



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT 317 27 AM 11:49  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline 201 30 27 11:49

FOR AGENCY USE ONLY 100222

Date Received

Repository ☐

Reference No.  
10089033

27-AUG-2004  
11:49

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City **CARTERSVILLE** State **GA** Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date **9/11/2004**

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side **7N4AL11D83C** [REDACTED] Make **NISSAN** Model **ALTIMA** Model Year **2003**  
Date Purchased [REDACTED] Dealer's Name and Telephone Number **TOWN CENTER NISSAN 770-483-9691** Engine: No. Cylinders **4** Fuel Type: Gas  
Original Owner ☒ Dealer's City **KENNESAW** State **GA** Zip Code **30144**  
Transmission Type ☒ Antilock Brakes Powertrain **UNKNOWN** Vehicle Component Code **113000 ELECTRICAL SYSTEM: STARTER ASSEMBLY**  
**AUTOMATIC** ☒ Cruise Control Multiple Failure: **1**

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) **28-MAY-2004** Failure Mileage **11900** Failure Speed **0**

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
DOT No. (Example: DOTM19ABC036) [REDACTED] ☐ Original Equipment Prior Repair Failure Location: [REDACTED]  
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;  
i.e., parts repaired or replaced (and if old part is available).

CONSUMER HAD A HARD TIME STARTING THE VEHICLE. IT WAS TOWED TO THE DEALER, AND THE PROBLEM COULD NOT BE DUPLICATED.  
DEALER STATED THAT THE STARTER WAS DEFECTIVE, AND PROBLEM EXISTED FOR A WHILE. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.