



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Line

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4238)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

2004 SEP 21
19-AUG-2004

Repository ☐

Reference No.
10089312

OWNER INFORMATION (Type or Print)

Name
Address
City SMITHTOWN State NY Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to contact you or your vehicle?

In the absence of an
Signature of Owner

☒ YES

☐ NO

Yes box checked

Date 8/30/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

WBAGJ8324VD

Make

BMW

Model

740IL

Model Year

1997

Date Purchased

7-02

Dealer's Name and Telephone Number

Private Party

Engine:

No. Cylinders 8

Fuel Type:

Gas

Original Owner ☐

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

021210 SUSPENSION:FRONT:SPRINGS:COIL SPRINGS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

19-AUG-2004

Failure Mileage

72,000

Failure Speed

Low speed incident occurs

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model

Aluminum

Tire Size (Example P215/65R16)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(If more than one failure, check all that apply.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident:
Please describe (1) events leading to failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced, etc.

THE CONSUMER HAD THE SEAT RECALLED BY THE MANUFACTURER.

FD ONLY: NHTSA RECALL # 97V14000: VEHICLE DESCRIPTION: PASSENGER VEHICLES. ROAD GRIT AND GRAVEL ASSOCIATED WITH WINTER ROAD CONDITIONS CAN PENETRATE THE RUBBER OF THE LOWER FRONT SPRING MOUNTS AND ACCUMULATE IN THE MOUNTS CAUSING NOTCHES OR PITS TO DEVELOP. THESE NOTCHES CAN DEVELOP CRACKS RESULTING IN BREAKAGE OF A BOTTOM COIL OF THE SPRING. THE DEALERSHIP AND THE MANUFACTURER INFORMED THE CONSUMER HER VEHICLE IDENTIFICATIONS NUMBER WAS NOT INCLUDED IN THE RECALL. *JB

Please note there was a recall for 1997 BMW but due to the month my car was built/assembled my car was not included in the recall.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.