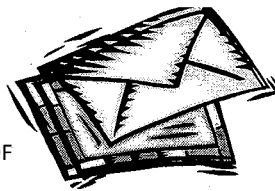


# **NHTSA ccmMercury Routing Slip**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Printed: 4/14/2015



**S10**  
**Priority**

CL-10090033-6588

**NHTSA #: ES15-001844**

**XREF #:**

**Delivery: S10 E-MAIL**

**Rec'd Date: 4/14/2015**

**Doc Type: CMB**

**Address To:**

**Referred By: NPO-011**

**Doc Date: 2/27/2015**

**Due Date: 4/21/2015**

**S10 #: S10-150414-008**

**DOT/I #:**

**RMP #:**

**Subject: S10 DIRECT REPLY REQUESTING ASSISTANCE REGARDING A MOTOR VEHICLE ACCIDENT  
DUE TO A BROKEN AXLE ON A DODGE RAM TRUCK**

**Ack Date:**

**Sign Office: ENFORCEMENT**

**Cleared Date:**

**File Loc:**

**Added By: SHARRIS x62534**

**Ack By:**

**Signature: DANIEL SMITH**

**Cleared By:**

**XREF File:**

**Modified By: SANDRA.HARRIS**

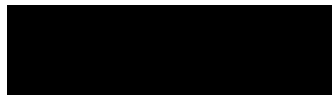
**Signed For:**

**Cleared For:**

**Closed Date:**

**Most Recent Comment:**

**Author:**



**COLUMBUS, GA**

**Tel:** [Redacted] **Fax:** [Redacted] **E-mail:** [Redacted]

APR 14 2015

| Assigned To | Task        | Asgn Date | Deadline  | Returned Date |
|-------------|-------------|-----------|-----------|---------------|
| NVS-200     | REPLY       | 4/14/2015 | 4/21/2015 |               |
| NVS-010     | INFORMATION | 4/14/2015 |           | 4/14/2015     |

EXECUTIVE SECRETARIAT

2015 APR 14 A 11:39

RECEIVED

NAM  
4/14/15  
SMD

**From:** [REDACTED]**Submitted:** 2/27/2015 10:40 AM EST**Email:** [REDACTED]**Phone:** [REDACTED]**Address:** [REDACTED] (Valid)**Subject:** Transportation

**Message:** I was involved in a car accident in a 1500/2004 ram truck due to the axle braking, and I reported the case to NHTSA ref.#10090033 in 10/15/2004 and I also contacted Dodge/Chrysler and they sent an investigator to check the truck and I was never given any information at all, I was ignored completely. Now due to the massive recall being done for the same thing I reported I made contact with them again and they sent me a letter talking about "air bags". Is very clear they are still trying to hide something. The accident report state that the axle broke. Please help me to get this out in the open, my mother and I almost die in the accident. I have all the copies of the emails I sent to them and in the letter they said they are responding to "my concern about the air bags". They are hiding facts and proof from NHTSA. Please help me, we are talking about saving lives and product liability issues.

S10-150414-008

ES15-001844



## Office of the Secretary of Transportation Executive Secretariat

|                                                                                                                    |                             |
|--------------------------------------------------------------------------------------------------------------------|-----------------------------|
| <b>Control number:</b> S10-150414-008                                                                              | <b>Action office:</b> NHTSA |
| <b>Document date:</b> 2/27/2015                                                                                    | <b>Due date:</b> 4/21/2015  |
| <b>Author(s):</b> [REDACTED]                                                                                       |                             |
| <b>Subject:</b> Requesting Assistance Regarding A Motor Vehicle Accident Due To A Broken Axle On A Dodge Ram Truck |                             |
| <b>Action:</b> Direct Reply                                                                                        |                             |

**Comments:**

| Date      | Action                                                            | Action by          |
|-----------|-------------------------------------------------------------------|--------------------|
| 4/14/2015 | Folder Sent for Draft to Action Office: NHTSA for 'Direct Reply'. | ASHLEIGH.SCHOFIELD |
| 4/14/2015 | DIST: A1,C1,S3,I1                                                 | ASHLEIGH.SCHOFIELD |
| 4/14/2015 | Updated Folder Information.                                       | ASHLEIGH.SCHOFIELD |
| 4/14/2015 | Work Folder Assigned to NHTSA.                                    | ANGELICA.GERTEL1   |
| 4/14/2015 | Incoming File Uploaded.                                           | ANGELICA.GERTEL1   |
| 4/14/2015 | Control Number Created.                                           | ANGELICA.GERTEL1   |

| Date | Note | Note by |
|------|------|---------|
|------|------|---------|