



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 31220

Date Received

Repository ☐

PM 12:59
27-AUG-2004

Reference No.
10068873

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City ELBERTA State AL Zip Code _____

Daytime Telephone Number _____

E-mail Address _____

Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 13 Dec 04

VEHICLE INFORMATION

(7 digit Vehicle Identification Number Located at bottom of windshield on driver's side) 3D7KA28CX4G Make DODGE Model RAM Model Year 2004
Date Purchased 05/10/04 Dealer's Name and Telephone Number Hill-Kelly Dodge 251 621-8885 Engine: No. Cylinders 6 Fuel Type: Diesel
Original Owner ☒ Dealer's City Daphne State AL Zip Code 36526
Transmission Type Auto ☒ Antilock Brakes ☒ Powertrain 5.9L Cummins Vehicle Component Code 1807NO STRUCTURE
☒ Cruise Control HO Turbo Diesel Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-MAR-2004 Failure Mileage _____ Failure Speed _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM15ABC038) ☐ Original Equipment ☐ Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured _____ Number of Deaths _____ Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

IN THE CENTER OF THE DASHBOARD THERE IS A SHINY METAL STRIP WHICH RUNS STRAIGHT DOWN THE CENTER. IT BECOMES VERY BLINDING WHILE DRIVING. *AK
See attached photo - sun reflects off the bright silver Instrument panel bezel between radio and AC controls

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-570) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

