



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defect

1-888-234-2345

1-888-327-4238

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

Repository ☐

27-AUG-2004

Reference No.

10089943

OWNER INFORMATION (Type or Print)

J35500 A1218

Name

Address

City WEST ISLIP

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 9/1/2004

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B3EJ46X8WN

Make

CHEVROLET

Model

SUBURBAN

Model Year

1997

Date Purchased

6/97

Dealer's Name and Telephone Number

BUZZ CHEW CHEVROLET

Engine

No. Cylinders

8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Southampton

State

NY

Zip Code

Transmission Type

AUTOMATIC

☒ Anti-lock Brakes

☒ Cruise Control

Powertrain

4 WHEEL-DRIVE

Vehicle Component Code

199700 VISIBILITY WIPER MOTOR

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

27-AUG-2004

Failure Mileage

89,000

Failure Speed

65

Windshield Wiper Control Board

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R16)

DOT No. (Example: DOTM1SABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING IN INCLEMENT WEATHER WINDSHIELD WIPERS WOULD COME ON AND OFF ON THEIR OWN INTERMITTENTLY. DEALER WAS AWARE OF THE PROBLEM, AND MECHANIC INFORMED CONSUMER THAT THIS VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO VIN. *AK

Windshield Wiper Motor Control Board Module was replaced by Atlantic Chevrolet Bayshore NY, 11706 in April, 2004 for 14500. Chevrolet Michigan reimbursed the 14500 by written request from me.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.