



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-284-2800 58
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1220

Date Received

Repository ☐

20-AUG-2004

Reference No.
10090046

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: FORT LUTON State: CO Zip Code: 80821

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]

Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to contact the manufacturer of your vehicle?
In the absence of a signature, NHTSA will assume you are the owner.
Signature of Owner: [REDACTED]

YES ☒ NO ☐
or address to the vehicle manufacturer.
Date: 9/13/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FTFW33F3YE [REDACTED]
Make: FORD Model: F350 Model Year: 2000

Date Purchased: [REDACTED] Dealer's Name and Telephone Number: [REDACTED]

Engine: [REDACTED] Fuel Type: [REDACTED]

Original Owner: [REDACTED] Dealer's City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]

Transmission Type: [REDACTED] ☐ Antilock Brakes ☐ Cruise Control
Powertrain: [REDACTED]

Vehicle Component Code
354100 EQUIPMENT:MECHANICAL:JACKS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-JUL-2004 Failure Mileage: [REDACTED] Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/B5R15): [REDACTED]

DOT No. (Example: DOTM189BC096): [REDACTED] ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]

Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]

Seat Type: [REDACTED] Installation System: [REDACTED]

Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: ☐ Yes ☒ No Fire: ☐ Yes ☒ No
Number of Persons Injured: 1 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

THE JACK HANDLE IS ON TOP OF THE RADIATOR WHICH GETS ABOUT 182 DEGREES HOT. UPON PICKING THE JACK HANDLE UP CONSUMER BURNED HIS HANDS. THERE IS NO INSULATION TO COVER THE JACK HANDLE FROM THE HEAT. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.