



U. S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2000

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

Repository ☐

23-AUG-2004

Reference No.
10089518

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ATLANTIC BEACH State NY Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA
in the absence of an authorized
Signature of Owner [REDACTED]

to the manufacturer of your vehicle? ☒ YES ☐ NO
Add your name or address to the vehicle manufacturer's
Date 8/15/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G3GS64C614

Make OLDSMOBILE

Model AURORA

Model Year 2001

Date Purchased

3/11/02

Dealer's Name and Telephone Number

MACR MARKOWITZ

Engine:

No. Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Hempstead

State

NY

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

181000 VEHICLE SPEED CONTROL: ACCELERATOR PEDAL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

11-AUG-2004

Failure Mileage

20500

Failure Speed

40

CRANK SENSORS ?

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHEN DRIVING VEHICLE STALLED AND CUT OFF, DEALER STATED THERE WERE NO DEFECTS. MANUFACTURER STATED THEY WOULD LOOK AT THE VEHICLE FOR ONE DAY. *AK

SEE OVER

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WITHOUT WARNING VEHICLE STALLS WHILE ACCELERATING, WHILE STOPPING,
WHILE STOPPED. MANUFACTURER (GM) REFUSES TO AUTHORIZE DEALER
TO CHANGE PARTS PER TSB'S OUTLINING PROBLEM UNLESS DEALER
CAN DUPLICATE AN INTERMITTENT PROBLEM.

MANUFACTURER REFUSES TO SEND ME A ~~LETTER~~ ANYTHING IN WRITING
TO DOCUMENT MY PHONE CALLS & ACTIONS THEY CLAIM THEY ARE
TAKING ON MY BEHALF.

MANUFACTURER REFUSES TO ~~ADMIT~~ A ~~7~~200 REPAIR A PROBLEM
THAT THEY ACKNOWLEDGE EXISTS IN TSB'S & MUST SOMEONE
DIE BEFORE THIS VEHICLE IS REPAIRED.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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Information: www.safercar.gov