



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT (1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

25-AUG-2004

Repository

Reference No.  
10089689

OWNER INFORMATION (Type or Print)

Name [REDACTED]  
Address [REDACTED]  
City HOUSTON State TX Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Worldnet.ATI.NET

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of a signature, provide your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 09/09/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
5N1AA08BX4N [REDACTED]  
Make NISSAN Model ARMADA Model Year 2004  
Date Purchased 08-09-04 Dealer's Name and Telephone Number Tom Peacock Nissan  
Engine: No: Cylinders 8 Fuel Type: Gas  
Original Owner  Dealer's City Houston State TX Zip Code 77090  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain 4 WHEEL DRIVE  
Vehicle Component Code 221200 SEATS:FRONT ASSEMBLY:RECLINER  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 25-AUG-2004 Failure Mileage Failure Speed 35  
See Letter

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 35 MPH CONSUMER APPLIED THE BRAKES AND PASSENGER WHO WAS SEATED ON THE FRONT PASSENGER SEAT ALMOST HIT THE WINDSHIELD. THE SEAT BELT DIDNT HOLD THE PASSENGER. CONSUMER INDICATED THE PROBLEM WAS THE DESIGN OF THE FRONT PASSENGER SEAT. THE DEALERSHIP INDICATED TO THE CONSUMER THEY RECEIVED COMPLAINTS EVERY DAY ON THIS ISSUE, AND THEY DID NOT KNOW HOW TO FIX IT. \*AK\* Ph

See Attached

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]  
**HOUSTON, TEXAS** [REDACTED]

**September 9, 2004**

**Complaint # 10089689**

**The front passenger seat is set at a downward angle on 2004 Nissan Armada.**

**When an emergency stop is made and the passenger has there feet on the floor (feet not rested on firewall) the passenger can slide off the front seat and the shoulder belt can reposition around the neck.**

**I have complained to the Nissan dealership and they advised me they had many complaints and to call Nissan. I called Nissan and they advised that I should contact the NHTSA.**

**Sincerely,**  
[REDACTED]