2004

Reference No.
10090146

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: GRULA State: GA Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA
in the absence of an
Signature of Owner

the manufacturer of your vehicle? YES NO
Provide your name or address to the vehicle manufacturer.
Date: / /

VEHICLE INFORMATION

| | | | | |
|---|---|------------------|--|--------------------|
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side SGYEK83N52C [REDACTED] | | Make CADILLAC | Model ESCALADE EXT | Model Year 2002 |
| Date Purchased | Dealer's Name and Telephone Number | | Engine: No. Cylinders 6 | Fuel Type: |
| Original Owner <input checked="" type="checkbox"/> | Dealer's City | State | Zip Code | |
| Transmission Type AUTOMATIC | <input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control | Powertrain | Vehicle Component Code 182510 STRUCTURE:BODY:TAILGATE:HINGE AND ATTACHMENTS | |
| Multiple Failure: 1 | | | | |

FAILED COMPONENT(S)/PART(S) INFORMATION

| | | | |
|---------------------------------|-----------------|---------------|--|
| Incident Date(s) 16-JUL-2004 | Failure Mileage | Failure Speed | |
|---------------------------------|-----------------|---------------|--|

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| | | |
|----------------------------------|--|--------------------------------|
| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) |
| DOT No. (Example: DOTMALSABC038) | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: |
| Tire Component Code | Tire Failure Type | |

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

| | | |
|----------------------------|----------------------|-----------------|
| Make: | Date Manufactured: | Model No./Name: |
| Seat Type: | Installation System: | |
| Child Seat Component Code: | Failed Part: | |

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

| | | | | |
|--|---|--------------------------------|-----------------------|-------------------------|
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured 1 | Number of Deaths 0 | Reported to Police N |
|--|---|--------------------------------|-----------------------|-------------------------|

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE CONSUMER WAS STANDING ON TOP OF THE TAILGATE THE CABLES BROKE. CONSUMER SUSTAINED MINOR INJURIES. VEHICLE WAS NOT
TAKEN TO THE DEALER FOR INSPECTION. MECHANIC DETERMINED THAT THE TAILGATE CABLES NEEDED TO BE REPLACED. *AK
Consumer

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.