



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-6ASH22-DOT 11: 48

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100218

Date Received

Repository ☐

23-AUG-2004

Reference No.
10089519

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City HUDSON State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date [REDACTED]

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1B3XC5BR8P1 [REDACTED] Make DODGE Model DYNASTY Model Year 1993
Date Purchased Dealer's Name and Telephone Number Engine: No. Cylinders 6 Fuel Type:
Original Owner Dealer's City State Zip Code
☒ Transmission Type ☒ Antilock Brakes Powertrain Vehicle Component Code
AUTOMATIC ☒ Cruise Control 036100 SERVICE BRAKES, HYDRAULIC:ANTILOCK:CONTROL UNIT/M
Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 17-JUL-2004 Failure Mileage Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM15ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Data Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., part repaired or replaced (and if old part is available).

WHILE APPLYING THE BRAKES BRAKE PEDAL WENT TO THE FLOOR. CONSUMER WAS ABLE TO MAINTAIN CONTROL OF THE VEHICLE, AND
DROVE IT TO THE DEALER FOR INSPECTION. MECHANIC DETERMINED THAT THE PUMP MOTOR NEEDED TO BE REPLACED, AND REPLACED IT
HOWEVER, THE PROBLEM RECURRED. *AK

HAD CAR TOW'D with no brakes to PLAZA Dodge from National Auto 9/16/04. Exhibit-1
ON August 18, 2004 at 8:50am, brakes failed again. Once more towed to plaza Dodge
see exhibit-2. I refused to pay for this failure again. Who is to say that
the next time they go out I won't be driving 65MPH on some Highway
AND Kill myself AND others. These ABS system motor AND all components should be replaced
AT manufacturer expense.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent
amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer
should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response,
or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Both times ABS brakes failed I was on city streets going less than 15-20 MPH and was able to ditch in off roadway medians or drainage ditch with no damage to vehicle or property.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNERS
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

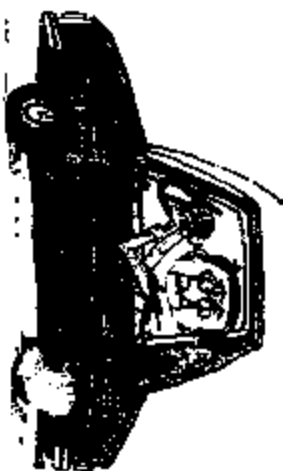
DASHDOT

and dial toll free at

1-888-DASH-2DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



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